Oracle Banking Digital Experience

Core – Corporate Admin User Manual
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ORACLE®

Core – Corporate Admin User Manual

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1. Preface

1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

1.3 Access to OFSS Support

https://support.us.oracle.com

1.4 Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual.

Transaction Host Integration Matrix provides information on host integration requirements for the transactions covered in the User Manual.

Introduction provides brief information on the overall functionality covered in the User Manual.

The subsequent chapters provide information on transactions covered in the User Manual.

Each transaction is explained in the following manner:

- Introduction to the transaction
- Screenshots of the transaction

The images of screens used in this user manual are for illustrative purpose only, to provide improved understanding of the functionality; actual screens that appear in the application may vary based on selected browser, theme, and mobile devices.

- Procedure containing steps to complete the transaction- The mandatory and conditional fields of the transaction are explained in the procedure.

If a transaction contains multiple procedures, each procedure is explained. If some functionality is present in many transactions, this functionality is explained separately.

1.5 Related Information Sources

For more information on Oracle Banking Digital Experience Release 15.1.0.0.0, refer to the following documents:

- Oracle Banking Digital Experience Licensing Guide
- Oracle Banking Digital Experience Installation

2. Transaction Host Integration Matrix

Legends

NH	No Host Interface Required.
★	Host Interface to be developed separately.
✓	Pre integrated Host interface available
✕	Pre integrated Host interface not available

Transaction Name	FLEXCUBE UBS	Third Party Host System
Login	NH	NH
Create Role	NH	NH
Modify Role	NH	NH
Delete Role	NH	NH
View Role	NH	NH
Create User	NH	NH
Modify User	NH	NH
Activate User	NH	NH
Deactivate User	NH	NH
Lock User	NH	NH
Unlock User	NH	NH
Delete User	NH	NH
Revoke User	NH	NH
View User	NH	NH
Customer Profile	✓	★
View / Modify Customer Profile	NH	NH
Account Mapping Setup	NH	NH
Maintain User List	✓	★

Transaction Name	FLEXCUBE UBS	Third Party Host System
Manage Rules	✓	★
Bulk Registration	NH	NH
User BTID Map	NH	NH
View Audit Log	×	★
My Services	NH	NH
Mailbox	NH	NH
Viewing Received Messages	NH	NH
Viewing Sent Messages	NH	NH
Sending Messages	NH	NH

3. Introduction

Bank delegates certain OBDX administrative functionalities to the corporate users. Such delegated administrator will have restricted scope over these administration functionalities and scope will be restricted to manage the corporate to which they belong.

Following administrative functions are extended for Corporate Administration.

- Role Management (Restricted to Transaction controlled by Customer Profile Role)
- User Management for Corporate Users (All functions)
- View & Modify Customer profile
- User Account Setup
- Manage User List and Authorisation Rules

4. Login

Using this option, you can log on to the Oracle Banking Digital Experience application using your assigned username and password. You can enter the password using a virtual keyboard present in the application or your standard keyboard. By default, the virtual keyboard option is selected. You can also enter the password by hovering over the virtual keyboard.

To log on to Oracle Banking Digital Experience application

1. Enter the appropriate URL of the application provided in the address bar of browser. The login screen of the **Oracle Banking Digital Experience** application appears.

Oracle Banking Digital Experience

Field Description

Field Name	Description
User ID	[Mandatory, Alphanumeric, 20] Indicates the user ID
Password	[Mandatory, Alphanumeric, 20] Indicates the password.
Language	[Mandatory, Drop-down] Indicates the preferred language.

Field Name	Description
Use Virtual Keyboard	[Optional, Tab] Select the **Use the Security Keyboard** tab to use the virtual keyboard. By default, this tab is selected.

2. In the **User ID** field, enter the user ID.
3. In the **Password** field, enter the password.
4. Click **Sign-In**.
The home page appears.

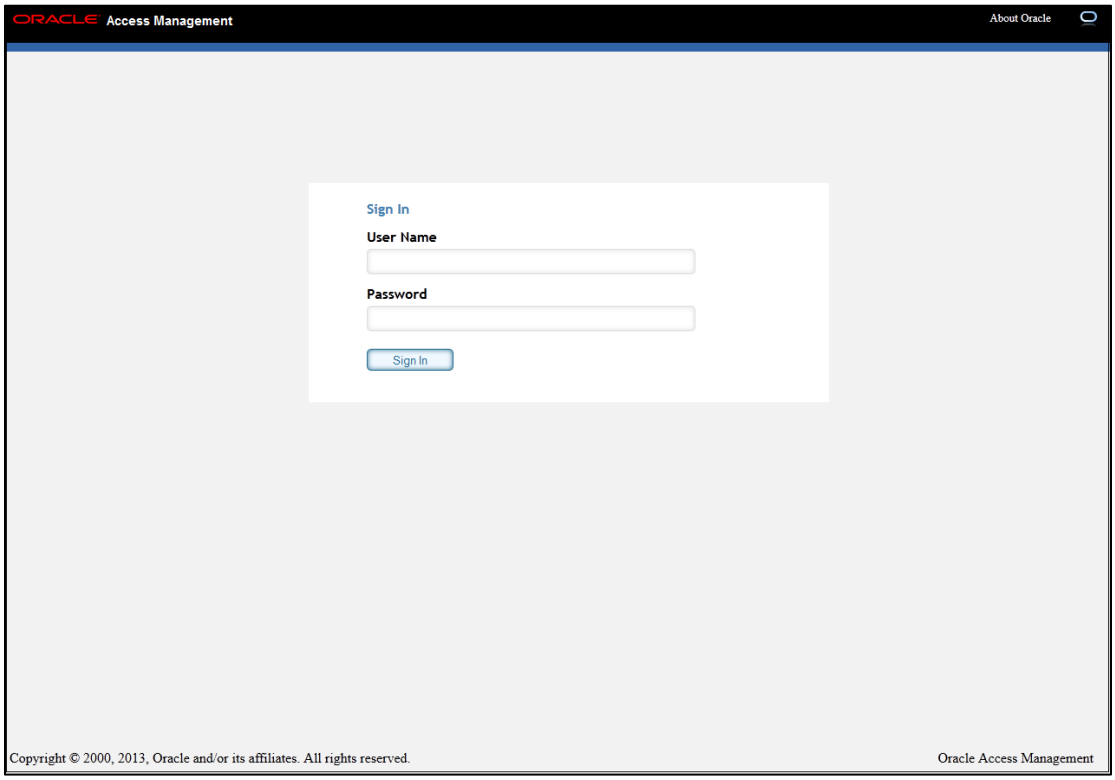
5. Login – (IAM)

Using this option, you can log on to the application using your assigned username and password.

To log on to the application

1. Enter the appropriate URL of the application provided in the address bar of browser. The login screen of the application appears.

Oracle Banking Digital Experience



Field Description

Field Name	Description
User Name	[Mandatory, Alphanumeric, 20] Indicates the user ID
Password	[Mandatory, Alphanumeric, 20] Indicates the password.

2. In the **User Name** field, enter the user ID.
3. In the **Password** field, enter the password.

4. Click **Sign In**.
   The home page appears.

6. Role Management

6.1 Create Role

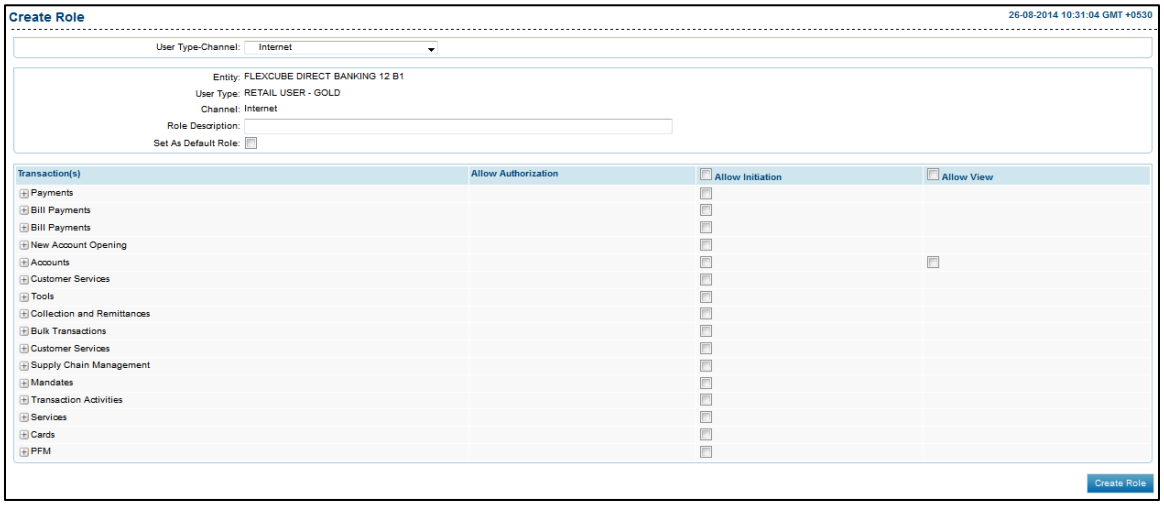
Using this option, the corporate administrator can create roles. By creating a role, an administrator can map various transactions to the user types/channels. Corporate administrator can create role only from the transactions assigned to the customer profile while creating/modifying the customer profile.

Note: Role created by corporate administrator can only be modified by corporate administrator.

To create a role

1. From the **Role Management** menu, select **Create Role**.
   The **Create Role** screen appears.

Create Role



Field Description

Field Name	Description
User Type-Channel	[Mandatory, Drop-Down] Indicates the user type-channel.
Entity	[Display] Displays the name of the entity.
User Type	[Display] Displays the type of the user.
Channel	[Display] Displays the channel.
Role Description	[Mandatory, Alphanumeric, 80] Indicates the description of the role.
Set As Default Role	[Optional, Check Box] Indicates whether default role is available.

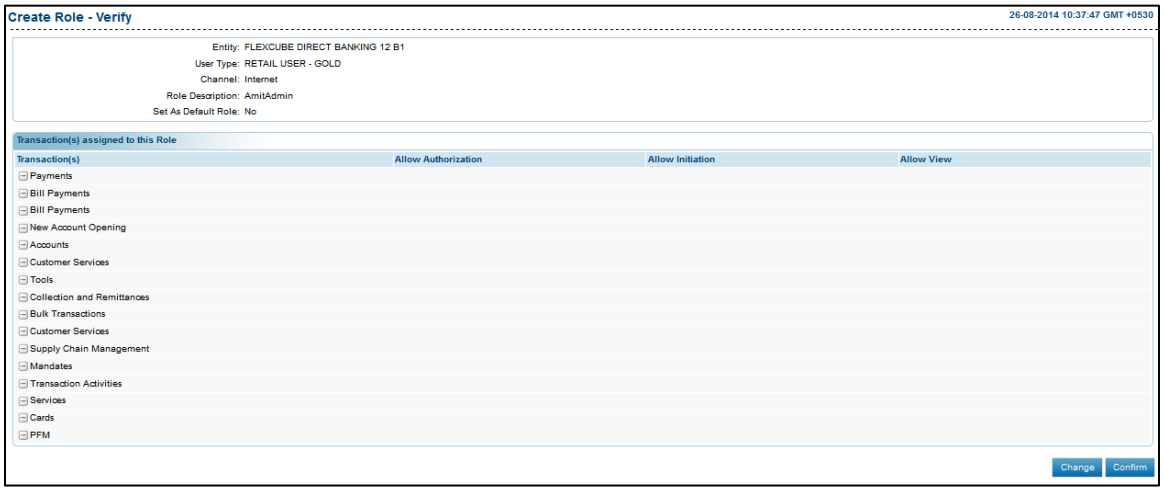
Column Name	Description
Transactions	[Display] Displays the name of the transaction.
Allow Initiation	[Optional, Check Box] Indicates whether initiation is available. This enables the users mapped to this role to initiate the selected transactions.
Allow Authorization	[Optional, Check Box] Indicates whether authorization is available. This enables the users mapped to this role to authorize the selected transactions.
Allow View	[Optional, Check Box] Indicates whether view is available. This enables the users mapped to this role to view the selected transactions.

2. From the **User Type – Channel** list, select the appropriate user type.
3. In the **Role Description** field, enter the role description.
4. To enable initiation / view, select the **Allow Initiation** / **Allow View** check box.

5. Click **Create Role**.
The **Create Role - Verify** screen appears.

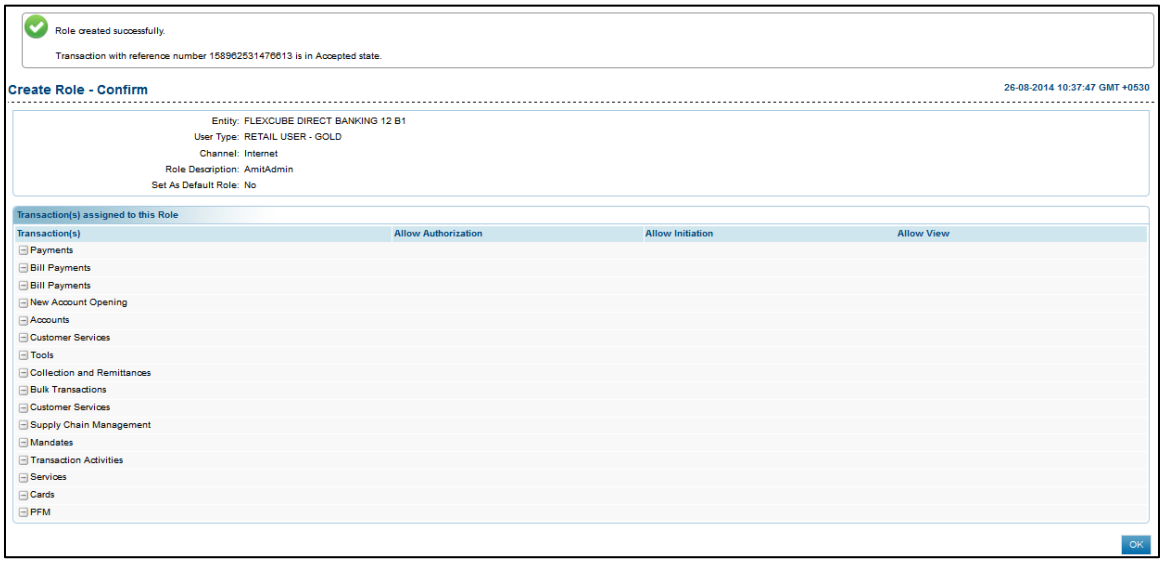
Create Role - Verify

It allows verifying the transactions which are being mapped to the role before confirmation.



6. Click **Change.**
The **Create Role** screen appears.
OR
Click **Confirm**.
The **Create Role - Confirm** screen with the status message appears.

Create Role - Confirm



7. Click **OK**.
The **Create Role** screen appears.

6.2 Modify Role

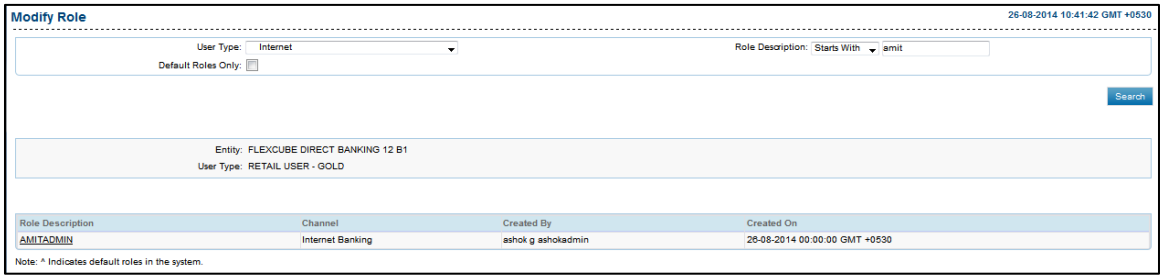
Using this option, the corporate administrator can modify an active role for the accessible user types and channels. The administrator can search for the required role by entering the search criteria. The system displays all the transactions specified under the role on modify role initiation. The corporate administrator can add/remove the transactions from only those roles which are created by the corporate administrator. Thus, only roles created by corporate admin can be modified by the corporate administrator. Only those transactions can be added to the role which is mapped to the customer profile of the corporate administrator.

To modify a role

1. From the **Role Management menu, select Modify Role**.
The **Modify Role** screen appears.

Modify Role

It allows you to change or modify transaction types and access levels (initiation/authorization/view) assigned to a selected role



Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Indicates the user type.
Role Description	[Optional, Alphanumeric, 80] Indicates the role description. The options are: • Starts With • Ends With • Equals • Contains The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field. **For Example**: If you select the search criteria as **Starts With**, and enter **C** in the adjacent field, then the system displays all the roles starting with **C**.
Default Roles Only	[Optional, Check Box] Indicates whether default roles are available.
Entity	[Display] Displays the name of the entity.
User Type	[Display] Displays the type of user selected.

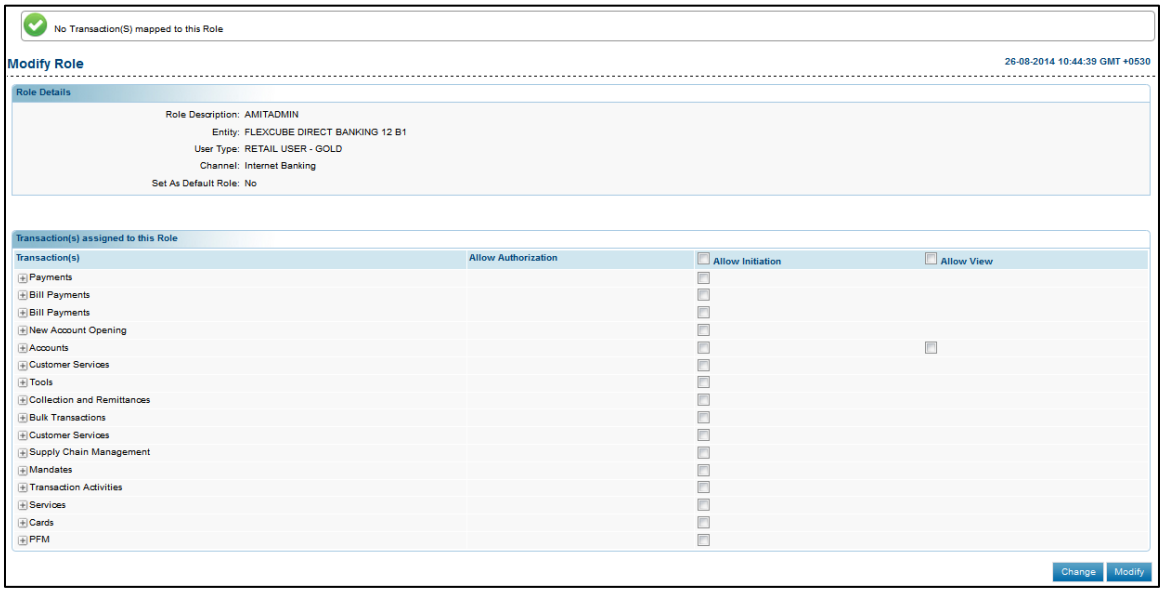
Column Name	Description
Role Description	[Display] Displays the link to view and modify the details of a role.
Channel	[Display] Displays the channel related to the role.
Created By	[Display] Displays the user ID through which the role was created.
Created On	[Display] Displays the date and time details on which the role was created.

2. From the **User Type** list, select the appropriate option.

3. Click **Search.**
The search result appears.

4. Click the link below the **Role Description** column.
The **Modify Role** screen appears.

Modify Role



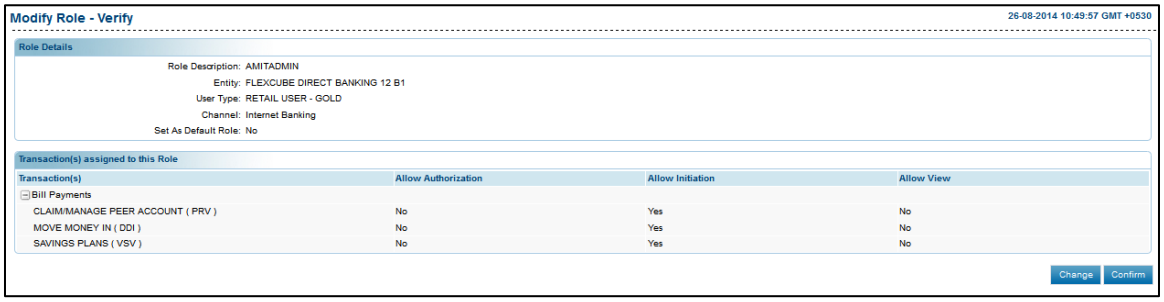
Column Description

Column Name	Description
Role Details	
Role Description	[Display] Displays the role description.
Entity	[Display] Displays the entity of the user.
User Type	[Display] Displays the user type.
Channel	[Display] Displays the channel for the role.
Set As Default Role	[Display] Displays whether role is set as default.

Column Name	Description
Transaction(s) assigned to this Role	
Transaction(s)	[Display] Displays the complete list of transactions under the selected user type.
Allow Initiation	[Optional, Check Box] Indicates whether initiation is available. This enables the users mapped to this role to initiate the selected transactions.
Allow Authorization	[Optional, Check Box] Indicates whether authorization is available. This enables the users mapped to this role to authorize the selected transactions.
Allow View	[Optional, Check Box] Indicates whether view is available. This enables the users mapped to this role to view the selected transactions.

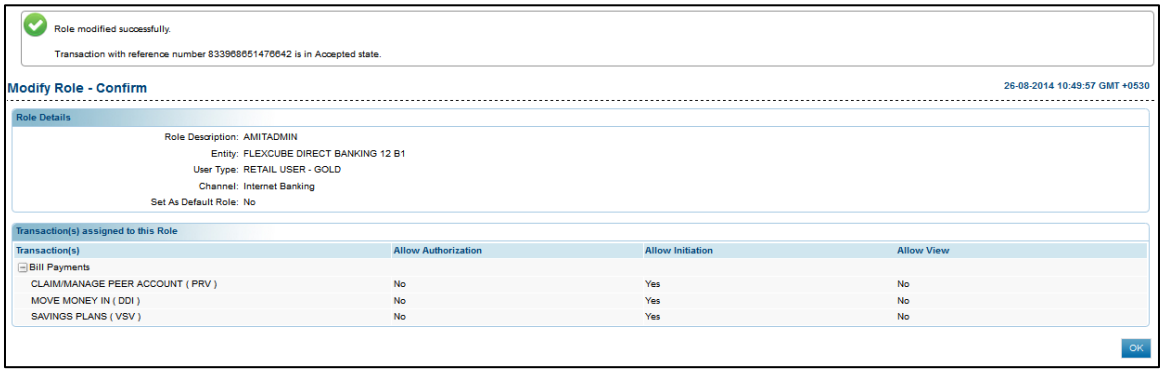
5. Click **Modify**.
The **Modify Role - Verify** screen appears.
OR
Click **Change**.
The **Modify Role** screen appears.

Modify Role - Verify



6. Click **Confirm**.
The **Modify Role - Confirm** screen with the status message appears.
OR
Click **Change**.
The **Modify Role - Verify** screen appears.

Modify Role - Confirm


Role modified successfully.
Transaction with reference number 833968651476642 is in Accepted state.
Modify Role - Confirm
26-08-2014 10:49:57 GMT +0530
Role Details
Role Description: AMITADMIN
Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: RETAIL USER - GOLD
Channel: Internet Banking
Set As Default Role: No
Transaction(s) assigned to this Role
Transaction(s)
Allow Authorization
Allow Initiation
Allow View
Bill Payments
CLAIM/MANAGE PEER ACCOUNT (PRV) No Yes No
MOVE MONEY IN (DDI) No Yes No
SAVINGS PLANS (VSV) No Yes No
OK

7. Click **OK**.
The **Modify Role** screen appears.

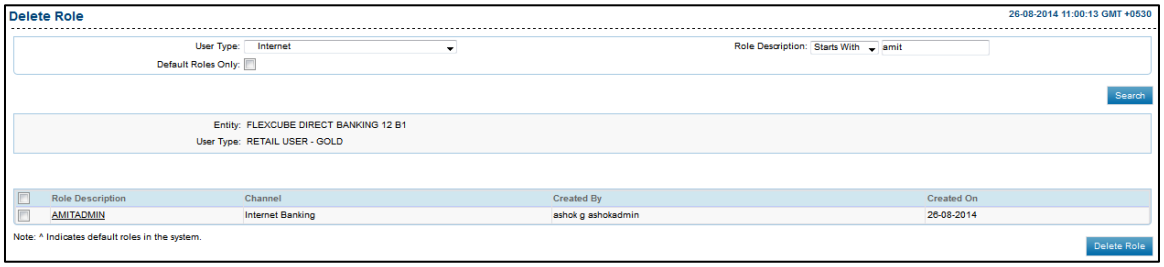
6.3 Delete Role

Using this option, the corporate administrator can delete an active role for the accessible user types and channels. An administrator can search for the required role by entering the search criteria. Only roles created by corporate administrator of the same primary customer id are allowed to be deleted.

To delete a role

1. From the **Role Management** menu, **select Delete Role**.
The **Delete Role** screen appears.

Delete Role



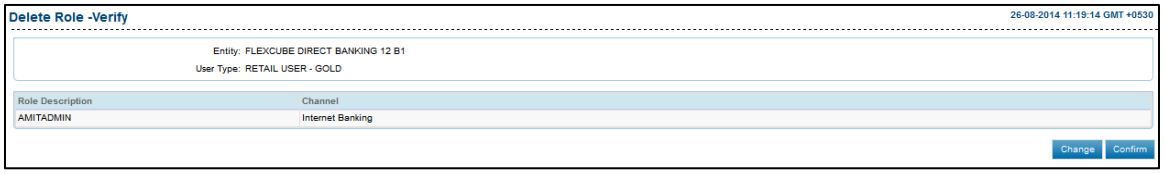
Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Indicates the user type.
Role Description	[Optional, Drop-Down] Indicates the role description. The options are: • Starts With • Ends With • Equals • Contains The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field. **For Example**: If the user selects the search criteria as **Starts With**, and enters **C** in the adjacent field, then the system displays all the roles starting with **C**.
Default Roles Only	[Optional, Check Box] Indicates whether default roles are available.
Entity	[Display] Displays the name of the entity.
User Type	[Display] Displays the type of the user selected.

Column Name	Description
Role Description	[Display] Displays the link to delete the role.
Channel	[Display] Displays the channel related to the role.
Created By	[Display] Displays the user ID through which the role was created.
Created On	[Display] Displays the date and time details on which the role was created.

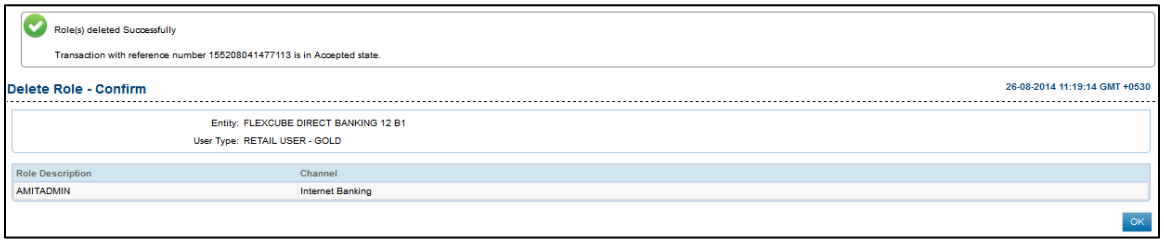
2. From the **User Type** list, select the appropriate option.
3. Click **Search.**
   The search result appears.
4. Click **Delete Role**
   The **Delete Role - Verify** screen appears.

Delete Role - Verify



5. Click **Confirm**.
   The **Delete Role - Confirm** screen with the status message appears.
   OR
   Click the **Change** button to select another role.

Delete Role - Confirm



6. Click **OK**.
   The **Delete Role** screen appears.

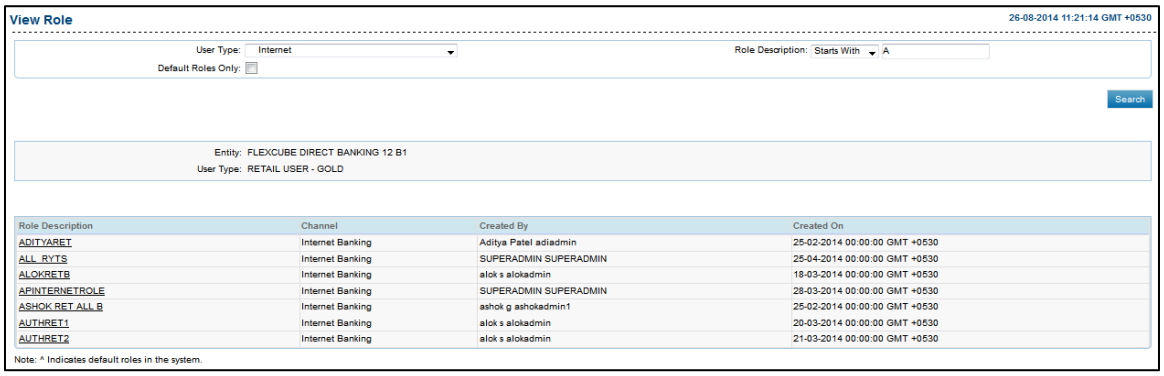
6.4 View Role

Using this option, the corporate administrator can view roles. An administrator can search for the required role by entering the search criteria. In case the search criteria are not specified, the system displays all the records under the particular user type.

To view a role

1. From the **Role Management** menu, select **View Role**.
   The **View Role** screen appears.
2. From the **User Type** list, select the appropriate option.
3. Click **Search.**
   The search result appears.

View Role



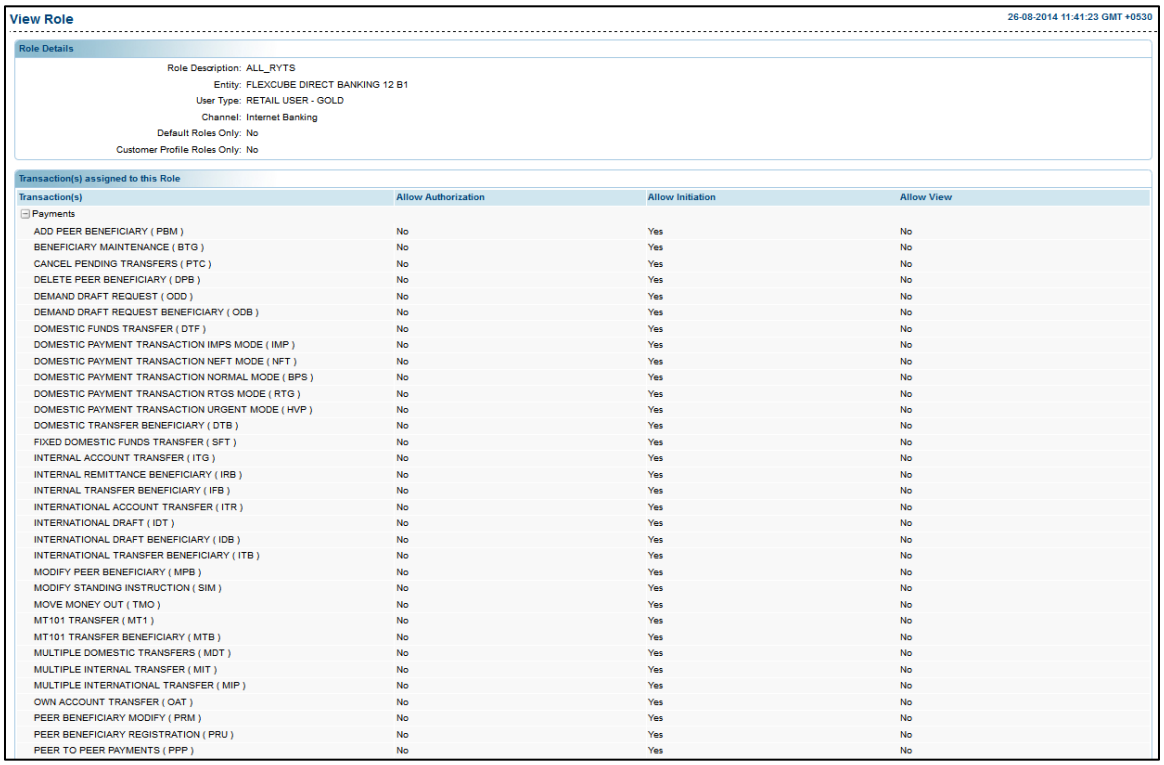
Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Indicates the type of user.
Role Description	[Optional, Drop-Down] Indicates the role description. The options are: • Starts With • Ends With • Equals • Contains The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field. **For Example**: If the user selects the search criteria as **Starts With**, and enters **C** in the adjacent field, then the system displays all the roles starting with **C**.
Default Roles Only	[Optional, Check Box] Indicates whether default roles are available.
Entity	[Display] Displays the name of the entity for the selected user type.
User Type	[Display] Displays the type of user selected.

Column Name	Description
Role Description	[Display] Displays the link to view the role details.
Channel	[Display] Displays the channel related to the role.
Created By	[Display] Displays the user ID through which the role was created.
Created On	[Display] Displays the date and time details on which the role was created.

4. Click the **Role Description** link to view the details of a particular role. The **View Role** screen appears.

View Role



View Role

26-08-2014 11:41:23 GMT +0530

Role Details

Role Description: ALL_RYTS
Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: RETAIL USER - GOLD
Channel: Internet Banking
Default Roles Only: No
Customer Profile Roles Only: No

Transaction(s) assigned to this Role

Transaction(s)	Allow Authorization	Allow Initiation	Allow View
Payments			
ADD PEER BENEFICIARY (PBM)	No	Yes	No
BENEFICIARY MAINTENANCE (BTG)	No	Yes	No
CANCEL PENDING TRANSFERS (PTC)	No	Yes	No
DELETE PEER BENEFICIARY (DPB)	No	Yes	No
DEMAND DRAFT REQUEST (ODD)	No	Yes	No
DEMAND DRAFT REQUEST BENEFICIARY (ODB)	No	Yes	No
DOMESTIC FUNDS TRANSFER (DTF)	No	Yes	No
DOMESTIC PAYMENT TRANSACTION IMPS MODE (IMP)	No	Yes	No
DOMESTIC PAYMENT TRANSACTION NEFT MODE (NFT)	No	Yes	No
DOMESTIC PAYMENT TRANSACTION NORMAL MODE (BPS)	No	Yes	No
DOMESTIC PAYMENT TRANSACTION RTGS MODE (RTG)	No	Yes	No
DOMESTIC PAYMENT TRANSACTION URGENT MODE (HVP)	No	Yes	No
DOMESTIC TRANSFER BENEFICIARY (DTB)	No	Yes	No
FIXED DOMESTIC FUNDS TRANSFER (SFT)	No	Yes	No
INTERNAL ACCOUNT TRANSFER (ITG)	No	Yes	No
INTERNAL REMITTANCE BENEFICIARY (IRB)	No	Yes	No
INTERNAL TRANSFER BENEFICIARY (IFB)	No	Yes	No
INTERNATIONAL ACCOUNT TRANSFER (ITR)	No	Yes	No
INTERNATIONAL DRAFT (IDT)	No	Yes	No
INTERNATIONAL DRAFT BENEFICIARY (IDB)	No	Yes	No
INTERNATIONAL TRANSFER BENEFICIARY (ITB)	No	Yes	No
MODIFY PEER BENEFICIARY (MPB)	No	Yes	No
MODIFY STANDING INSTRUCTION (SIM)	No	Yes	No
MOVE MONEY OUT (TMO)	No	Yes	No
MT101 TRANSFER (MT1)	No	Yes	No
MT101 TRANSFER BENEFICIARY (MTB)	No	Yes	No
MULTIPLE DOMESTIC TRANSFERS (MDT)	No	Yes	No
MULTIPLE INTERNAL TRANSFER (MIT)	No	Yes	No
MULTIPLE INTERNATIONAL TRANSFER (MIP)	No	Yes	No
OWN ACCOUNT TRANSFER (OAT)	No	Yes	No
PEER BENEFICIARY MODIFY (PRM)	No	Yes	No
PEER BENEFICIARY REGISTRATION (PRU)	No	Yes	No
PEER TO PEER PAYMENTS (PPP)	No	Yes	No

Field Description

Field Name	Description
Transaction(s) assigned to this Role	
Transaction(s)	[Display] Displays the name of the transaction.
Allow Initiation	[Display] Displays the accessibility of the users, mapped to this role, for initiation of the adjacent transaction.
Allow Authorization	[Display] Displays the accessibility of the users, mapped to this role, for authorization of the adjacent transaction.

Field Name	Description
Allow View	[Display] Displays the accessibility of the users, mapped to this role, to view the adjacent transaction.

5. Click **OK**.
The **View Role** screen appears.

7. User Management

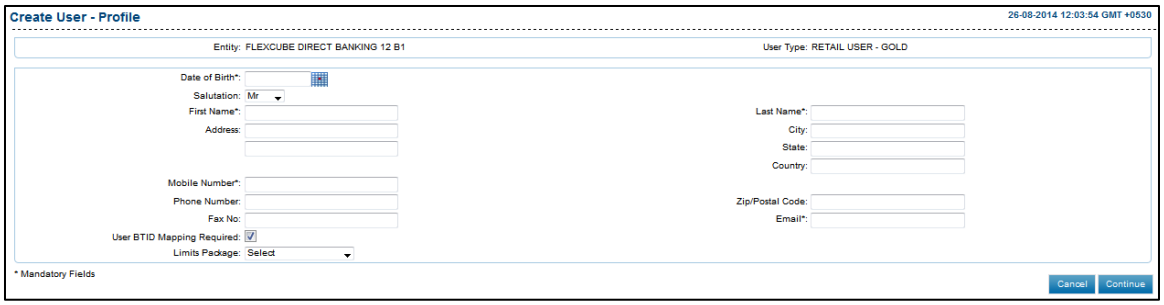
7.1 Create User

Using this option the corporate administrator can create a user.

To create a user

1. From the **User Management menu, select Create User**.
The **Create User** screen appears.

Create User - Profile



Field Description

Field Name	Description

S2S user flag will be displayed only on ‘Corporate’ user profile screen.

S2S User [Optional, Checkbox]
Indicates whether S2S functionality is available.

Entity [Display]
Displays the type of entity.

User Type [Display]
Displays the type of user.

Date of Birth [Mandatory, Pick List]
Indicates the date of birth.

Salutation [Optional, Drop-Down]
Indicates the salutation.
The options are:

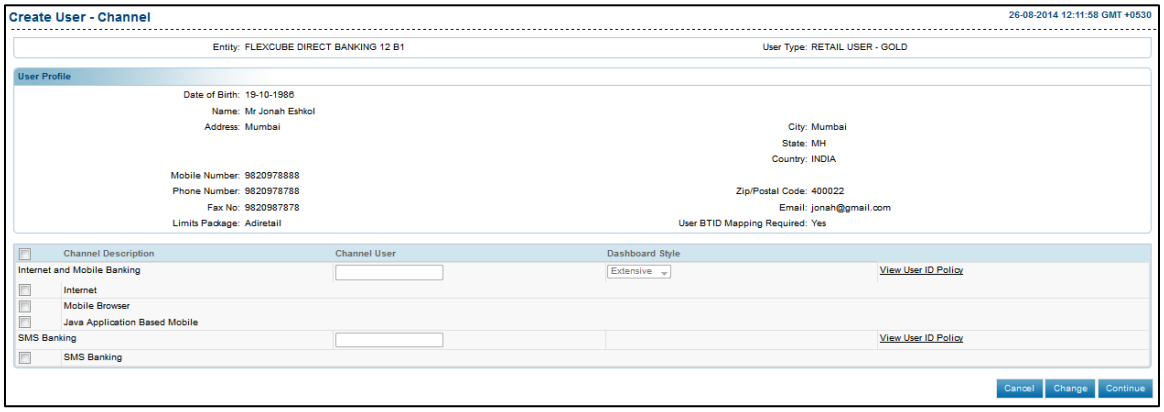
- Mr
- Mrs
- Miss
- Dr

Field Name	Description
First Name	[Mandatory, Alphanumeric, 40] Indicates the first name of the user.
Last Name	[Mandatory, Alphanumeric, 40] Indicates the last name of the user.
Address	[Mandatory, Alphanumeric, 35 x 2] Indicates the address of the user.
City	[Optional, Alphanumeric, 26] Indicates the name of the city.
State	[Optional, Alphanumeric, 20] Indicates the name of the state.
Country	[Optional, Alphanumeric, 35] Indicates the name of the country.
Phone Number	[Optional, Numeric, 11] Indicates the phone number of the user.
Mobile Number	[Optional, Numeric,12] Indicates the Mobile Number
Zip/Postal Code	[Optional, Numeric, 7] Indicates the zip code.
Fax No	[Optional, Numeric, 11] Indicates the fax number of the user.
Email	[Mandatory, Alphanumeric, 100] Indicates the email address of the user. **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
User BTID Mapping Required	[Optional, Checkbox] Indicates whether user BTID mapping is available.
Limits Package	[Mandatory, Dropdown] Indicates the limits package.

2. From the **Date of Birth** list, select the date of birth of the customer.
3. In the **First Name** field, enter the first name of the customer.
4. In the **Last Name** field, enter the last name of the customer.

5. In the **Mobile Number** field, enter the mobile number.
6. In the **Email** field, enter the email address.

Create User - Channel



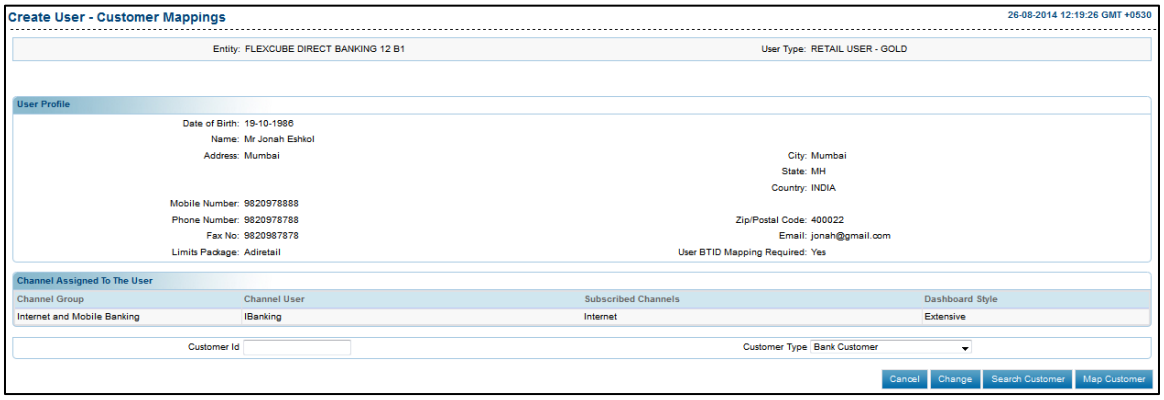
Field Description

Field Name	Description
Channel Description	[Optional, Check Box] Indicates whether channel description is available.
Channel User	[Mandatory, Alphanumeric, 20] Indicates the channel user details.
Dashboard Style	[Optional, Drop-Down] Indicates the dashboard style.

7. Click **Continue**.
   The **Create User - Channel** screen appears.
8. To enable the banking facility through various channels, select the check box.
9. In the **Channel User** field, enter the channel.
10. Click **Continue**.
    The **Create User - Customer Mappings** screen appears.
    OR
    Click **Change.**
    The **Create User - Channel** screen appears.
    OR
    Click **Cancel**.
    The **Create User - Channel** screen appears.
    OR
    Click the **View User ID Policy** link to view the user id policy.

Note: If the system is integrated with IAM, the **View User ID Policy** link will not be available. You can view the user ID policy only through OBDX application.

Create User - Customer Mappings



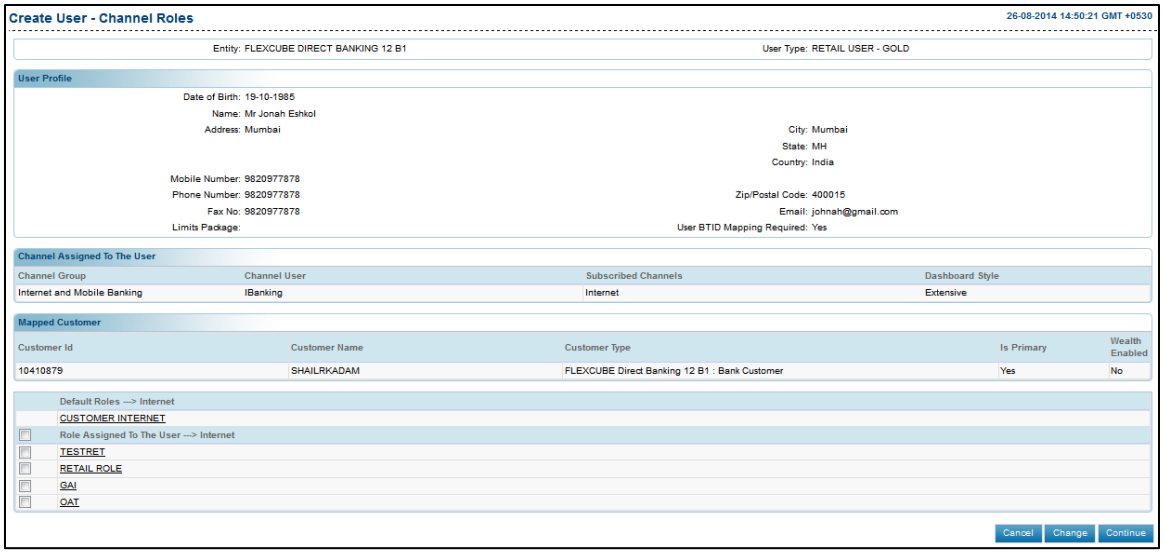
Field Description

Field Name	Description
Channel Assigned To the User	
Channel Group	[Display] Displays the channel assigned to the particular user.
Channel User	[Display] Displays the channel user.
Subscribed Channels	[Display] Displays the subscribed channels
Mapped Customer	
Mapped Customer	[Display] Displays the customer ID of the mapped customer.
Customer Type	[Display] Displays the customer type of the mapped customer.
Is Primary	[Display] Displays whether the customer is primary.

11. In the **Customer Id** field, enter the customer number.
12. Click **Continue**.
    The **Create User - Channel Roles** screen appears.
    OR
    Click **Search Customer**.
    The **Search Customer** screen appears.

OR
Click **Change.**
The **Create User – Profile screen appears**.
OR
Click **Cancel.**
The Create User screen appears.

Create User - Channel Roles



Field Description

Field Name	Description
Default Roles --> Internet	[Display] Displays the default internet roles.
Role Assigned to the User --> Internet	[Optional, Check Box] Indicates whether roles assigned to internet user are available.
Activate User	[Optional, Check Box] Indicates whether user is activated.

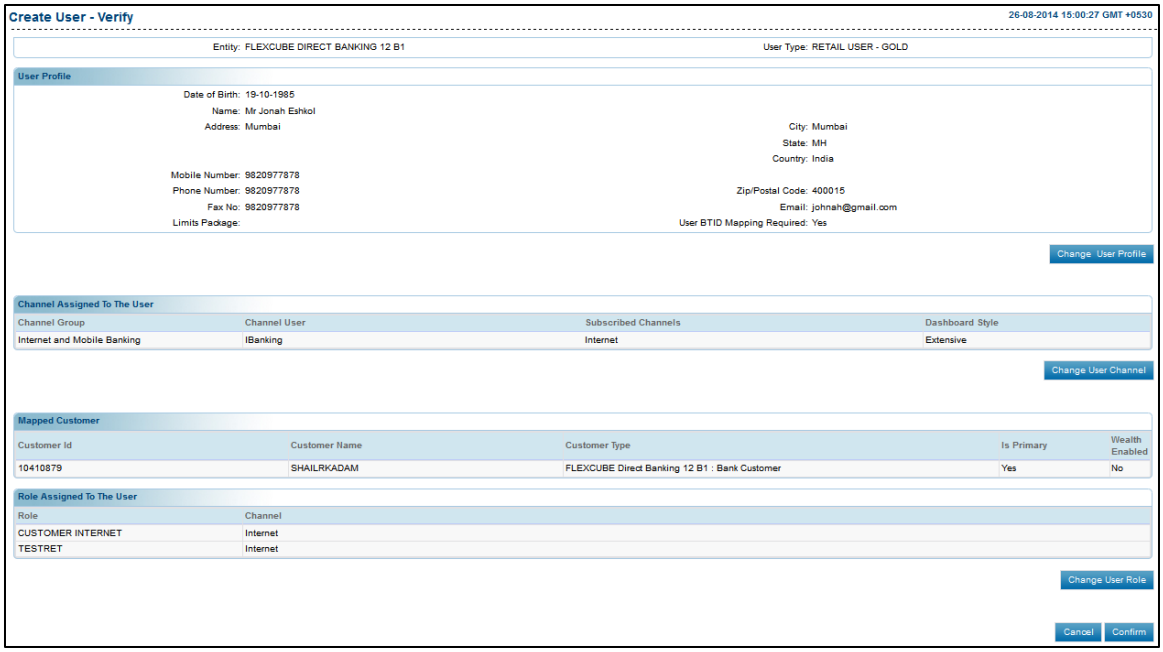
13. To enable the role for a particular customer, select the check box.

14. Click **Continue**.
The **Create User – Channel Roles** screen appears.
OR
Click **Change**
The **Create User** screen appears.
OR
Click **Cancel.**
The **Create User** screen appears.

15. To enable the channel roles, select the appropriate check box.

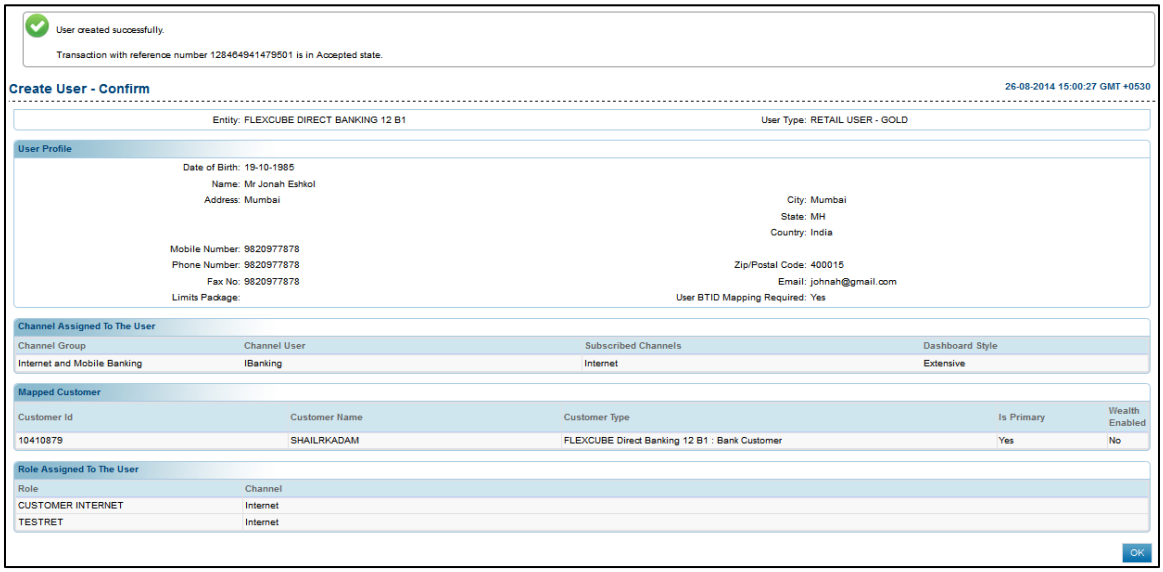
16. Click **Continue**.
The **Create User – Verify** screen appears.

Create User-Verify



17. Click **Confirm**.
The **Create User**- **Confirm** screen with the status message appears.
OR
Click **Change User Profile** to change the user profile.
OR
Click **Change User Channel** to change the user channel.
OR
Click **Change User Role** to change the user role.
OR
Click **Cancel** to cancel the transaction.

Create User-Confirm



18. Click **OK**.
The **Create User** screen appears.

7.2 Modify User

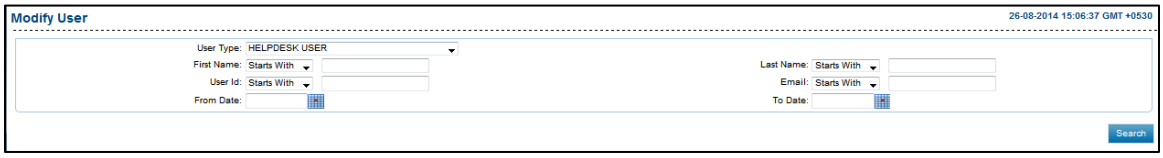
Using this option, corporate administrator, can modify user profiles. Administrator can search for the required user by entering the search criteria. In case the search criteria are not specified, the system displays all the records under the particular user type.

Note: If system is integrated with IAM, the **Modify User** option will not be available. Modification of user is handled through **Entitlement – Modify User** transaction.

To modify a user

1. From the **User Management menu, select Modify User**.
The **Modify User** screen appears.

Modify User



Field Description

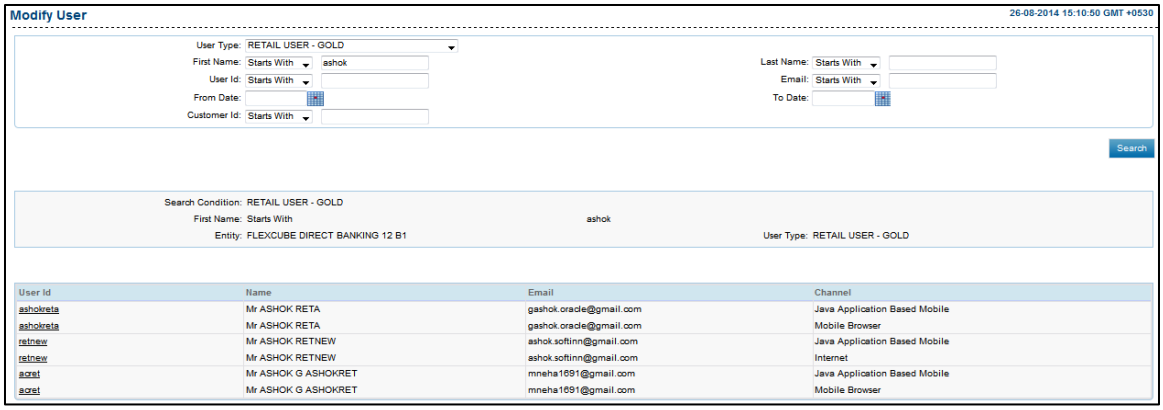
Field Name	Description
User Type	[Mandatory, Drop-Down] Indicates the user type.

Field Name	Description
First Name	[Optional, Drop-Down,] Indicates the first name of the user. The options are follows: • Starts With • Ends With • Equals • Contains The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field. **For Example**: If the user selects the search criteria as **Starts With** and enters **1** in the adjacent field, then the system displays all the customers' first names starting with **A**.
Last Name	[Optional, Drop-Down,] Indicates the last name of the user. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If the user selects the search criteria as **Starts With** and enters **E** in the adjacent field, then the system displays all the customers' last names starting with **E**.
User Id	[Optional, Drop-Down,] Indicates the user ID. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If the user selects the search criteria as **Starts With** and enters **1** in the adjacent field, then the system displays all the user IDs starting with **1**.

Field Name	Description
Email	[Optional, Drop-Down] Indicates the email ID of the user. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If the user selects the search criteria as **Starts With** and enters **L** in the adjacent field, then the system displays all the email IDs starting with **L**. **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
From Date	[Optional, Pick list] Indicates start date.
To Date	[Optional, Pick list] Indicates the end date.

2. Click **Search**.
The **Modify User** screen with the search result appears.

Modify User

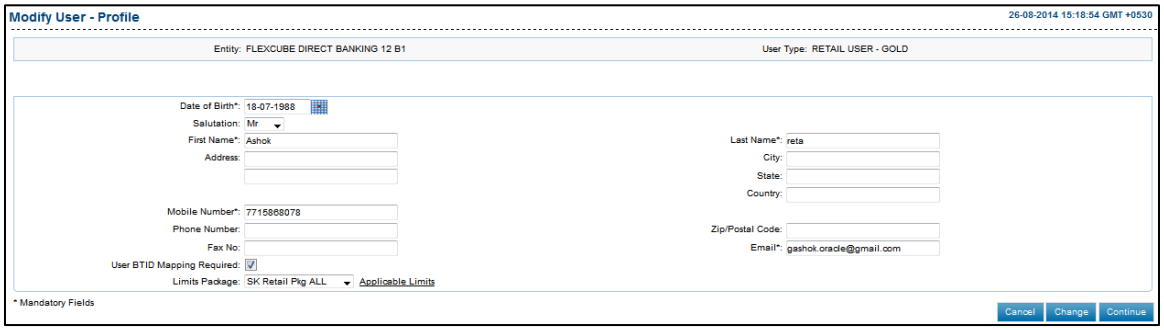

Modify User
26-08-2014 15:10:50 GMT +0530
User Type: RETAIL USER - GOLD
First Name: Starts With ashok
User Id: Starts With
From Date:
Customer Id: Starts With
Last Name: Starts With
Email: Starts With
To Date:
Search
Search Condition: RETAIL USER - GOLD
First Name: Starts With ashok
Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: RETAIL USER - GOLD
User Id | Name | Email | Channel
ashokreta | Mr ASHOK RETA | gashok.oracle@gmail.com | Java Application Based Mobile
ashokreta | Mr ASHOK RETA | gashok.oracle@gmail.com | Mobile Browser
retnew | Mr ASHOK RETNEW | ashok.softinn@gmail.com | Java Application Based Mobile
retnew | Mr ASHOK RETNEW | ashok.softinn@gmail.com | Internet
acret | Mr ASHOK G ASHOKRET | mneha1691@gmail.com | Java Application Based Mobile
acret | Mr ASHOK G ASHOKRET | mneha1691@gmail.com | Mobile Browser

Field Description

Field Name	Description
User Id	[Display] Displays the user ID. Click the user ID to view the details of a particular user.
Name	[Display] Displays the name of the user.
Email	[Display] Displays the email ID of the user. **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display] Displays the banking channel through which the user performs the transactions.

3. Click **User ID**.
The **Modify User - Profile** screen appears.

Modify User - Profile



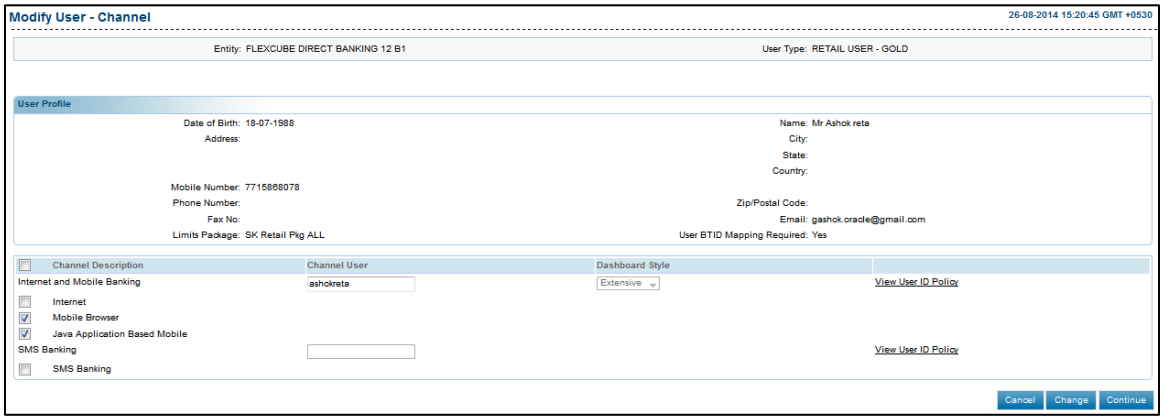
Field Description

Field Name	Description
Entity	[Display] Displays the type of entity.
User Type	[Display] Displays the type of user.
Date of Birth	[Mandatory, Pick List] Indicates the date of birth of the user.
Salutation	[Optional, Drop-Down] Indicates the salutation of the user. The options are: • Mr • Mrs • Miss • Dr
First Name	[Mandatory, Alphanumeric, 20] Indicates the first name of the user.
Last Name	[Mandatory, Alphanumeric, 20] Indicates the last name of the user.
Address	[Mandatory, Alphanumeric, 35 x 2] Indicates the address of the user.
City	[Optional, Alphanumeric, 26] Indicates the name of the city.

Field Name	Description
State	[Optional, Alphanumeric, 20] Indicates the name of the state.
Country	[Optional, Alphanumeric, 35] Indicates the name of the country.
Phone Number	[Optional, Numeric, 11] Indicates the phone number of the user.
Mobile Number	[Mandatory, Numeric,12] Indicates the mobile number
Zip/Postal Code	[Optional, Numeric, 7] Indicates the zip code.
Fax No	[Optional, Numeric, 11] Indicates the fax number of the user.
Email	[Mandatory, Numeric, 100] Indicates the email address of the user. **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
User BTID Mapping Required	[Optional, Checkbox] Indicates whether user BTID mapping is available.
Limits Package	[Mandatory, Dropdown] Indicates the limits package.

4. In the **Date of Birth** field, select the appropriate option.
5. In the **First Name** field, enter the first name.
6. In the **Last Name** field, enter the last name.
7. In the **Mobile Number** field, enter the mobile number.
8. In the **Email** field, enter the email address.
9. Click **Continue**.
   The **Modify User - Channel** screen appears.
   OR
   Click **Cancel.**
   The **Modify User** screen appears.
   OR
   Click **Change.**
   The **Modify User** screen appears.

Modify User - Channel



10. From the **Channel Description** column, select the appropriate banking channel.

11. Click **Continue**.
The **Modify User – Channel Roles** screen appears.
OR
Click **Change.**
The **Modify User** screen appears.
OR
Click **Cancel.**
The **Modify User** screen appears.
OR
Click the **View User id Policy** link to view the user ID policy.

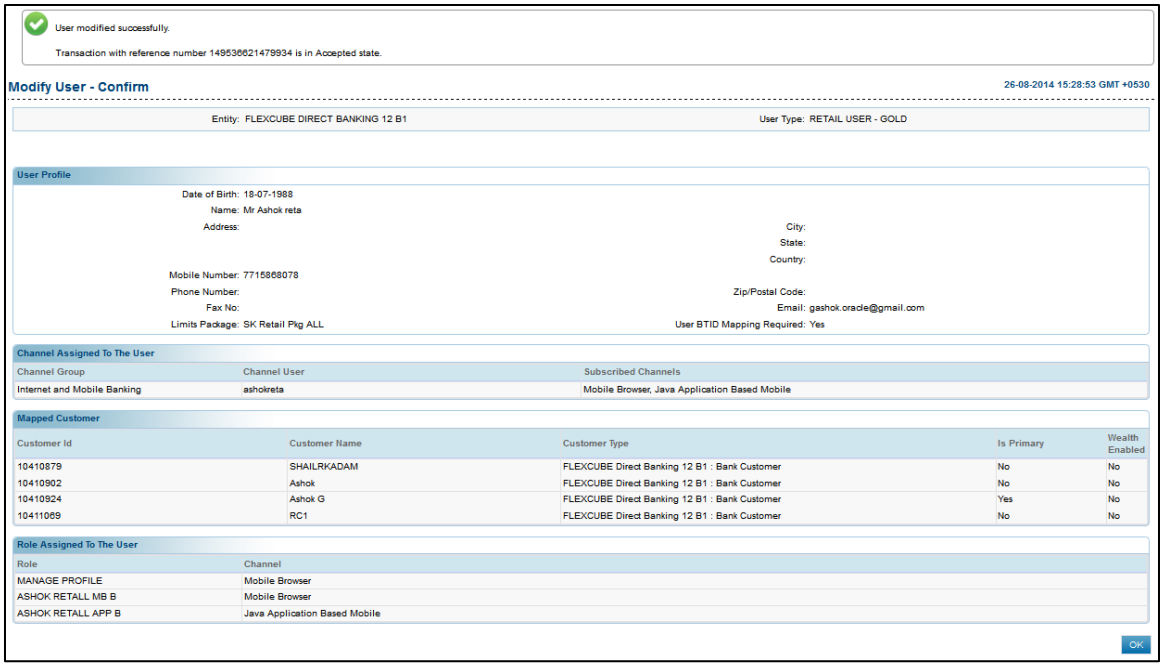
Note: If the system is integrated with IAM, **View User id Policy** link will not be available. You can view the user ID policy only through OBDX application.

12. To enable the access type, select the **Entity** check box.

13. Click **Continue.**
The **Modify User - Verify** screen appears.
OR
Click **Change User Channel.**
The **Modify User - Channel** screen appears.
OR
Click **Change User Role.**
The **Modify User – Channel Roles** screen appears.

14. Click **Confirm**.
The **Modify User - Confirm** screen with the status message appears.

Modify User - Confirm



15. Click **OK**.
The **Modify User** screen with the status message appears.

7.2.2 Entitlement - Modify User – (IAM)

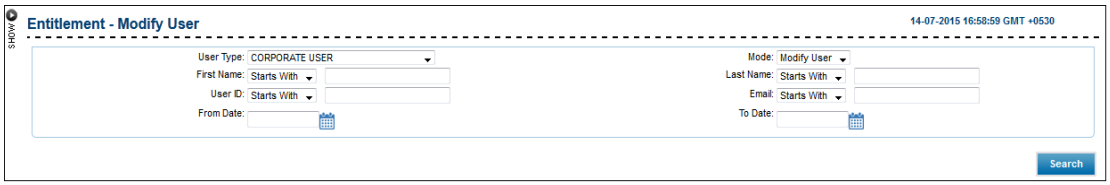
Using this option, you can modify user profiles. You can search for the required user by entering the search criteria. In case the search criteria are not specified, the system displays all the records under the particular user type.

Note: To enable the user for modification, in the IAM integrated system, the entitlement of the user should be done at the time of user creation.

To modify a user

1. Logon to the **Internet Banking** application.
2. From the **User Management** menu, **Entitlement User**.
The **Entitlement – Modify User** screen appears.

Entitlement - Modify User



Field Description

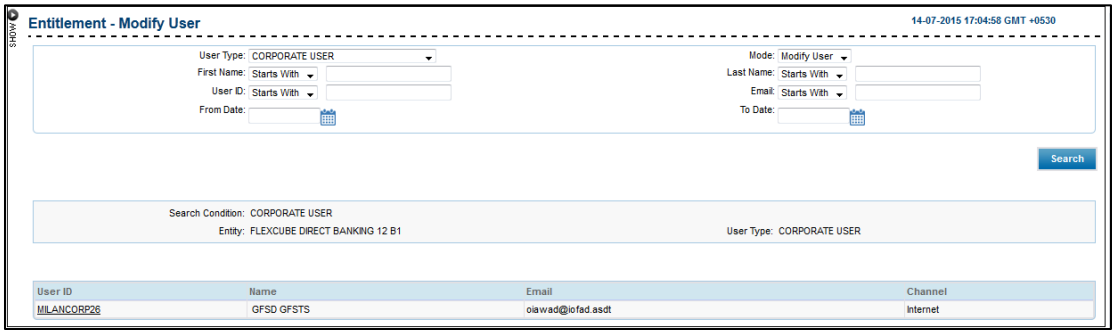
Field Name	Description
User Type	[Mandatory, Drop-Down] Indicates the user type.
Mode	[Mandatory, Drop-Down] Indicates the mode. The options are: • Modify User • Entitle User
First Name	[Optional, Drop-Down, Alphanumeric, 18] Indicates the search criteria for the first name. The options are: • Starts With • Ends With • Equals • Contains The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field. Enter the search string in the adjacent field. **For Example**: If the user selects the search criteria as **Starts With,** and enters **A** in the adjacent field, then the system displays all the customers' first names starting with **A**.

Field Name	Description
Last Name	[Optional, Drop-Down, Alphanumeric, 18] Indicates the search criteria for the last name. The options are: • Starts With • Ends With • Equals • Contains Enter the search string in the adjacent field. **For Example**: If the user selects the search criteria as **Starts With,** and enters **E** in the adjacent field, then the system displays all the customers' last names starting with **E**.
User Id	[Optional, Drop-Down, Alphanumeric, 18] Indicates the search criteria for the user ID. The options are: • Starts With • Ends With • Equals • Contains Enter the search string in the adjacent field. **For Example**: If the user selects the search criteria as **Starts With,** and enters **1** in the adjacent field, then the system displays all the user IDs starting with **1**.

Field Name	Description
Email	[Optional, **UNIQUE**, Drop-Down, Alphanumeric, 18] Indicates the search criteria for the email ID. The options are: • Starts With • Ends With • Equals • Contains Enter the search string in the adjacent field. **For Example**: If the user selects the search criteria as **Starts With,** and enters **L** in the adjacent field, then the system displays all the email IDs starting with **L**. Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
From Date	[Optional, Pick list] Indicates the search criteria for the start date.
To Date	[Optional, Pick list] Indicates the search criteria for the end date.

3. Enter the search criteria.
4. Click **Search**.
   The **Entitlement – Modify User** screen with the search result appears.

Entitlement – Modify User



Field Description

Field Name	Description
Search Condition	[Display] Displays the type of user selected as a search condition.
Entity	[Display] Displays the entity type.
User Type	[Display] Displays the user type.
User Id	[Display, Hyperlink] Displays the link to view the user details.
Name	[Display] Displays the name of the user.
Email	[Display] Displays the email ID of the user. Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display] Displays the banking channel through which the user performs the transactions.

5. Click the **User ID**.
The **Entitlement – Modify User - Profile** screen appears.

Entitlement – Modify User - Profile

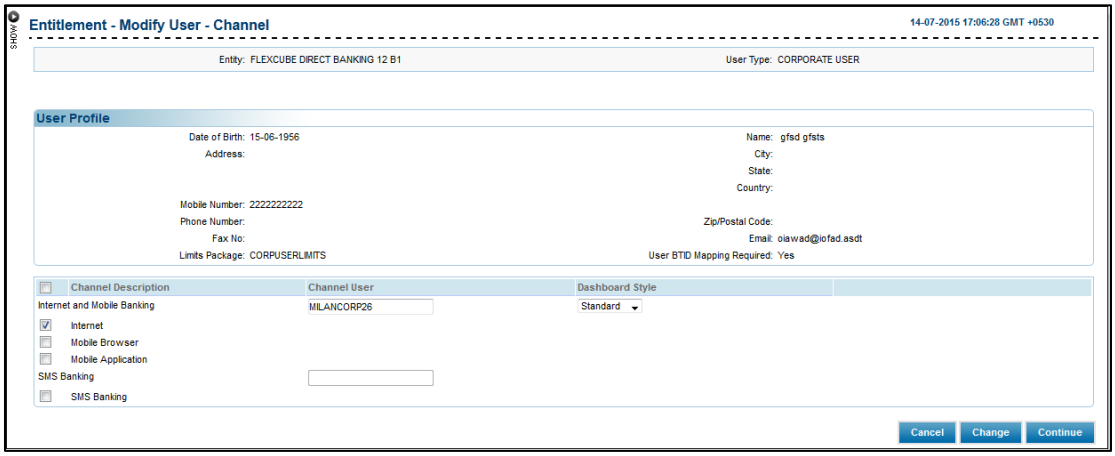
Field Description

Field Name	Description
Entity	[Display] Displays the type of entity.
User Type	[Display] Displays the type of user.
Date of Birth	[Display] Displays the date of birth.
Salutation	[Display] Displays the salutation of the user. The options are: • Mr • Mrs • Miss • Dr
First Name	[Display] Displays the first name of the user.
Last Name	[Display] Displays the last name of the user.
Address	[Display] Displays the address of the user.
City	[Display] Displays the name of the city.

Field Name	Description
State	[Display] Displays the name of the state.
Country	[Display] Displays the name of the country.
Phone Number	[Display] Displays the phone number of the user.
Mobile Number	[Display] Displays the mobile number of the user.
Zip/Postal Code	[Display] Displays the zip code.
Fax No	[Display] Displays the fax number of the user.
Email	[Display] Displays the email address of the user. Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
User BTID Mapping Required	[Optional, Check Box] Indicates whether the BTID mapping is required.
Limits Package	[Mandatory, Drop-Down] Indicates the limits package.

6. Click **Continue**.
The **Entitlement – Modify User - Channel** screen appears.
OR
Click **Cancel** to close the window.
OR
Click **Change** to select another user.

Entitlement – Modify User - Channel

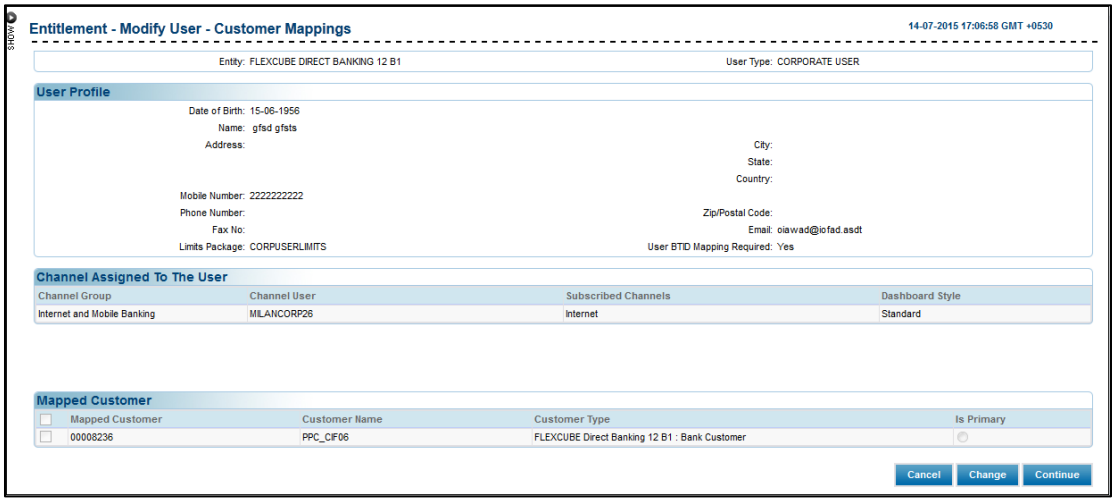


Field Description

Column Name	Description
Channel Description	[Optional, Check Box] Indicates the channel description.
Channel User	[Display] Displays the name of the channel user.
Dashboard Style	[Optional, Drop-Down] Indicates the dashboard style.

7. To enable the channel facility, select the **Channel Description** check box.
8. Click **Continue**.
   The **Entitlement – Modify User – Customer Mappings** screen appears.
   OR
   Click **Change** to return to the previous screen to make the changes.
   OR
   Click **Cancel** to cancel the transaction.

Entitlement – Modify User – Customer Mappings



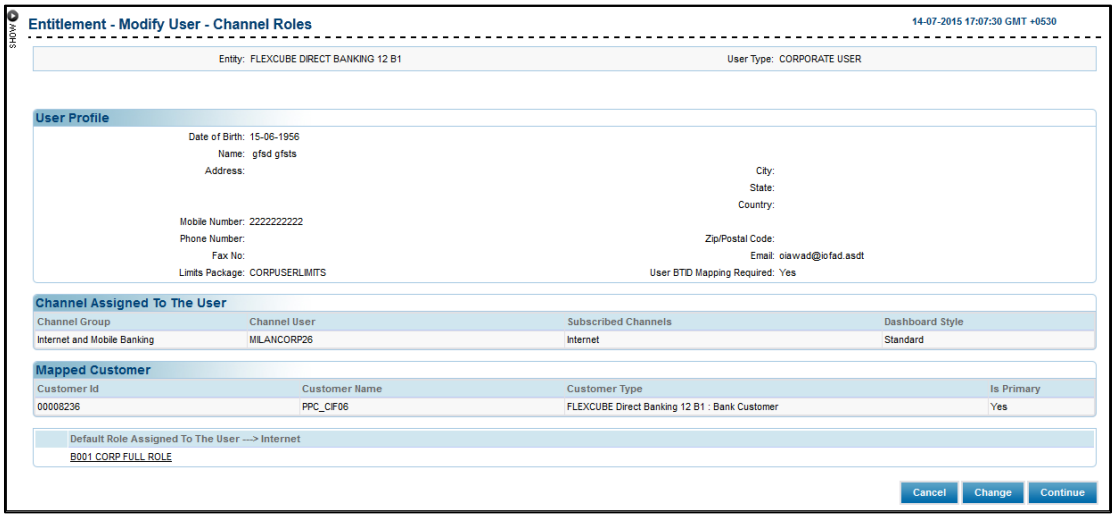
Field Description

Column Name	Description
Channel Assigned To The User	
Channel Group	[Display] Displays the channel group.
Channel User	[Display] Displays the name of the channel user.
Subscribed Channels	[Display] Displays the subscribed channel.
Dashboard Style	[Display] Displays the dashboard style.
Mapped Customer	
Mapped Customer	[Display] Displays the **mapped customers to the user.**
Customer Name	[Display] Displays the customer name.
Customer Type	[Display] Displays the type of the customer.
Is Primary	[Display] Displays whether the customer is primary.

Column Name	Description

9. Click **Continue**.
The **Entitlement – Modify User - Channel Roles** screen appears.
OR
Click **Change** to return to the previous screen to make changes.
OR
Click **Cancel** to cancel the transaction.

Entitlement – Modify User - Channel Roles



Field Description

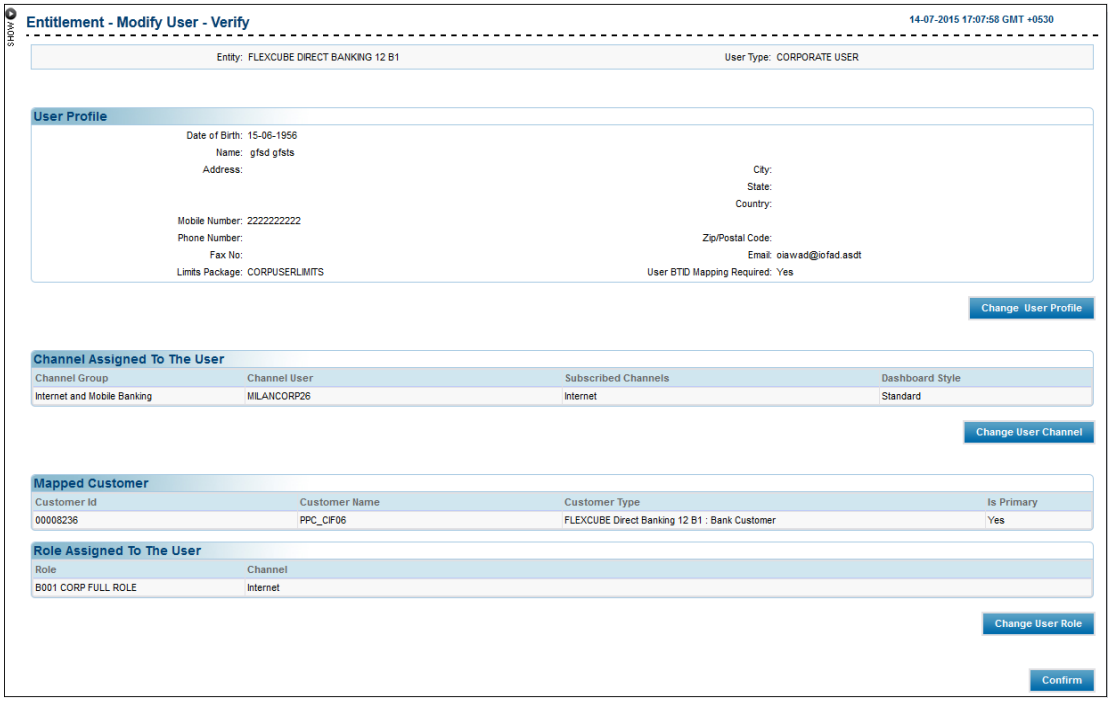
Column Name	Description
Default Role Assigned to the User --> Internet	[Display] Displays the default internet roles.
User Type Access	
Entity	[Display] Displays the access type entity.
User Type	[Display] Displays the user type.

10. Click **Continue**.
The **Entitlement – Modify User - Verify** screen appears.
OR
Click **Change** to return to the previous screen to make changes.

OR
Click **Cancel** to cancel the transaction.

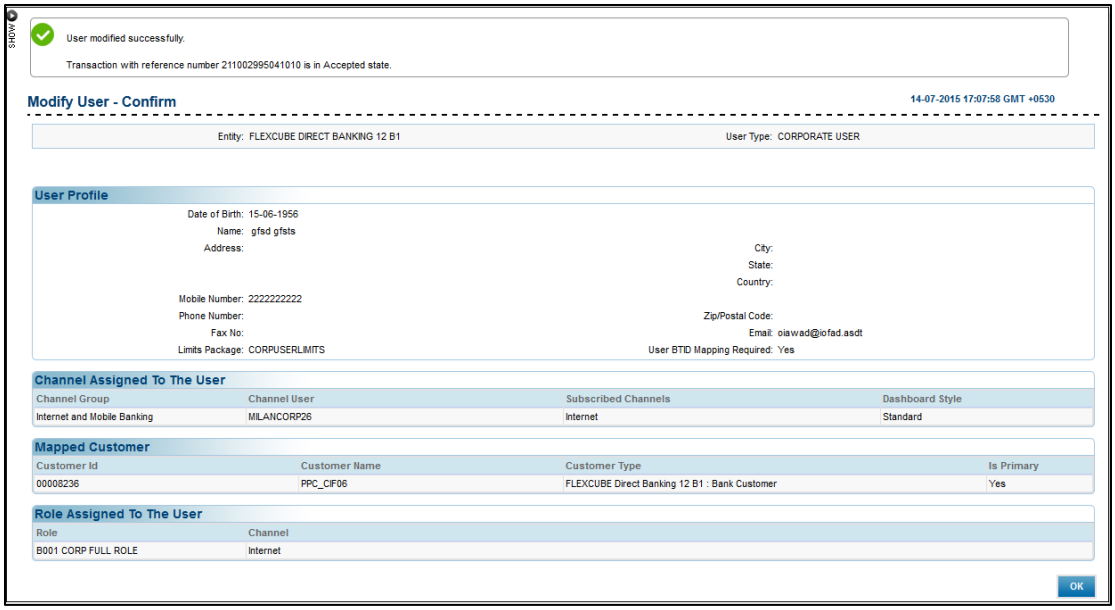
11. Click the **Role name** link to view the role.

Entitlement – Modify User - Verify



12. Click **Confirm**.
The **Entitlement – Modify User - Confirm** screen with the status message appears.
OR
Click **Change User Profile** to modify the user profile.
OR
Click **Change User Channel** to modify the user channel.
OR
Click **Change User Role** to modify the user role.

Entitlement – Modify User - Confirm



13. Click **OK**.
The **Entitlement – Modify User** screen with the status message appears.

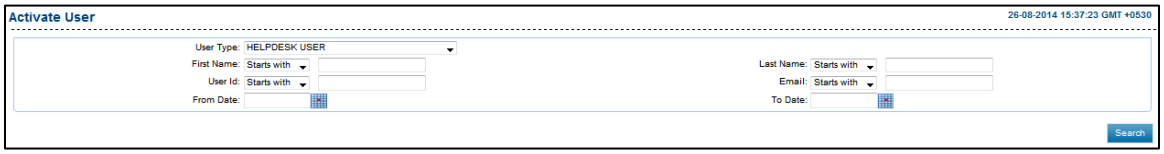
7.3 Activate User

Using this option, the corporate administrator can activate the users whose accounts may have been deactivated due to password policy/inactivity. On valid request to activate the user, an administrator can update the user ID status to Active. An administrator can search for the required user by entering the search criteria. In case the search criteria are not specified, the system displays all the records under the particular user type.

To activate a user

1. From the **User Management menu, select Activate User**.
   The **Activate User** screen appears.

Activate User



Field Description

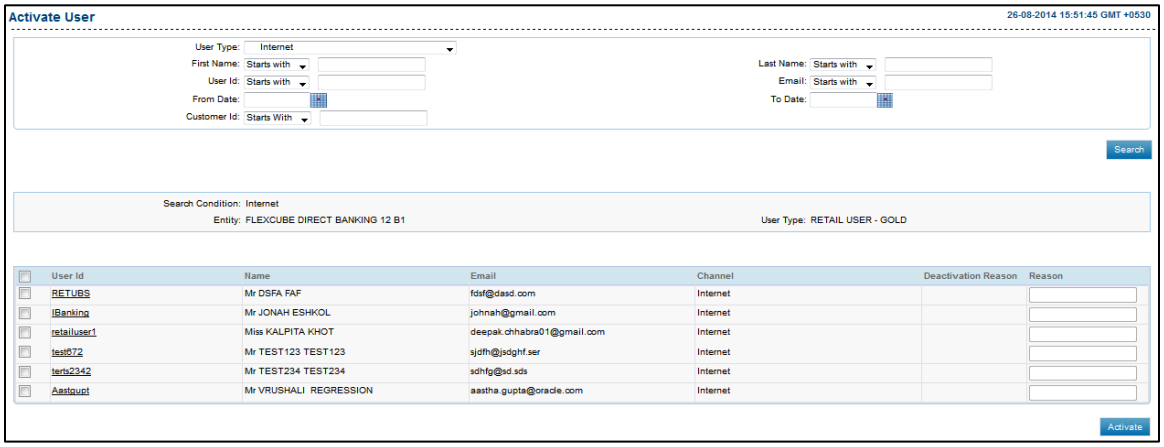
Field Name	Description
User Type	[Display] Displays the type of the user.
First Name	[Optional, Drop-Down] Indicates the search criteria for the first name. The options are: • Starts With • Ends With • Equals • Contains The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field. **For Example**: If the user selects the search criteria as Starts With and enters A in the adjacent field, then the system displays all the customers' first names starting with A.

Field Name	Description
Last Name	[Optional, Drop-Down] Indicates the search criteria for the last name. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If the user selects the search criteria as Starts With and enters E in the adjacent field, then the system displays all the customers' last names starting with E.
User Id	[Optional, Drop-Down] Indicates the search criteria for the user ID. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If the user selects the search criteria as Starts With and enters A in the adjacent field, then the system displays all the user IDs starting with A.
Email	[Mandatory, Drop-Down] Indicates the search criteria for the email ID. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If the user selects the search criteria as Starts With and enters L in the adjacent field, then the system displays all the email IDs starting with L. **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
From Date	[Optional, Pick list] Indicates the start date for the search criteria.

Field Name	Description
To Date	[Optional, Pick list] Indicates the end date for the search criteria.

2. Click **Search**.
The **Activate User** screen with the search result appears.

Activate User



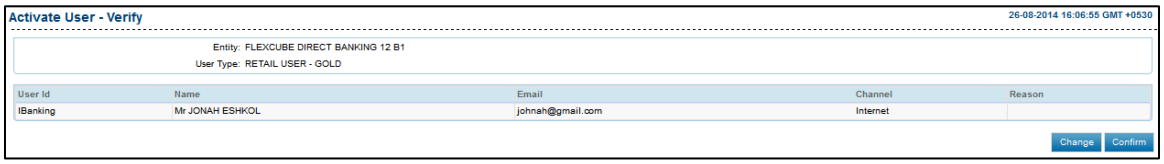
Field Description

Field Name	Description
Entity	[Display] Displays the name of the entity.
User Type	[Display] Displays the type of the user.
User Id	[Display] Displays the link to view the user details.
Name	[Display] Displays the name of the user.
Email	[Display] Displays the email ID of the user. **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display] Displays the banking channel through which the user performs the transactions.
Reason	[Optional, Alphanumeric, 50] Indicates the reason to activate a user.

3. To enable the user ID, select the check box adjacent to the **User Id.**
OR
Click the **User Id** link to view the user profile.

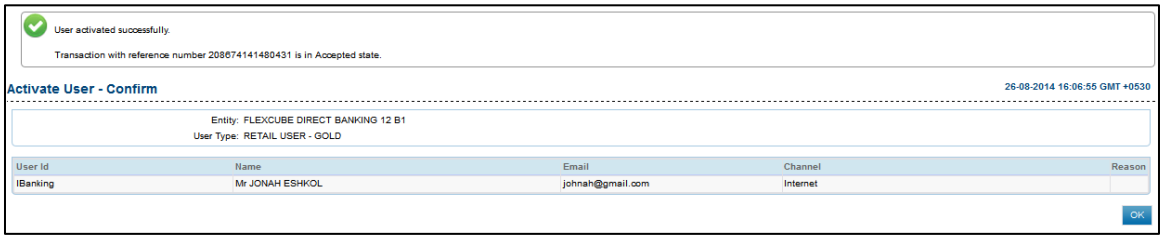
4. Click **Activate.**
The **Activate User - Verify** screen appears.

Activate User - Verify



5. Click **Confirm**.
The **Activate User - Confirm** screen with the status message appears.
OR
Click **Change.**
The **Activate User** screen appears.

Activate User - Confirm



6. Click **OK**.
The **Activate User** screen appears.

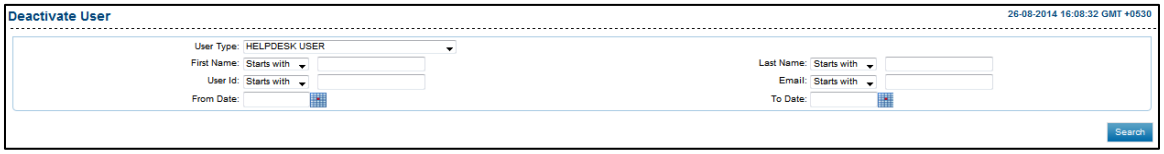
7.4 Deactivate User

Using this option, a corporate administrator can deactivate users. Deactivation of user is required due to inactivity, attachment/legal issues or on expiry/cessation of user rights.

To deactivate a user

1. From the **User Management menu, select Deactivate User**.
The **Deactivate User** screen appears.

Deactivate User



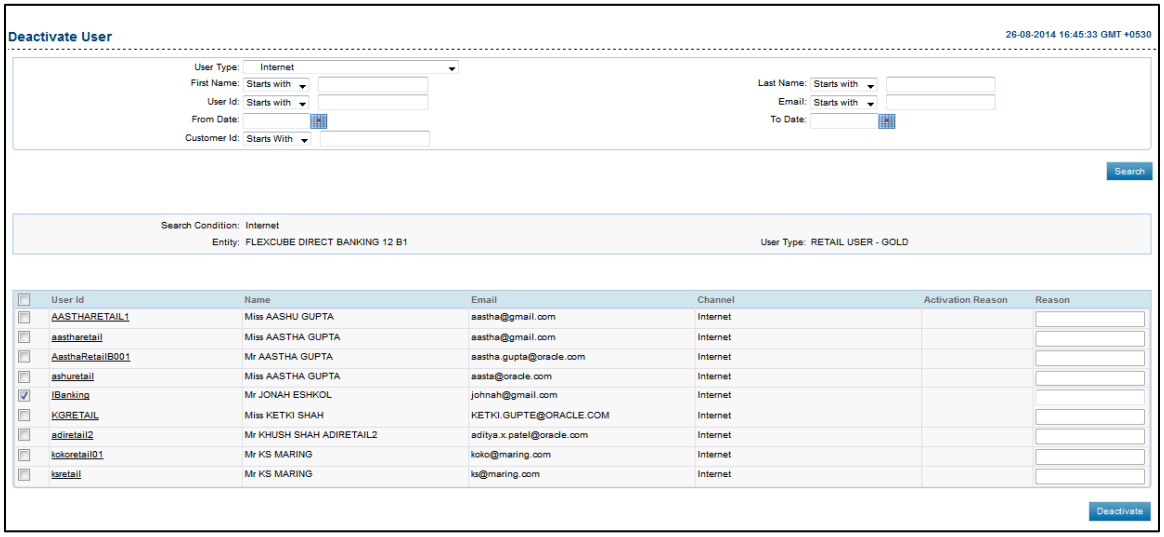
Field Description

Field Name	Description
User Type	[Display] Displays the type of the user.
First Name	[Optional, Drop-Down] Indicates the search criteria for the first name. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If you selects the search criteria as Starts With and enters A in the adjacent field, then the system displays all the customer first names starting with A.
Last Name	[Optional, Drop-Down] Indicates the search criteria for the last name. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If you selects the search criteria as Starts With and enters E in the adjacent field, then the system displays all the customer last names starting with E.
User Id	[Optional, Drop-Down] Indicates the search criteria for the user ID. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If you selects the search criteria as Starts With and enters 1 in the adjacent field, then the system displays all the user ID's starting with 1.

Field Name	Description
Email	[Mandatory, Drop-Down] Select the search criteria for the email ID. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If you selects the search criteria as Starts With and enters L in the adjacent field, then the system displays all the email ID's starting with L. **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
From Date	[Optional, Pick list] Indicates the start date for the search criteria.
To Date	[Optional, Pick list] Indicates the end date for the search criteria.

2. Click **Search**.
The **Deactivate User** screen with the search result appears.

Deactivate User

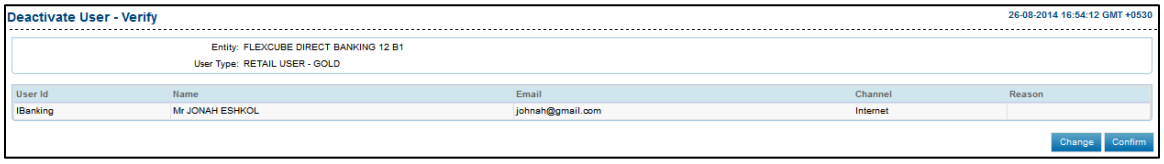

Deactivate User
26-08-2014 16:45:33 GMT +0530
User Type: Internet
First Name: Starts with
User Id: Starts with
From Date:
Customer Id: Starts With
Last Name: Starts with
Email: Starts with
To Date:
Search
Search Condition: Internet
Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: RETAIL USER - GOLD
User Id | Name | Email | Channel | Activation Reason | Reason
AASTHARETAIL1 | Miss AASHU GUPTA | aastha@gmail.com | Internet
aastharetail | Miss AASTHA GUPTA | aastha@gmail.com | Internet
AasthaRetailB001 | Mr AASTHA GUPTA | aastha.gupta@oracle.com | Internet
ashuretail | Miss AASTHA GUPTA | aasta@oracle.com | Internet
IBanking | Mr JONAH ESHKOL | johnah@gmail.com | Internet
KGRETAIL | Miss KETKI SHAH | KETKI.GUPTE@ORACLE.COM | Internet
adiretail2 | Mr KHUSH SHAH ADIRETAIL2 | aditya.x.patel@oracle.com | Internet
kokoretail01 | Mr KS MARING | koko@maring.com | Internet
ksretail | Mr KS MARING | ks@maring.com | Internet
Deactivate

Field Description

Field Name	Description
User Id	[Display] Displays the user ID.
Name	[Display] Displays the name of the user.
Email	[Display] Displays the email ID of the user.
	Note: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display] Displays the banking channel through which the user performs the transactions.
Activation Reason	[Display] Displays the user activation reason.
Reason	[Optional, Alphanumeric, 50] Indicates the reason to deactivate a user.

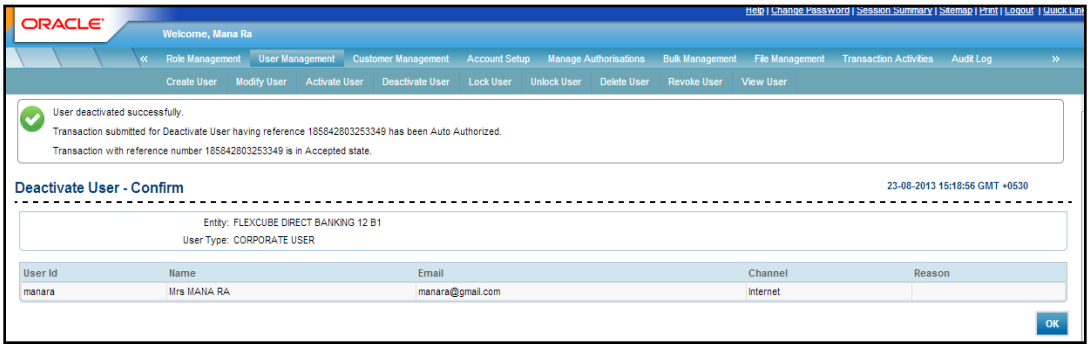
3. To deactivate a user ID, select the check box adjacent to the **User Id.**
   OR
   Click **User Id** link to view the user profile.
4. Click **Deactivate**.
   The **Deactivate User - Verify** screen appears.

Deactivate User - Verify



5. Click **Confirm**.
   The **Deactivate User - Confirm** screen with the status message appears.
   OR
   Click **Change.**
   The **Deactivate User** screen appears.

Deactivate User - Confirm



6. Click **OK**.
The **Deactivate User** screen appears.

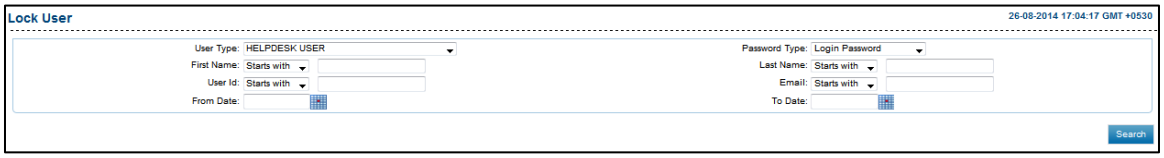
7.5 Lock User

Using this option, a corporate administrator can lock user. Locking a user is necessitated due to legal/regulatory directives or user access violations. If the search criterion is not specified, then it displays all the records under the particular user type.

To lock a user

1. From the **User Management menu, select the Lock User**.
The **Lock User** screen appears.

Lock User



Field Description

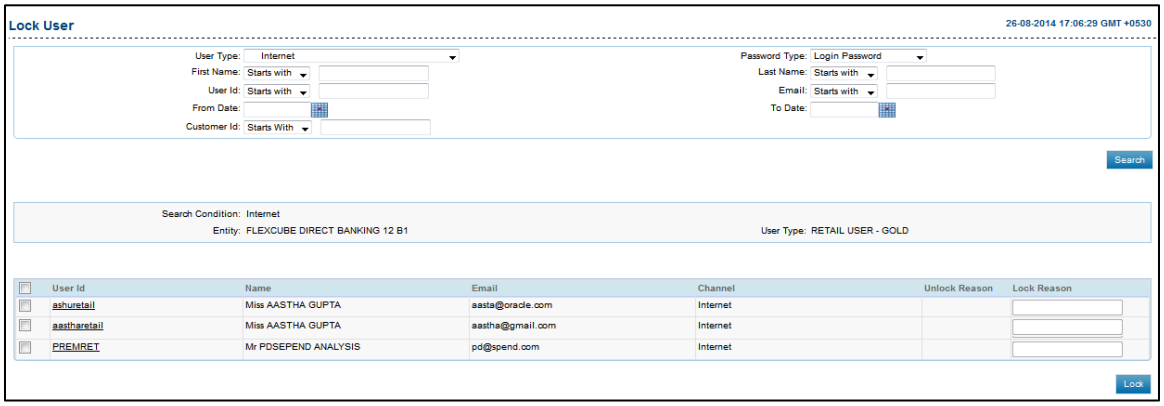
Field Name	Description
User Type	[Optional, Drop-Down] Indicates the type of the user and the channel for the search criteria.
Password Type	[Optional, Dropdown] Indicates the password type to be locked.

Field Name	Description
First Name	[Optional, Drop-Down] Indicates the search criteria for the first name. The options are: • Starts with • Ends with • Equals • Contains
Last Name	[Optional, Drop-Down] Indicates the search criteria for the last name. The options are: • Starts with • Ends with • Equals • Contains
User Id	[Optional, Drop-Down, Alphanumeric, 16] Indicates the search criteria for the user ID. The options are: • Starts with • Ends with • Equals • Contains
Email	[Optional, Drop-Down] Indicates the search criteria for the email ID. The options are: • Starts with • Ends with • Equals • Contains **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.

Field Name	Description
From Date	[Optional, Pick list] Indicates the start date for the search criteria.
To Date	[Optional, Pick list] Indicates the end date for the search criteria.

2. Click **Search**.
The **Lock User** screen with the search result appears.

Lock User



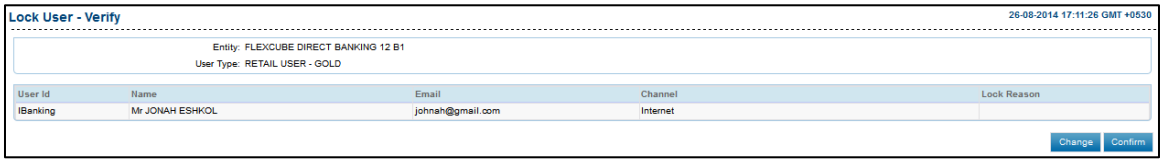
Field Description

Field Name	Description
Search Condition	[Display] Displays the search criteria entered to search for the user type.
Entity	[Display] Displays the name of the entity.
User Type	[Display] Displays the type of the user.
User Id	[Display] Displays the user ID.
Name	[Display] Displays the name of the user.

Field Name	Description
Email	[Display, **UNIQUE**] Displays the email ID of the user. **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display] Displays the banking channel through which the user performs the transactions.
Unlock Reason	[Display] Displays the user unlock reason.
Lock Reason	[Mandatory, Alphanumeric, 50] Indicates the reason to lock a user.

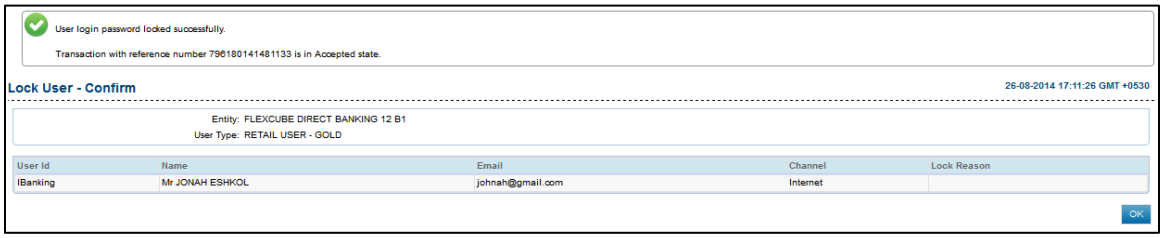
3. To lock a user, select the check box adjacent to the **User Id.**
   OR
   Click **User Id** link to view the user profile.
4. Click **Lock**.
   The **Lock User - Verify** screen appears.

Lock User - Verify



5. Click **Confirm**.
   The **Lock User - Confirm** screen with the status message appears.
   OR
   Click **Change.**
   The **Lock User** screen appears.

Lock User - Confirm



6. Click **OK**.
   The **Lock User** screen appears.

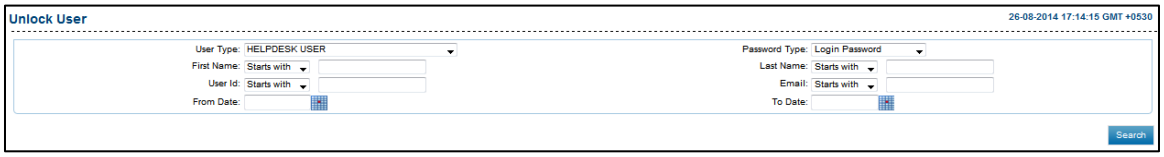
7.6 Unlock User

Using this option, the corporate administrator can unlock the users whose accounts may have been locked due to some reason. The administrator can unlock the user if the request is valid. The administrator can search for the required user by entering the search criteria. In case the search criteria are not specified, the system displays all the records under the particular user type.

To unlock a user

1. From the **User Management** menu, select **Unlock User**.
   The **Unlock User** screen appears.

Unlock User



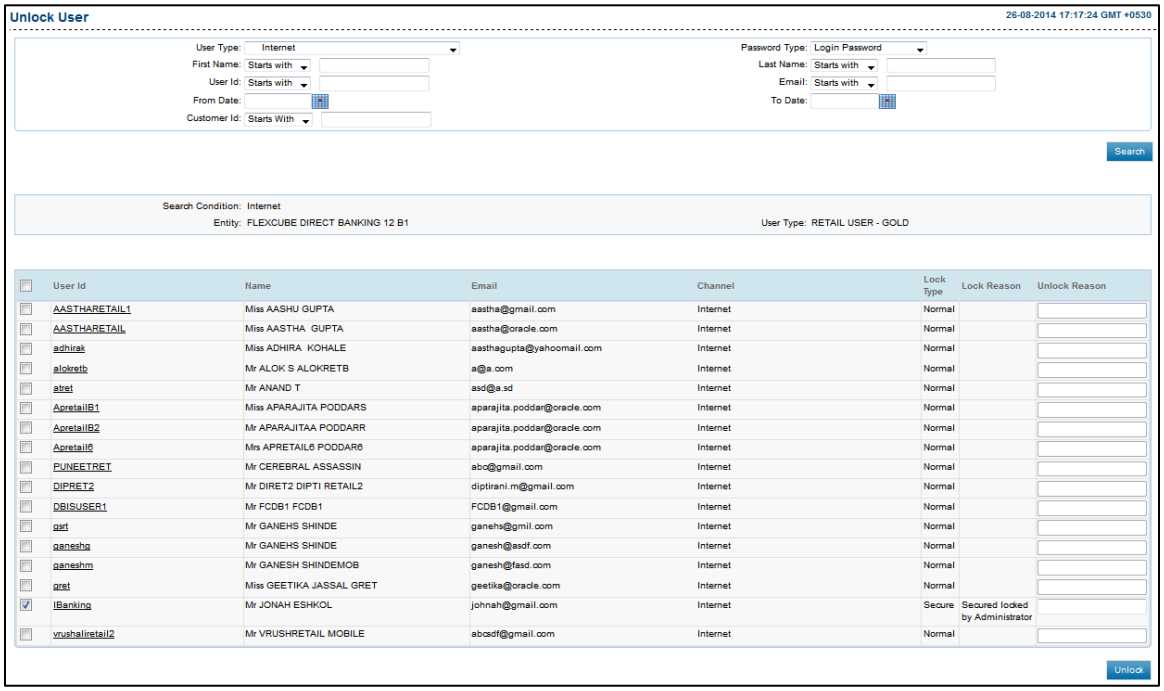
Field Description

Field Name	Description
User Type	[Optional, Drop-Down] Indicates the type of user and channel for the search criteria.
Password Type	[Optional, Drop-Down] Indicates the type of password for the search criteria.
First Name	[Optional, Drop-Down] Indicates the search criteria for the first name. The options are: • Starts With • Ends With • Equals • Contains
Last Name	[Optional, Drop-Down] Indicates the search criteria for the last name. The options are: • Starts With • Ends With • Equals • Contains

Field Name	Description
User Id	[Optional, Drop-Down] Indicates the search criteria for the user ID. The options are: • Starts With • Ends With • Equals • Contains
Email	[Optional, Drop-Down] Indicates the search criteria for the email ID. The options are: • Starts With • Ends With • Equals • Contains **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
From Date	[Optional, Pick list] Indicates the start date for search criteria.
To Date	[Optional, Pick list] Indicates the end date for search criteria.

2. Click **Search**.
The **Unlock User** screen with the search result appears.

Unlock User


Unlock User
26-08-2014 17:17:24 GMT +0530
User Type: Internet
First Name: Starts with
User Id: Starts with
From Date:
Customer Id: Starts With
Password Type: Login Password
Last Name: Starts with
Email: Starts with
To Date:
Search
Search Condition: Internet
Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: RETAIL USER - GOLD
User Id
Name
Email
Channel
Lock Type
Lock Reason
Unlock Reason
AASTHARETAIL1 Miss AASHU GUPTA aastha@gmail.com Internet Normal
AASTHARETAIL Miss AASTHA GUPTA aastha@oracle.com Internet Normal
adhirak Miss ADHIRA KOHALE aasthagupta@yahoomail.com Internet Normal
alokretb Mr ALOK S ALOKRETB a@a.com Internet Normal
atret Mr ANAND T asd@a.sd Internet Normal
ApretailB1 Miss APARAJITA PODDARS aparajita.poddar@oracle.com Internet Normal
ApretailB2 Mr APARAJITAA PODDARR aparajita.poddar@oracle.com Internet Normal
Apretail6 Mrs APRETAIL6 PODDAR6 aparajita.poddar@oracle.com Internet Normal
PUNEETRET Mr CEREBRAL ASSASSIN abc@gmail.com Internet Normal
DIPRET2 Mr DIRET2 DIPTI RETAIL2 diptirani.m@gmail.com Internet Normal
DBISUSER1 Mr FCDB1 FCDB1 FCDB1@gmail.com Internet Normal
gret Mr GANEHS SHINDE ganehs@gmil.com Internet Normal
ganeshg Mr GANEHS SHINDE ganesh@asdf.com Internet Normal
ganeshm Mr GANESH SHINDEMOB ganesh@fasd.com Internet Normal
gret Miss GEETIKA JASSAL GRET geetika@oracle.com Internet Normal
IBanking Mr JONAH ESHKOL johnah@gmail.com Internet Secure Secured locked by Administrator
vrushaliretail2 Mr VRUSHRETAIL MOBILE abcsdf@gmail.com Internet Normal
Unlock

Field Description

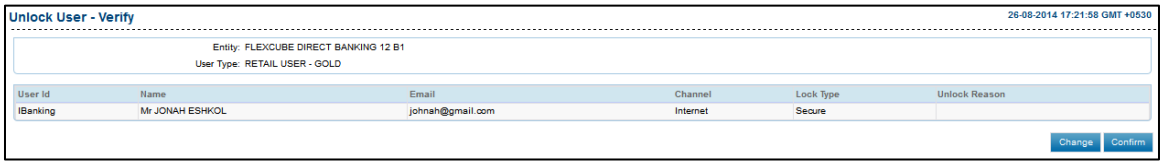
Field Name	Description
Search Condition	[Display] Displays the type of user selected.
Entity	[Display] Displays the name of the entity.
User Type	[Display] Displays the type of user.
User Id	[Display] Displays the user ID.
Name	[Display] Displays the name of the user.
Email	[Display] Displays the email address of the user. **Note**: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.

Field Name	Description
Channel	[Display] Displays the banking channel through which the user performs the transactions.
Lock Type	[Display] Displays the lock type.
Lock Reason	[Display] Displays the lock reason.
Unlock Reason	[Optional, Alphanumeric, 50] Indicates the reason to unlock a user.

3. To unlock a user, select the check box adjacent to the **User Id.**
OR
Click **User Id** link to view the user profile.

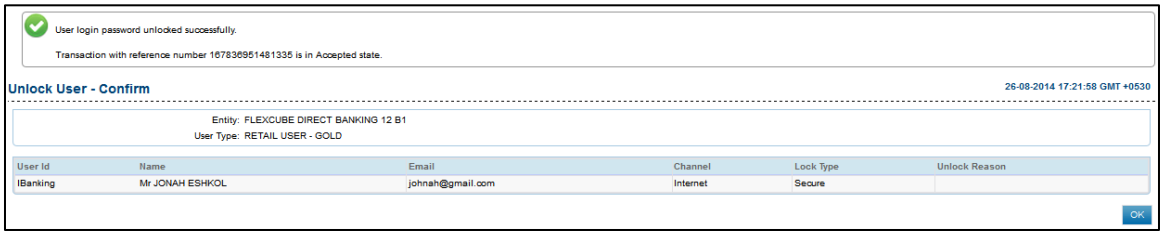
4. Click **Unlock User**.
The **Unlock User - Verify** screen appears.

Unlock User - Verify



5. Click **Confirm**.
The **Unlock User - Confirm** screen with the status message appears.
OR
Click **Change**.
The **Unlock User** screen appears.

Unlock User - Confirm



6. Click **OK**.
The **Unlock User** screen appears.

7.7 Delete User

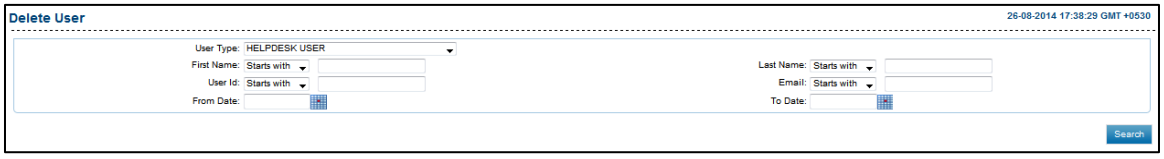
Using this option, the corporate administrator can delete users created earlier. Whenever a user moves out or ceases to exist, user can be deleted using this option. If the search criterion is not specified, then it displays all the records under the particular user type.

Note: If the system is integrated with IAM, the user once deleted cannot be revoked.

To delete a user

1. From the **User Management** menu, **select Delete User**.
The **Delete User** screen appears.

Delete User



Field Description

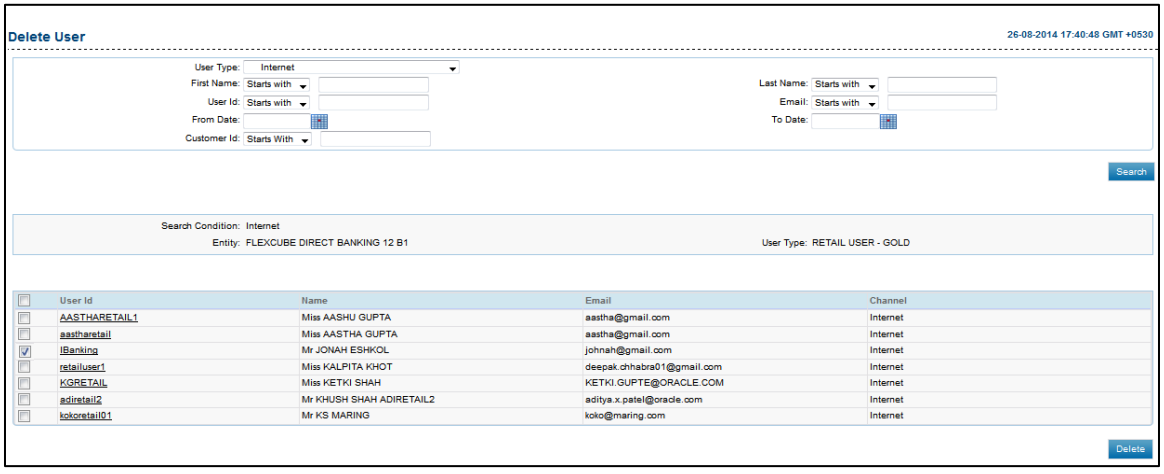
Field Name	Description
User Type	[Display] Displays the type of the user.

Field Name	Description
First Name	[Optional, Drop-Down] Indicates the search criteria for the first name. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If the user selects the search criteria as Starts With, and enters A in the adjacent field, then the system displays all the customer first names starting with A.
Last Name	[Optional, Drop-Down] Indicates the search criteria for the last name. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If the user selects the search criteria as Starts With, and enters E in the adjacent field, then the system displays all the customer last names starting with E.
User Id	[Optional, Drop-Down] Indicates the search criteria for the user ID. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If the user selects the search criteria as Starts With, and enters 1 in the adjacent field, then the system displays all the user IDs starting with 1

Field Name	Description
Email	[Optional, Drop-Down] Indicates the search criteria for the email ID. The options are: • Starts With • Ends With • Equals • Contains **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
From Date	[Optional, Pick list] Indicates the start date for search criteria.
To Date	[Optional, Pick list] Indicates the end date for search criteria.

2. Click **Search**.
The **Delete User** screen with the search result appears.

Delete User


Delete User
26-08-2014 17:40:48 GMT +0530
User Type: Internet
First Name: Starts with
User Id: Starts with
From Date:
Customer Id: Starts With
Last Name: Starts with
Email: Starts with
To Date:
Search
Search Condition: Internet
Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: RETAIL USER - GOLD
User Id | Name | Email | Channel
AASTHARETAIL1 | Miss AASHU GUPTA | aastha@gmail.com | Internet
aastharetail | Miss AASTHA GUPTA | aastha@gmail.com | Internet
IBanking | Mr JONAH ESHKOL | johnah@gmail.com | Internet
retailuser1 | Miss KALPITA KHOT | deepak.chhabra01@gmail.com | Internet
KGRETAIL | Miss KETKI SHAH | KETKI.GUPTE@ORACLE.COM | Internet
adiretail2 | Mr KHUSH SHAH ADIRETAIL2 | aditya.x.patel@oracle.com | Internet
kokoretail01 | Mr KS MARING | koko@maring.com | Internet
Delete

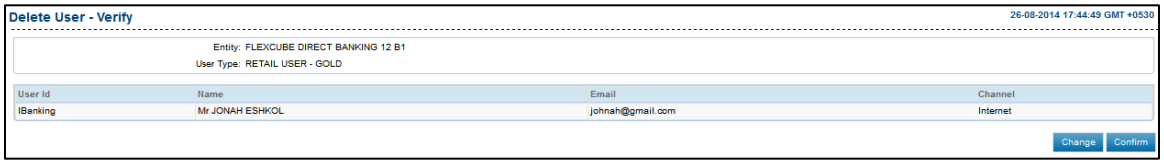
Field Description

Field Name	Description
User Id	[Display] Displays the user ID.

Field Name	Description
Name	[Display] Displays the name of the user.
Email	[Display] Displays the email ID of the user. **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display] Displays the banking channel through which the user performs the transactions.

3. To delete a user, select the check box adjacent to the **User Id.**
   OR
   Click **User Id** link to view the user profile.
4. Click **Delete**.
   The **Delete User - Verify** screen appears.

Delete User - Verify



5. Click **Confirm**.
The **Delete User- Confirm** screen with the status message appears.
OR
Click **Change**.
The **Delete User** screen appears

Delete User - Confirm

6. Click **OK**.
The **Delete User** screen appears.

7.8 Revoke User

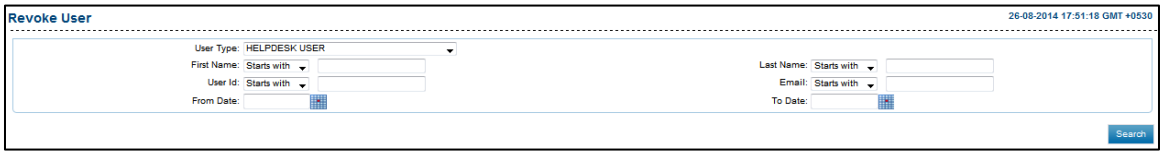
Using this option, the corporate administrator can revoke any user deleted earlier. If the search criterion is not specified, then it displays all the records under the particular user type. The administrator can revoke a user once a user is re-inducted to the system.

Note: If the system is integrated with IAM, this option will not be available. You can revoke the user only through OBDX application.

To revoke a deleted user

1. From the **User Management** menu, select **Revoke User**.
The **Revoke User** screen appears.

Revoke User



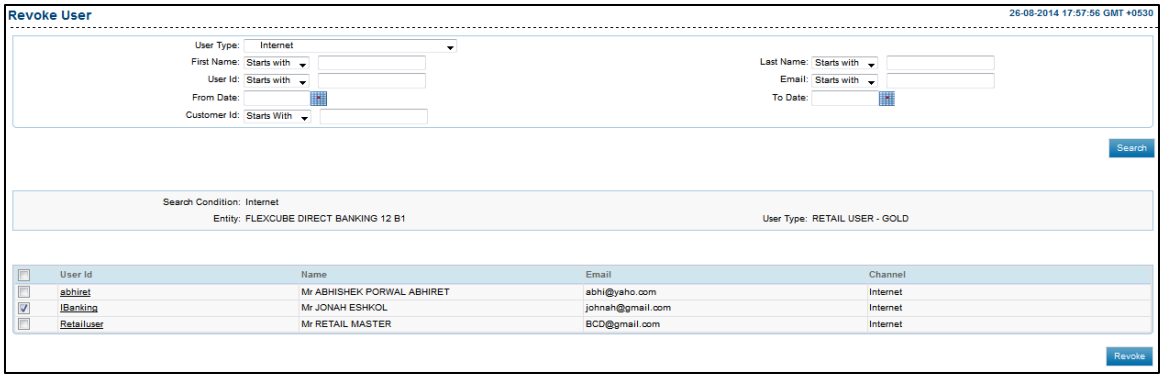
Field Description

Field Name	Description
User Type	[Mandatory, Dropdown] Indicates the user type.
First Name	[Optional, Drop-Down] Indicates the search criteria for the first name. The options are: • Starts With • Ends With • Equals • Contains The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field. **For Example**: If the user selects the search criteria as **Starts With**, and enters **A** in the adjacent field, then the system displays all the customers' first names starting with **A**.
Last Name	[Optional, Drop-Down] Indicates the search criteria for the last name. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If the user selects the search criteria as **Starts With**, and enters **E** in the adjacent field, then the system displays all the customers' last names starting with **E**.

Field Name	Description
User Id	[Optional, Drop-Down] Indicates the search criteria for the user ID. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If the user selects the search criteria as **Starts With**, and enters **A** in the adjacent field, then the system displays all the user IDs starting with **A**.
Email	[Optional, Drop-Down] Indicates the search criteria for the email ID. The options are: • Starts With • Ends With • Equals • Contains For Example: If the user selects the search criteria as **Starts With**, and enters **L** in the adjacent field, then the system displays all the email IDs starting with **L**. **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
From Date	[Optional, Pick list] Indicates the search criteria for start date.
To Date	[Optional, Pick list] Indicates the search criteria for end date.

2. Click **Search**.
The **Revoke User** screen with the search result appears.

Revoke User

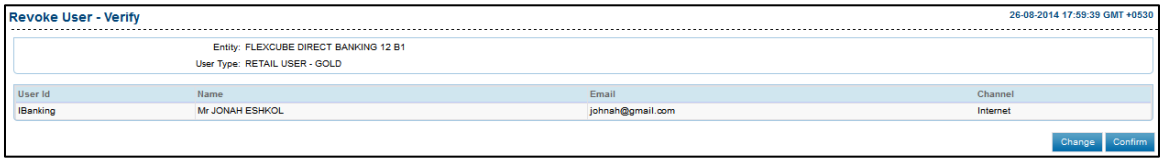


Field Description

Field Name	Description
Entity	[Display] Displays the name of the entity.
User Type	[Display] Displays the type of the user.
User Id	[Display] Displays the user ID. Click the appropriate user ID link to view the details of a particular user. Click the adjacent check box to select the appropriate user ID.
Email	[Display] Displays the email ID of the user. **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display] Displays the banking channel through which the user performs the transactions.
Name	[Display] Displays the name of the user.

3. To revoke a user, select the check box adjacent to the **User Id.**
   OR
   Click **User Id** link to view the user profile
4. Click **Revoke User**.
   The **Revoke User - Verify** screen appears.

Revoke User - Verify



5. Click **Confirm**.
The **Revoke User- Confirm** screen with the status message appears.
OR
Click **Change**.
The **Revoke User** screen appears.

Revoke User - Confirm

6. Click **OK**.
The **Revoke User** screen appears.

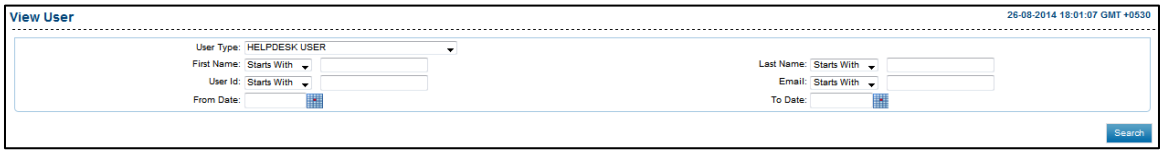
7.9 View User

Using this option, the corporate administrator can view the users. If the search criteria are not specified then it displays all the records under the particular user type.

To view a user

1. From the **User Management** menu, select **View User**.
The **View User** screen appears.

View User



Field Description

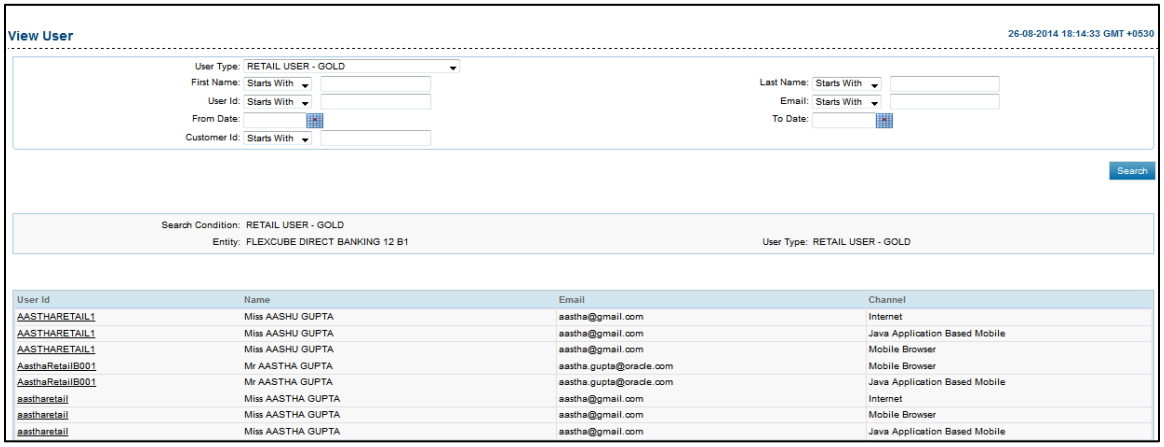
Field Name	Description
User Type	[Mandatory, Drop down] Indicates the user type.
First Name	[Optional, Drop-Down] Indicates the search criteria for the first name. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If the user selects the search criteria as **Starts With** and enters **A** in the adjacent field, then the system displays all the customer first names starting with **A**.

Field Name	Description
Last Name	[Optional, Drop-Down] Indicates the search criteria for the last name. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If the user selects the search criteria as **Starts With** and enters **E** in the adjacent field, then the system displays all the customer last names starting with **E**.
User Id	[Optional, Drop-Down] Indicates the search criteria for the user ID. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If the user selects the search criteria as **Starts With** and enters **1** in the adjacent field, then the system displays all the user ID's starting with **1**.

Field Name	Description
Email	[Optional, Drop-Down] Indicates the search criteria for the email ID. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If the user selects the search criteria as **Starts With** and enters **L** in the adjacent field, then the system displays all the email ID's starting with **L**. **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
From Date	[Optional, Pick list] Indicates the search criteria for start date.
To Date	[Optional, Pick list] Indicates the search criteria for end date.

2. Click **Search**.
The **View User** screen with the search result appears.

View User


View User
26-08-2014 18:14:33 GMT +0530
User Type: RETAIL USER - GOLD
First Name: Starts With
User Id: Starts With
From Date:
Customer Id: Starts With
Last Name: Starts With
Email: Starts With
To Date:
Search
Search Condition: RETAIL USER - GOLD
Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: RETAIL USER - GOLD
User Id | Name | Email | Channel
AASTHARETAIL1 | Miss AASHU GUPTA | aastha@gmail.com | Internet
AASTHARETAIL1 | Miss AASHU GUPTA | aastha@gmail.com | Java Application Based Mobile
AASTHARETAIL1 | Miss AASHU GUPTA | aastha@gmail.com | Mobile Browser
AasthaRetailB001 | Mr AASTHA GUPTA | aastha.gupta@oracle.com | Mobile Browser
AasthaRetailB001 | Mr AASTHA GUPTA | aastha.gupta@oracle.com | Java Application Based Mobile
aastharetail | Miss AASTHA GUPTA | aastha@gmail.com | Internet
aastharetail | Miss AASTHA GUPTA | aastha@gmail.com | Mobile Browser
aastharetail | Miss AASTHA GUPTA | aastha@gmail.com | Java Application Based Mobile

Field Description

Field Name	Description
User ID	[Display] Displays the user ID.
Name	[Display] Displays the name of the user.
Email	[Display, **UNIQUE**] Displays the email ID of the user.
	Note: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display] Displays the transaction operation channel.

3. Click **User ID** link to view the user details.
The **View User** screen with the details of the selected the user ID appears.

View User

View User
07-05-2012 07:15:42 GMT +0000
Entity: FLEXCUBE DIRECT BANKING 12 B1
Channel: Internet
User Type: CORPORATE USER
User Profile
Date of Birth: 03-01-1984 00:00:00
Name: Mr USER CORP
Address: 102 SW STREETS
City: LONDON
State: BRITAN
Country: BRITAN
Phone Number: 7676212121
Zip/Postal Code:
Fax No:
Email: ASW@WS.COM
User BTID Mapping Required: No
Limits Package: Applicable Limits
Activation Status: Yes
Terms and Conditions Accepted: Yes
Terms and Conditions Decline Count 0
T&C Last Action Date Time: 04-05-2012 13:36:47
Login Layout Style: Missing data map entry for app A1, data name LOGIN_LAYOUT_STYLES, data value null, lang eng, device 01
Channel Details
Channel | Channel User | No. Of Logins | Last Success Login | Number Of Failed Logins | Last Failed Login | Login Password Lock Status | Transaction Password Lock Status
Internet | MICORP | 10 | 04-05-2012 18:13:15 | 1 | 04-05-2012 15:04:41 | No | No
Mobile Browser | MICORP | 0 | | 0 | | No | No
Mobile Application | MICORP | 0 | | 0 | | No | No
Default Role(s) assigned to the user
Role | Channel
ALLCORPROLE | Internet
CORP_ROLE | Internet
ROLE FOR MORRTGAGE CORP | Internet
CORPORATE_ALL | Mobile Browser
XYZCORP | Mobile Browser
DEFAULT | Mobile Application
PERSONLAIZED OFFERS | Mobile Application
ROLE FOR THIRDPARTY | Mobile Application
XYZ | Mobile Application
Role(S) assigned to user
Role | Channel
ADHOC CHECKER | Internet
ADHOC MAKER | Internet
ALL5 | Internet
AMIT CORPORATE | Internet
AMIT CORPORATE - ALL TRANSACTIONS | Internet
CHQROLE1 | Internet
CORP ESTMNT SHAIL | Internet
CORP SI AUTH | Internet
CORPORATE SI SUPERVISOR | Internet
CORPROLE2 | Internet
DD CORP SHAIL | Internet
ROLESPENDCORP | Internet
SHAIL MORT CALC CORP | Internet
SI CORPORATE | Internet
TEST | Internet
ALL6 | Mobile Browser
ALL7 | Mobile Application
CORPORATE MOBILE APPLICATION | Mobile Application
Mapped Customer
Customer Id | Customer Type | Is Primary
004000111 | FLEXCUBE DIRECT BANKING-Bank Customer | Yes
Back

4. Click **Back**.
   The **View User** screen appears.

5. Click the **Limits** link to view the applicable limits to the use.

7.10 Reset Password

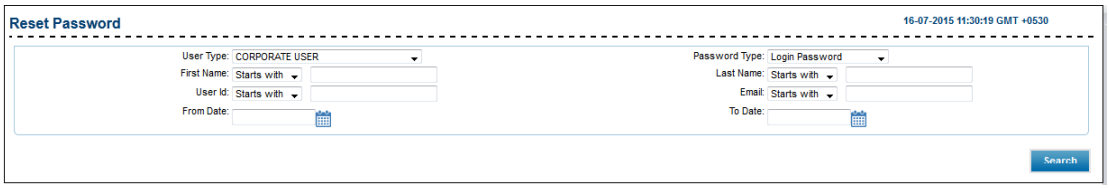
Using this option, the corporate administrator can reset the password. If the search criteria are not specified then it displays all the records under the particular user type. This is necessitated whenever a user forgets/misplaces the existing password and a valid request are sent to the administrator.

Note: If the system is integrated with IAM, you can reset the transaction password through OBDX admin url. Login password can be reset through IAM url.

To reset a password

1. From the **User Management** menu, select **Reset Password**.
   The **Reset Password** screen appears.

Reset Password



Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Indicates the user type.
Password type	[Optional, Drop-Down] Indicates the password type to be reset.
First Name	[Optional, Drop-Down, Alphanumeric, 40] Indicates the search criteria for the first name. The options are: • Starts With • Ends With • Equals • Contains Enter the search string in the adjacent field. **For Example**: If you select the search criteria as **Starts With** and enter **A** in the adjacent field, then the system displays all the customer first names starting with **A**.

Field Name	Description
Last Name	[Optional, Drop-Down, Alphanumeric, 40] Indicates the search criteria for the last name. The options are: • Starts With • Ends With • Equals • Contains Enter the search string in the adjacent field. **For Example**: If you select the search criteria as **Starts With** and enter **E** in the adjacent field, then the system displays all the customer last names starting with **E**.
User Id	[Optional, Drop-Down, Alphanumeric, 20] Indicates the search criteria for the user ID. The options are: • Starts With • Ends With • Equals • Contains Enter the search string in the adjacent field. **For Example**: If you select the search criteria as **Starts With** and enter **1** in the adjacent field, then the system displays all the user ID's starting with **1**.

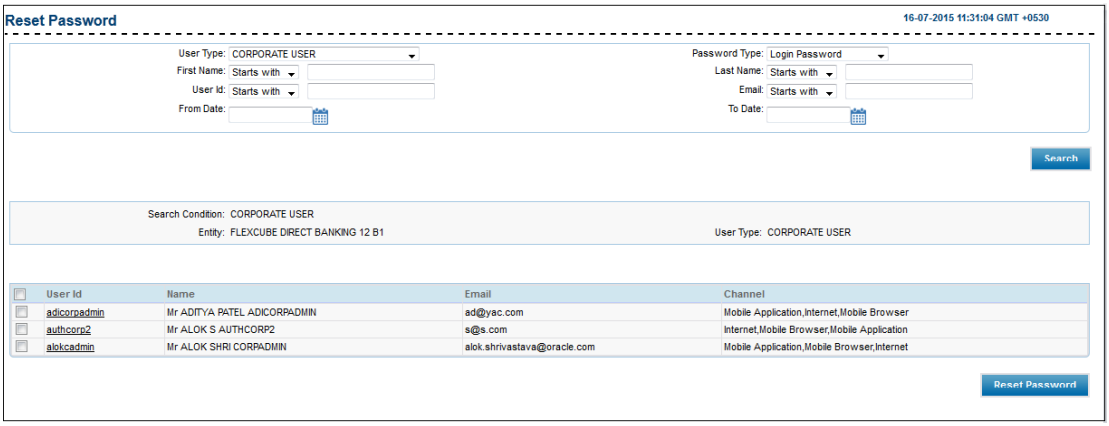
Field Name	Description
Email	[Optional, **UNIQUE**, Drop-Down, Alphanumeric, 100] Indicates the search criteria for the email. The options are: • Starts With • Ends With • Equals • Contains Enter the search string in the adjacent field. **For Example**: If you select the search criteria as **Starts With** and enter **L** in the adjacent field, then the system displays all the email ID's starting with **L**. **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Customer Id	[Optional, Drop-Down, Alphanumeric, 40] Indicates the search criteria for the customer Id. The options are: • Starts With • Ends With • Equals • Contains Enter the search string in the adjacent field. **For Example**: If you select the search criteria as **Starts With** and enter **A** in the adjacent field, then the system displays all the customer id starting with **A**.
From Date	[Optional, Pick List] Indicates the start date. The date should not greater than the process date.
To Date	[Optional, Pick List] Indicates the end date. The date should be greater than the from date.

2. From the **User Type** list select the user type.

3. Click **Search**.
The **Reset Password** screen with the search result appears.

4. To reset the password, select the check box adjacent to the **User Id**.
OR
Click the **User Id** link to view the user profile.

Reset Password

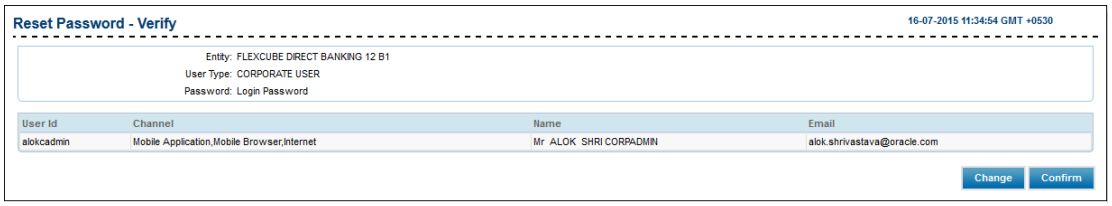


Field Description

Field Name	Description
User Id	[Display] This column displays the user ID. Click the user ID to view the details of the particular user.
Name	[Display] This column displays the name of the user.
Email	[Display, **UNIQUE**] This column displays the email address of the user. **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display] This column displays the banking channel through which the user performs the transactions.

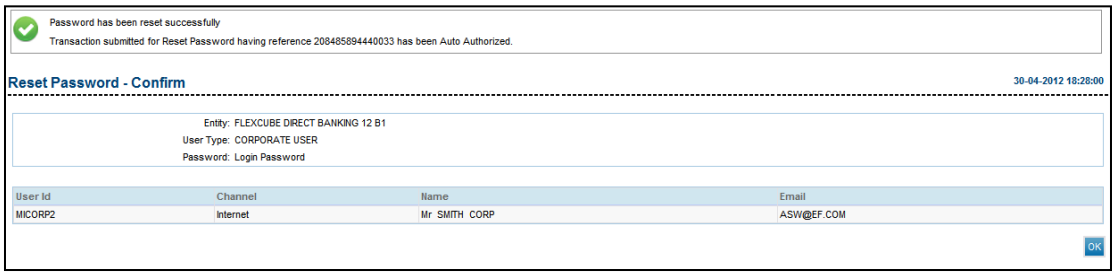
5. Click **Reset Password**.
The **Reset Password - Verify** screen appears.

Reset Password - Verify



6. Click **Confirm**.
The **Reset Password- Confirm** screen with the status message appears.
OR
Click **Change** to navigate to previous screen.

Reset Password - Confirm



7. Click **OK**.
The **Reset Password** screen appears.

8. Customer Management

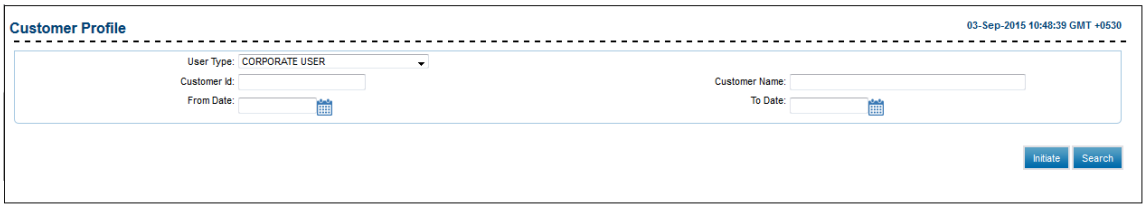
8.1 Customer Profile

Using this option, the corporate administrator can create, modify or delete customer profiles of his/her own primary customer ID.

To create the customer profile

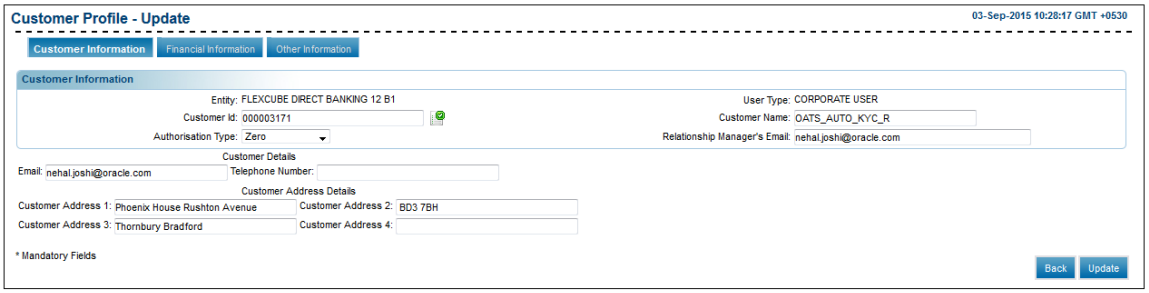
1. From the **Admin Transactions > Customer Management >Customer Profile**. The system displays **Customer Profile** screen.

Customer Profile



2. Click the **Initiate** button. The system displays the **Customer Profile – Initiate** screen.

Customer Profile - Initiate



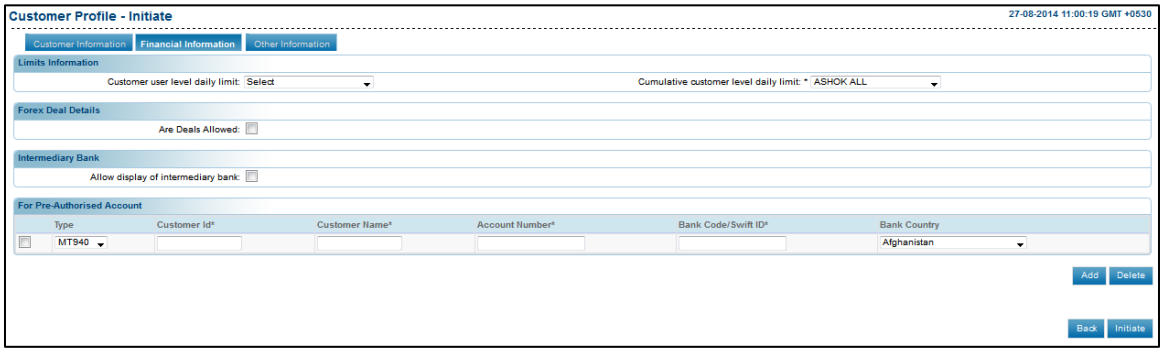
Field Description

Field Name	Description
Entity	[Display] This field displays the name of entity.
User Type	[Optional, Drop-Down] Indicates the user type.
Customer Id	[Mandatory, Alphanumeric, 15] Indicates the customer ID for the search criteria.
Customer Name	[Optional, Alphanumeric, 50] Indicates the customer name.

Field Name	Description
Authorization Type	[Mandatory, Drop-Down] Select the authorization type for the customer profile from the drop-down list. The options are • Non-Sequential • Sequential • Zero
Relationship Manager's Email	[Optional, Alphanumeric] Indicates the relationship manager's email.
Customer Details	
Email	[Optional, Alphanumeric] Indicates the customer email ID.
Telephone Number	[Optional, Numeric] Indicates the customer telephone number.
Customer Address (1-4)	[Optional, Alphanumeric] Indicates the customer address.

3. Click **Financial Information**.
The **Financial Information** tab appears in the **Customer Profile - Initiate** screen.

Customer Profile-Initiate- Financial Information



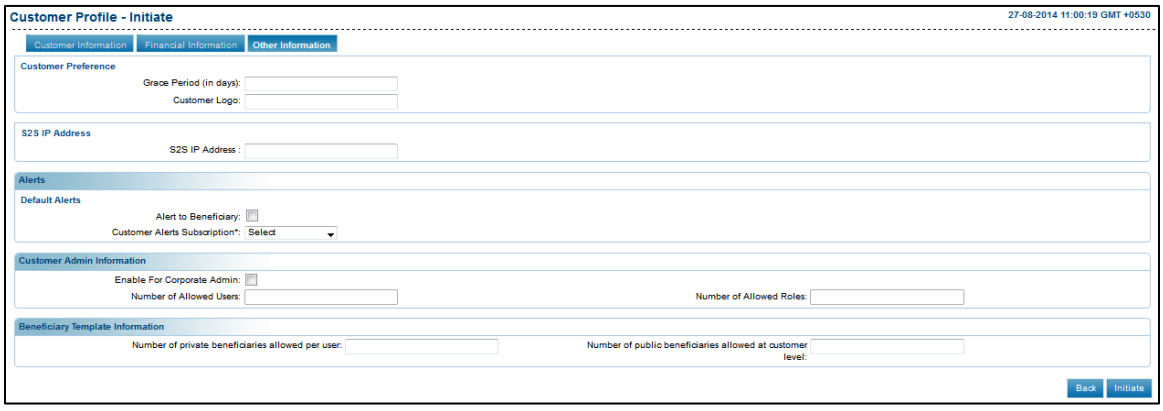
Field Description

Filed Name	Description
Limits Information	
Customer user level daily limit	[Optional, Drop-Down] Indicates the customer user level daily limit.
Cumulative customer level daily limit	[Mandatory, Drop-Down] Indicates the cumulative customer level daily limit.
Forex Deal Details	
Are Deals Allowed	[Optional, Check Box] Indicates whether forex deals are allowed.
Allow display of intermediary bank	[Optional, Check Box] Indicates whether intermediary bank is displayed.
For Pre-Authorized Account	
Select	[Optional, Check Box] Indicates the pre-authorize account is available for initiation.
Type	[Mandatory, Drop-Down] Indicates the account channel. The options are: • MT101 • MT940
Customer Id	[Mandatory, Alphanumeric, 20] Indicates the customer ID for the pre-authorized customer.

Filed Name	Description
Customer Name	[Mandatory, Alphanumeric, 40] Indicates the customer name for the pre-authorized account.
Account Number	[Mandatory, Numeric, 20] Indicates the external account number for the pre-authorized account.
Bank Code/Swift ID	[Mandatory, Alphanumeric, 10] Indicates the Bank Code/Swift ID for the pre-authorized account.
Bank Country	[Mandatory, Drop-Down] Indicates the country of operations for the pre-authorized account.

4. In the **Limits Information** section, from the **Cumulative customer level daily limit** list, select the appropriate option.
5. In the **For Pre-Authorised Account** section, select the type from the **Type** list.
6. In the **Customer ID** field, enter the customer ID.
7. In the **Customer Name** column, enter the customer name.
8. In the **Account Number** column, enter the account number.
9. In the **Bank Code/Swift ID** column, enter the bank code/swift ID.
10. From the **Bank Country** list, select the name of the bank country.
11. Click **Other Information**.
The **Other Information** tab appears in the **Customer Profile - Initiate** screen.

Customer Profile-Initiate- Other Information



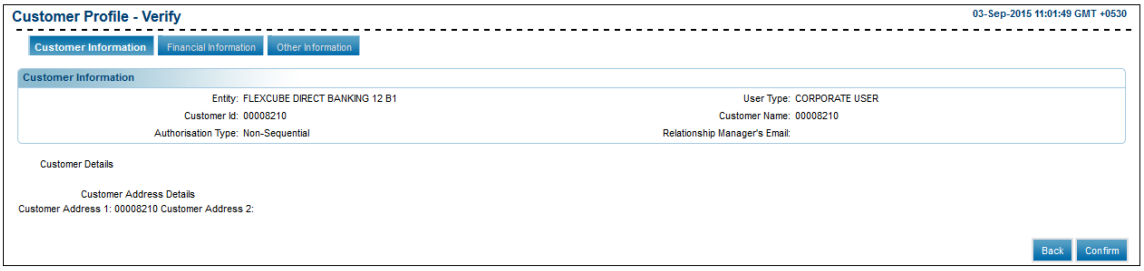
Field Description

Field Name	Description
Customer Preference	
Grace Period (in days)	[Optional, Numeric, 15] Indicates the grace period days to the profile.
Customer Logo	[Optional, Alphanumeric, 100] Indicates the customer logo. It can be absolute path of the file available over the Internet or the relative path in the web server.
S2S IP address	
S2S IP address	[Optional, Alphanumeric,100] Indicates the source IP address of the customer from where HTTPs request for S2S bulk upload will be initiated.
Alerts	
Alert to Beneficiary	[Optional, Check Box] Indicates whether alert to beneficiary is available.
Customer Alerts Subscription	[Mandatory, Drop-Down] Indicates the subscription of customer level alerts is to be done in customer profile by the administrator user or by the individual business user to whom the customer ID is mapped. Values available are: • Customer Profile • Business User For Customer Profile, customer alert subscription will be done as maintained through Customer Profile - Update screen. For customer profile ,Customer alert subscription cannot be done through alert registration screen for the particular Customer Id.
Customer Admin Information	
Enable For Corporate Admin	[Optional, Check Box] Indicates whether add admin information is available.

Field Name	Description
Number of Allowed Users	[Conditional, Numeric, Three] Indicates the number of users allowed under the profile. To enable this field, select **Enable for Corporate Admin** checkbox.
Number of Allowed Roles	[Conditional, Alphanumeric, Three] Indicates the number of allowed roles that can be created by the corporate administrator user. To enable this field, select **Enable for Corporate Admin** checkbox.
Beneficiary Template Information	
Number of private beneficiaries allowed per user	[Optional, Numeric, 3] Indicates the number of private beneficiaries user, the customer can create.
Number of public beneficiaries allowed at customer level	[Optional, Numeric, 3] Indicates the number of public beneficiaries' customer can create.

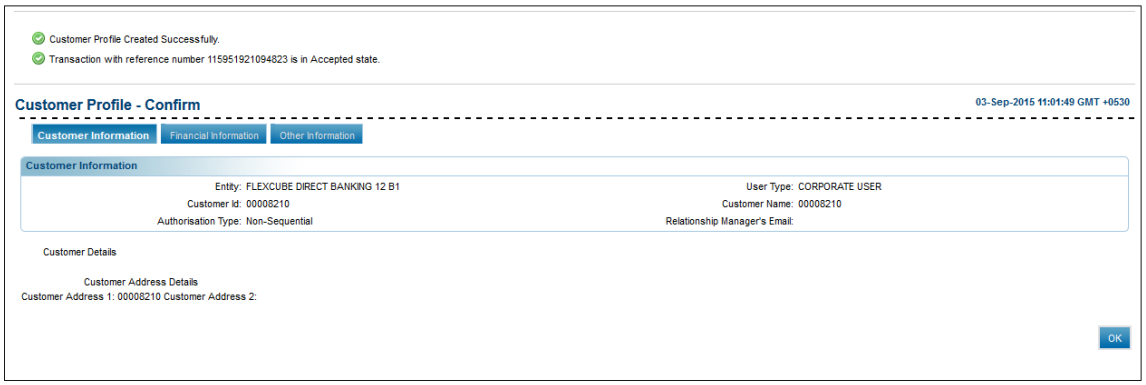
12. Click **Initiate**.
The **Customer Profile– Verify** screen appears.
OR
Click **Back.**
The Customer Profile screen appears.

Customer Profile -Verify



13. Click **Confirm**.
The **Customer Profile– Confirm** screen appears.
OR
Click **Back.**
The **Customer Profile– Verify** screen appears.

Customer Profile -Confirm

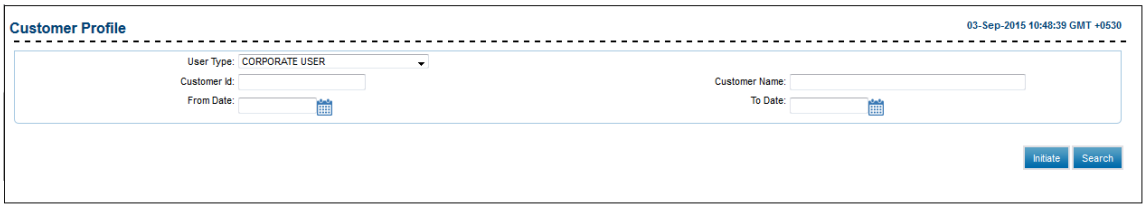


14. Click **OK**.
The **Customer Profile** screen appears.

To view or modify the customer profile

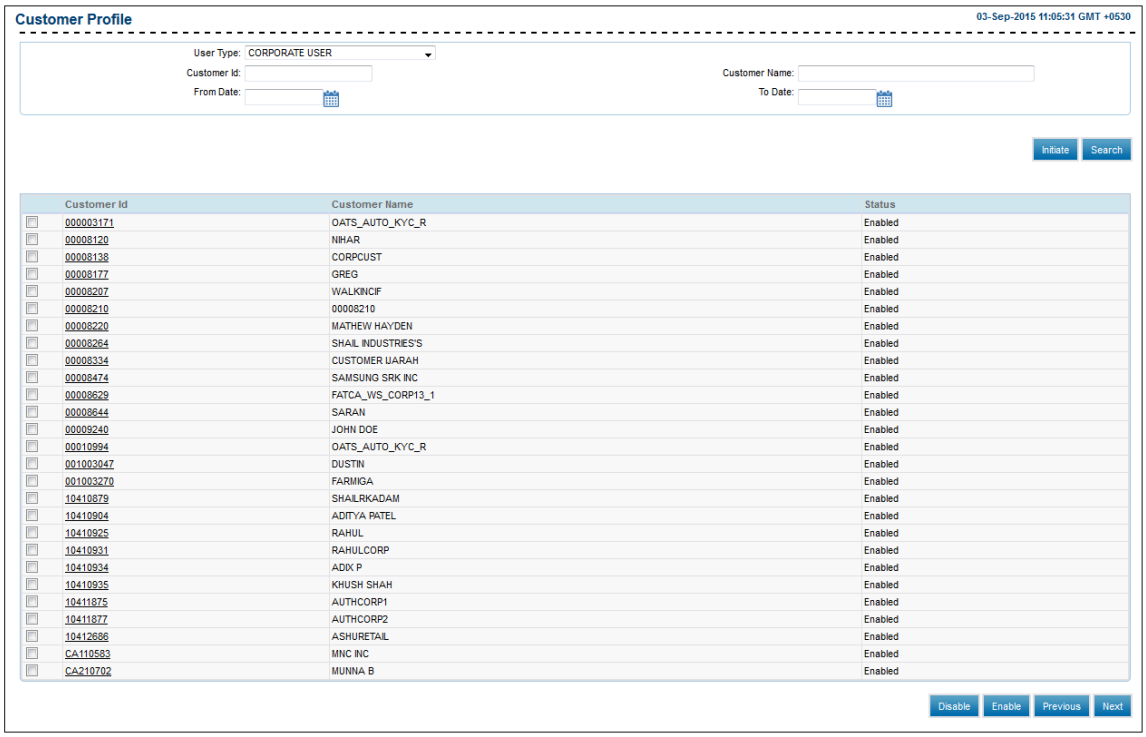
15. From the **Admin Transactions > Customer Management >Customer Profile**. The system displays **Customer Profile- View** screen.

Customer Profile - View



16. Click the **Search** button. The system displays the list of existing customer profile to be modified.

Customer Profile- Search result screen

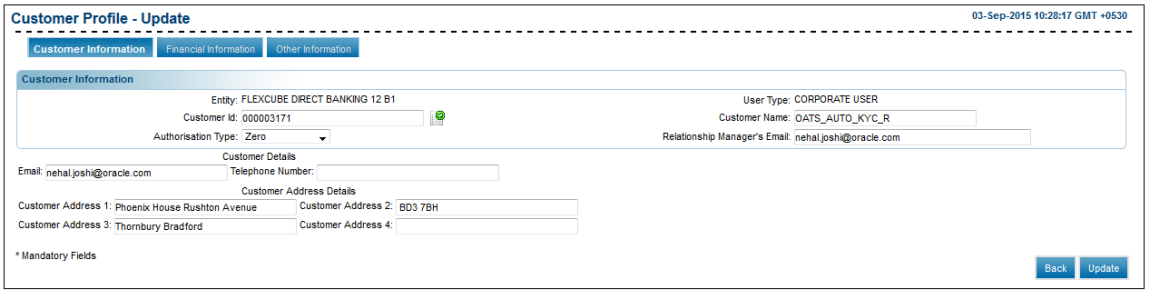


17. Click the link of the Customer ID to be modify. The system displays the **Customer Profile- View** screen.

Customer Profile- View

18. Click the **Modify** button. The system displays the **Customer Profile- Update** screen.

Customer Profile - Update



Field Description

Field Name	Description
Entity	[Display] This field displays the name of entity.
User Type	[Optional, Drop-Down] Indicates the user type.
Customer Id	[Optional, Alphanumeric, 15] Indicates the customer ID for the search criteria.
Customer Name	[Optional, Alphanumeric, 50] Indicates the customer name.
Authorization Type	[Mandatory, Drop-Down] Select the authorization type for the customer profile from the drop-down list. The options are • Non-Sequential • Sequential • Zero
Customer Details	
Email	[Optional, Alphanumeric] Indicates the customer email ID.
Telephone Number	[Optional, Numeric] Indicates the customer telephone number.
Customer Address (1-4)	[Optional, Alphanumeric] Indicates the customer address.

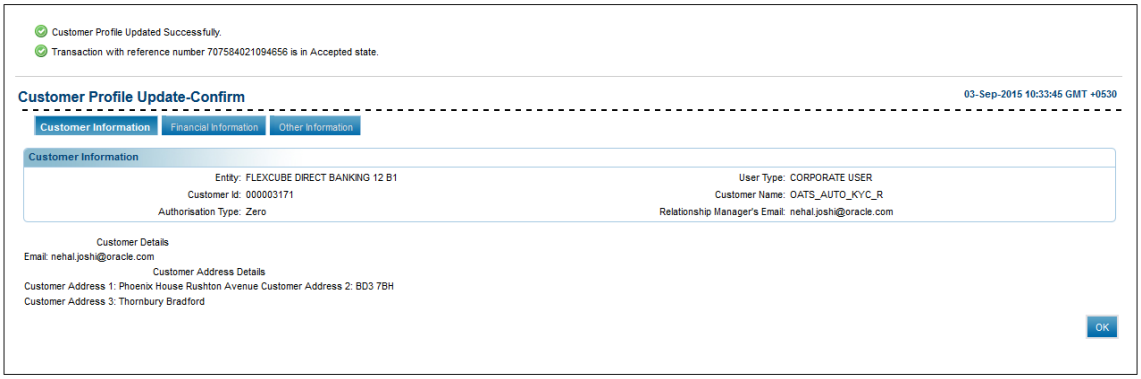
19. Modify the required details **Customer Information, Financial Information, and other information** tabs.

20. Click the **Update** button.
The **Customer Profile Update – Verify** screen appears.
OR
Click **Back.**
The Customer Profile Update screen appears.

Customer Profile Update-Verify

21. Click the **Confirm** button. The system displays the **Customer Profile Update – Confirm** screen.
OR
Click the **Back** button to navigate to the previous screen.

Customer Profile Update-Confirm



22. Click **OK**.
The **Customer Profile** screen appears.

9. Account Setup

9.1 Account Mapping Setup

Using this option, a corporate administrator can define the account transaction access rights for a user for different channels.

There are two types of access rights that can be defined for an account:

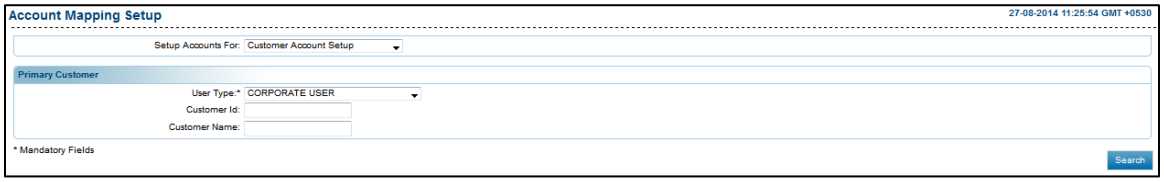
- Inquiry
- Transaction

Access can be defined for individual channels that available in the setup or for all the channels. The account access also can be defined for each transaction available in the system.

To setup an account

1. From the **Customer Management menu, select Account Setup**.
   The **Account Mapping Setup** screen appears.

Account Mapping Setup



Field Description

Field Name	Description
Setup Accounts For	[Mandatory, Drop-Down] Indicates the type of user for whom the account mapping is to be set up.
Primary Customer	
User Type	[Mandatory, Drop-Down] Indicates the user type.
Customer ID	[Optional, Alphanumeric, 20] Indicates the customer ID.
Customer Name	[Optional, Alphanumeric, 40] Indicates the customer name.

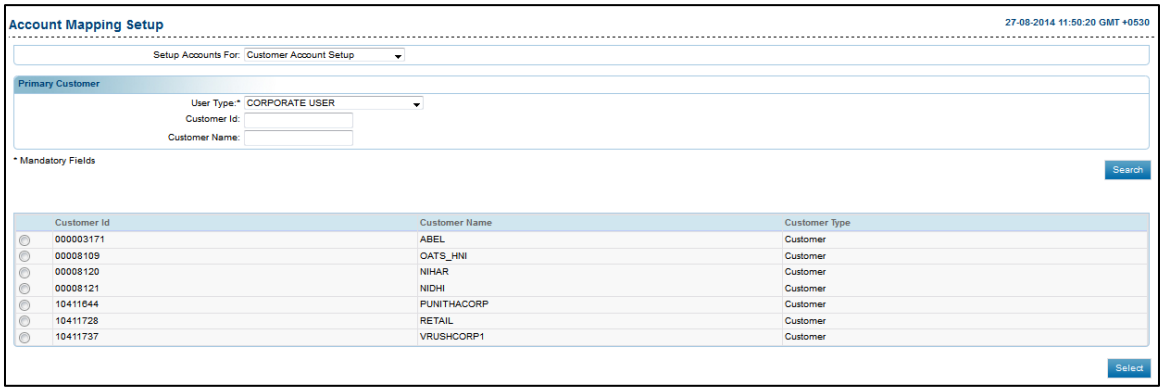
Field Name	Description
Linked Customer	
To enable this section, select the **Linked Customer Account Setup** option from **Setup Accounts For** list.	
Entity	[Conditional, Drop-Down] Indicates the entity.
Customer ID	[Optional, Alphanumeric, 20] Indicates the customer ID.
Customer Name	[Optional, Alphanumeric, 40] Indicates the customer name.
User	
This section is enabled if you select **User Account Setup** option from **Setup Accounts For** list.	
First Name	[Optional, Drop-Down, Alphanumeric, 40] Indicates the position of the characters used to search by the first name of the user. The options are: • Starts With • Ends With • Equals • Contains Indicates the characters used to search by the first name of the user. **For Example**: If you select the search criteria as **Starts With** and enter **A** in the adjacent field, then details of all users with first names starting with **A** appear in the search result.

Field Name	Description
Last Name	[Optional, Drop-Down, Alphanumeric, 40] Indicates the position of the characters used to search by the last name of the user. The options are: • Starts With • Ends With • Equals • Contains Indicates the characters used to search by the last name of the user. **For Example**: If you select the search criteria as **Starts With** and enter **E** in the adjacent field, then details of all users with last names starting with **E** appear in the search result.
User Id	[Optional, Drop-Down, Alphanumeric, 20] Indicates the position of the characters used to search by the user ID of the user. The options are: • Starts With • Ends With • Equals • Contains Indicates the characters used to search by the user ID of the user. **For Example**: If you select the search criteria as **Starts With** and enter **1** in the adjacent field, then details of all user IDs starting with **1** appear in the search result.

Field Name	Description
Email	[Optional, Drop-Down, Alphanumeric, 100] Indicates the position of the characters used to search by the email address of the user. The options are: • Starts With • Ends With • Equals • Contains Indicates the characters used to search by the email address of the user. **For Example**: If you select the search criteria as **Starts With** and enter **L** in the adjacent field, then details of all users with email IDs starting with **L** appear in the search result. **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.

2. Click **Search**.
The **Account Mapping Setup** screen with the search result appears.

Account Mapping Setup

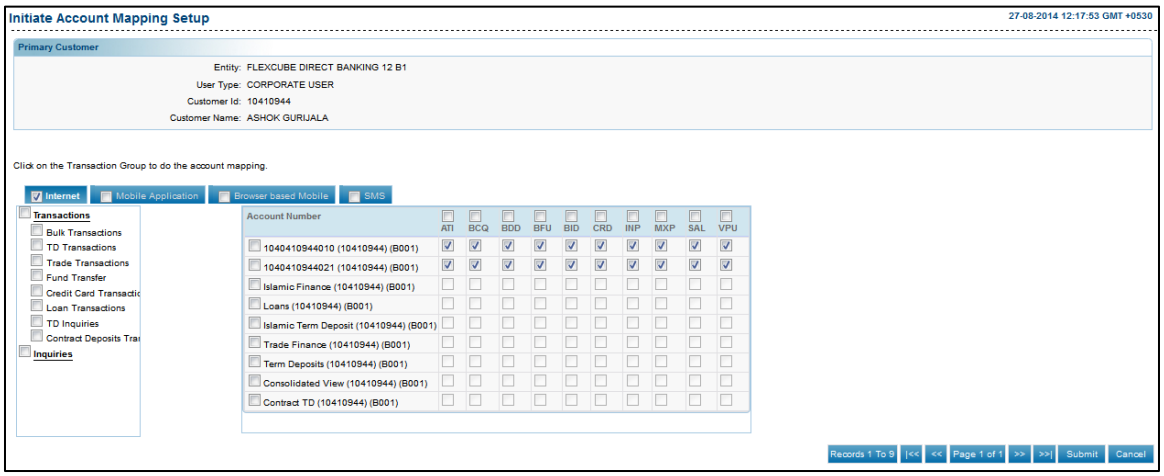


Column Description

Column Name	Description
Customer Id	[Display] Displays the customer ID.
Customer Name	[Display] Displays the name of the customer.
Customer Type	[Display] Displays the type of the customer.

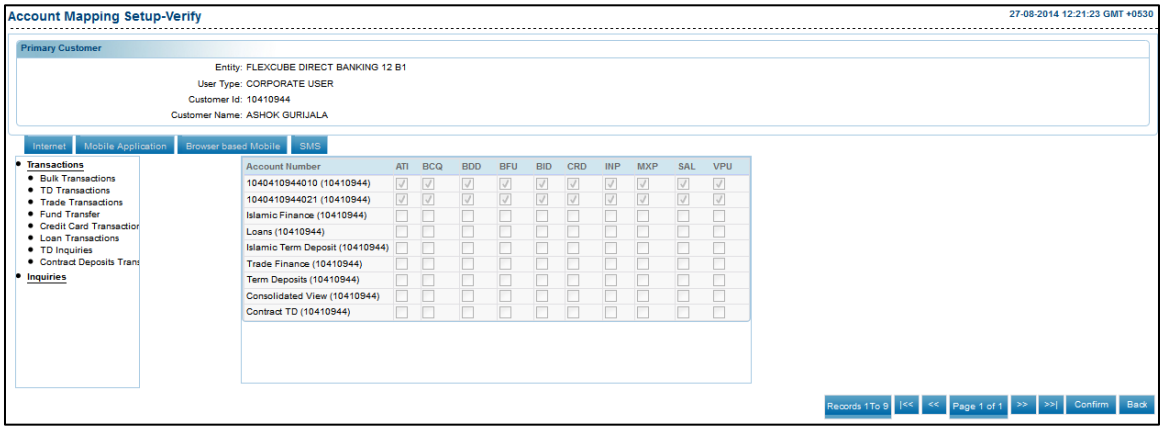
3. To enable the account mapping for the required customer ID, select the option next to the required customer ID.
4. Click **Select**.
   The **Initiate Account Mapping Setup** screen appears.
5. To enable the transaction group to do the account mapping, select the appropriate check box(es).

Initiate Account Mapping Setup



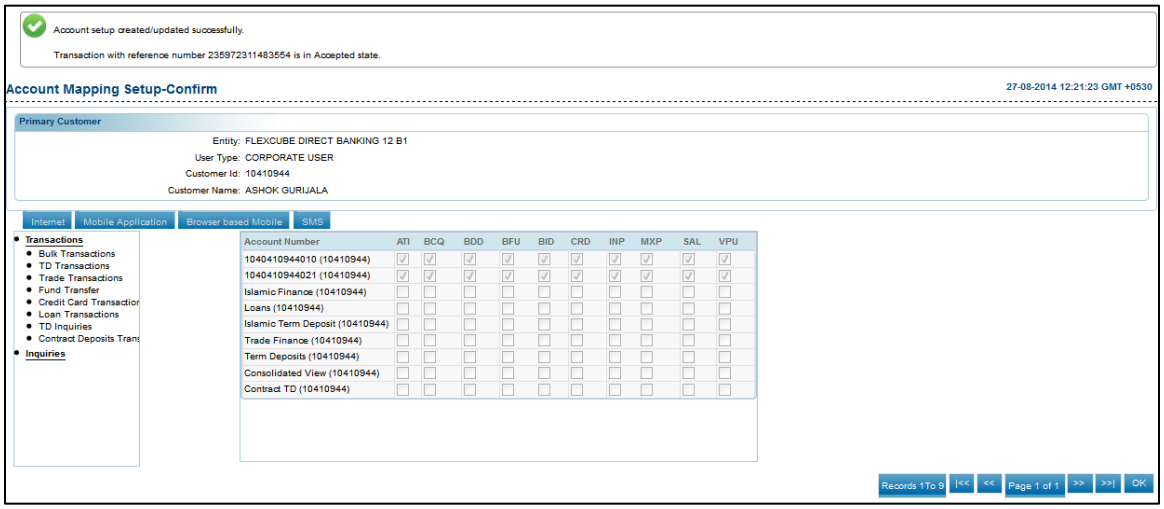
6. Click **Submit**.
   The **Account Mapping Setup - Verify** screen with the status message appears.
   OR
   Click **Cancel.**
   The **Account Mapping Setup** screen appears.

Account Mapping Setup - Verify



7. Click **Confirm**.
The **Account Mapping Setup - Confirm** screen with the status message appears.
OR
Click **Back**.
The **Account Mapping Setup - Verify** screen with the status message appears.

Account Mapping Setup - Confirm



8. Click **OK**.
The **Account Mapping Setup** screen appears.

10. Authorization Management

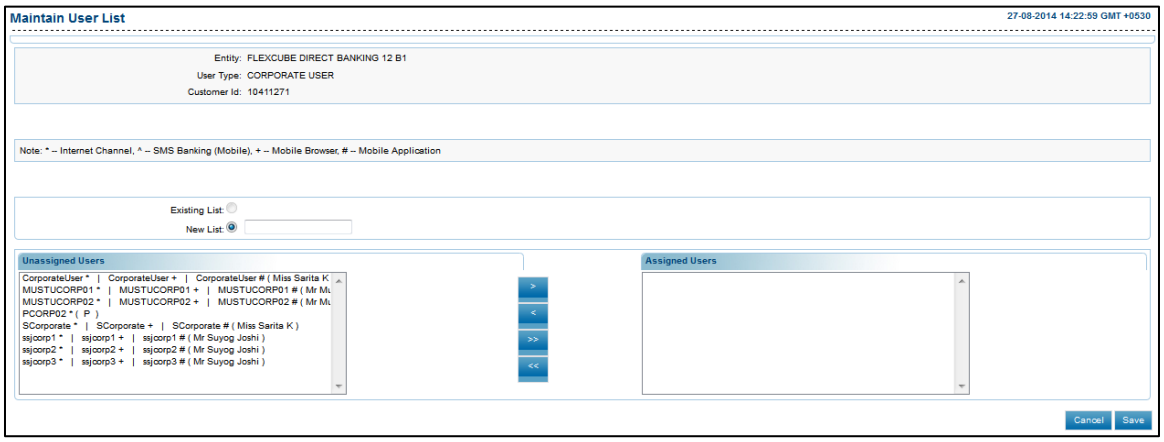
10.1 Maintain User List

Using this option, the corporate administrator can maintain the user list for the selected user type and entity.

To maintain a user list

1. From the **Mandates menu, select Maintain User List**.
   The **Maintain User List** screen appears.
2. From the **User Type** list, select the appropriate option.
3. Click **Search**.
   The **Maintain User List** with search result appears.
4. In the **User ID** field, select the appropriate user.
5. Click **Fetch User List**.
   The **Maintain User List** screen with user details appears.

Maintain User List


Maintain User List
27-08-2014 14:22:59 GMT +0530
Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: CORPORATE USER
Customer Id: 10411271
Note: * – Internet Channel, ^ – SMS Banking (Mobile), + – Mobile Browser, # – Mobile Application
Existing List:
New List:
Unassigned Users
CorporateUser * | CorporateUser + | CorporateUser # (Miss Sarita K
MUSTUCORP01 * | MUSTUCORP01 + | MUSTUCORP01 # (Mr Mu
MUSTUCORP02 * | MUSTUCORP02 + | MUSTUCORP02 # (Mr Mu
PCORP02 * (P)
SCorporate * | SCorporate + | SCorporate # (Miss Sarita K)
ssjcorp1 * | ssjcorp1 + | ssjcorp1 # (Mr Suyog Joshi)
ssjcorp2 * | ssjcorp2 + | ssjcorp2 # (Mr Suyog Joshi)
ssjcorp3 * | ssjcorp3 + | ssjcorp3 # (Mr Suyog Joshi)
>
<
>>
<<
Assigned Users
Cancel
Save

Field Description

Field Name	Description
Entity	[Display] Displays the name of the entity.
User Type	[Display] Displays the type of the user.
Customer Id	[Display] Displays the customer ID

Field Name	Description
Existing List	[Conditional, Option, Drop-Down] Select the **Existing List** radio button to add the user to the existing list. Select the list name from the drop-down list. This field is enabled if the **Existing list** option is selected.
New List	[Optional, Option, Alphanumeric, 15] Select the **New List** radio button to enter the name of the new list. Type the name of the new list in the adjacent field. This field is enabled if the **New list** option is selected.
Unassigned Users	[Display] Displays the unassigned users. To select multiple (consecutive) users in the list, use SHIFT plus the Up/Down arrow keys. To select multiple (non-consecutive) users in the list, use CTRL plus mouse click. Click **>** to move the selected users to the Assigned Users list. User can also click to move all the users from the **Unassigned Users** list to the **Assigned Users** list in a single attempt.
Assigned Users	[Display] Displays the assigned users. To select multiple (consecutive) users in the list, use SHIFT plus the Up/Down arrow keys. To select multiple (non-consecutive) users in the list, use CTRL plus mouse click. Click to move the selected users back to the **Unassigned Users** list. User can also click to move all the users from the **Assigned Users** list to the **Assigned Users** list in a single attempt. At least one user must be selected.

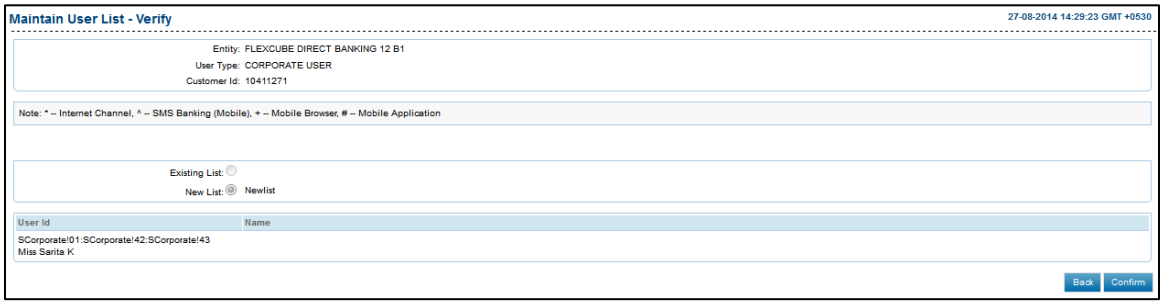
6. From the Select the user and click the button. The user ID is displayed in the **Assigned Users** field.
OR
Select the user and click the **<** button. The user ID is displayed in the **Unassigned Users** field.
OR

Click the button to view all the users in the **Assigned Users** field.
OR

Click the button to clear all the users from the **Assigned Users** field

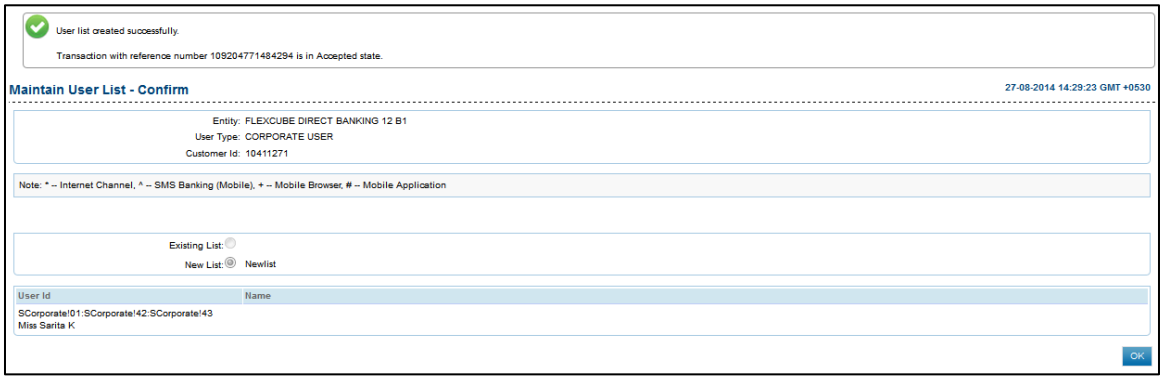
7. Click **Save**.
The **Maintain User List - Verify** screen appears.

Maintain User List - Verify



8. Click **Confirm**.
The **Maintain User List - Confirm** screen with the status message appears.
OR
Click **Back.**
The **Maintain User List - Verify** screen appears.

Maintain User List - Confirm


User list created successfully.
Transaction with reference number 109204771484294 is in Accepted state.
Maintain User List - Confirm
27-08-2014 14:29:23 GMT +0530
Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: CORPORATE USER
Customer Id: 10411271
Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Mobile Browser, # -- Mobile Application
Existing List:
New List: Newlist
User Id
Name
SCorporate!01:SCorporate!42:SCorporate!43
Miss Sarita K
OK

9. Click **OK**.
The **Maintain User List** screen appears.'

10.2 Manage Rules

Using this option, the corporate administrator can manage the authorization rules.

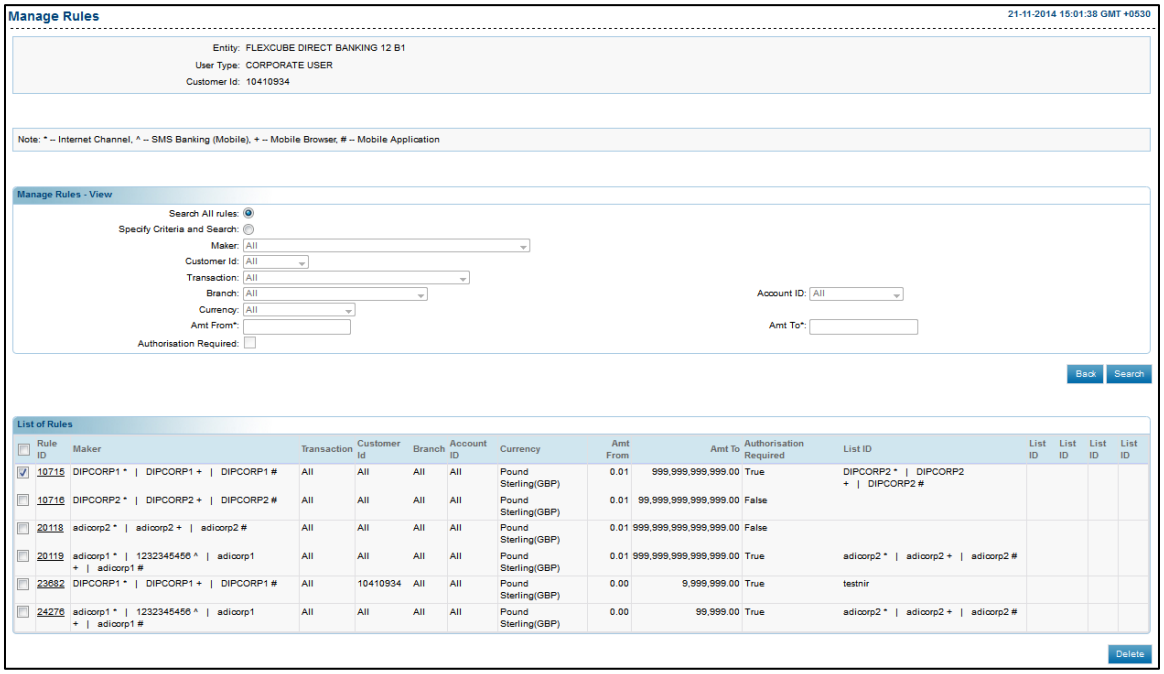
To manage a rule

1. From the **Mandates menu, select Manage Rule**.
   The **Manage Rules** screen appears.
2. From the **User Type** list, select the appropriate option.
3. Click **Search**.
   The search result appears.
4. In the **Customer Id** column, select the appropriate customer ID.

To view or modify rules

5. Repeat the steps from 1 to 4.
6. Click **View/ Modify**.
   The **Manage Rules-View** screen appears.
7. Select the appropriate option.
   a. If you select **Specify Criteria and Search**:
      i. In the **Amt From** field, enter the minimum amount.
      ii. In the **Amt To** field, enter the maximum amount.
8. If you select **Search All Rules**, click **Search**.
   The **List of Rules** appears.

Manage Rules


Manage Rules
21-11-2014 15:01:38 GMT +0530
Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: CORPORATE USER
Customer Id: 10410934
Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Mobile Browser, # -- Mobile Application
Manage Rules - View
Search All rules:
Specify Criteria and Search:
Maker: All
Customer Id: All
Transaction: All
Branch: All
Currency: All
Amt From*:
Authorisation Required:
Account ID: All
Amt To*:
Back
Search
List of Rules
Rule ID
Maker
Transaction
Customer Id
Branch
Account ID
Currency
Amt From
Amt To
Authorisation Required
List ID
10715 DIPCORP1 * | DIPCORP1 + | DIPCORP1 # All All All All Pound Sterling(GBP) 0.01 999,999,999,999.00 True DIPCORP2 * | DIPCORP2 + | DIPCORP2 #
10716 DIPCORP2 * | DIPCORP2 + | DIPCORP2 # All All All All Pound Sterling(GBP) 0.01 99,999,999,999,999.00 False
20118 adicorp2 * | adicorp2 + | adicorp2 # All All All All Pound Sterling(GBP) 0.01 999,999,999,999,999.00 False
20119 adicorp1 * | 1232345456 ^ | adicorp1 + | adicorp1 # All All All All Pound Sterling(GBP) 0.01 999,999,999,999,999.00 True adicorp2 * | adicorp2 + | adicorp2 #
23682 DIPCORP1 * | DIPCORP1 + | DIPCORP1 # All 10410934 All All Pound Sterling(GBP) 0.00 9,999,999.00 True testnir
24276 adicorp1 * | 1232345456 ^ | adicorp1 + | adicorp1 # All All All All Pound Sterling(GBP) 0.00 99,999.00 True adicorp2 * | adicorp2 + | adicorp2 #
Delete

Field Description

Field Name	Description
Entity / User Type	[Optional, Drop-Down] Indicates the entity / user type.
Customer Id	[Conditional, Drop-Down] Indicates the customer ID.
Customer Name	[Conditional, Drop-Down] Indicates the customer name.
Manage Rules - View	
Search All Rules	[Mandatory, Option Button] Indicates to search all rules.
Specify Criteria and Search	[Mandatory, Option Button] Indicates to search using a specific criterion.
To enable the fields mentioned below, select **Specify Criteria and Search** option.	
Maker	[Conditional, Drop-Down] Indicates the maker ID. If no maker user ID is specified, then this rule is applied to all the users for the selected corporate ID.
Customer Id	[Conditional, Drop-Down] Indicates the customer ID.
Transaction	[Conditional, Drop-Down] Indicates the transaction.
Branch	[Conditional, Drop-Down] Indicates the branch code.
Account ID	[Conditional, Drop-Down] Indicates the account ID.
Currency	[Conditional, Drop-Down] Indicates the currency in which the authorization limit is to be defined.
Amt From	[Conditional, Numeric, 15] Indicates the minimum amount.

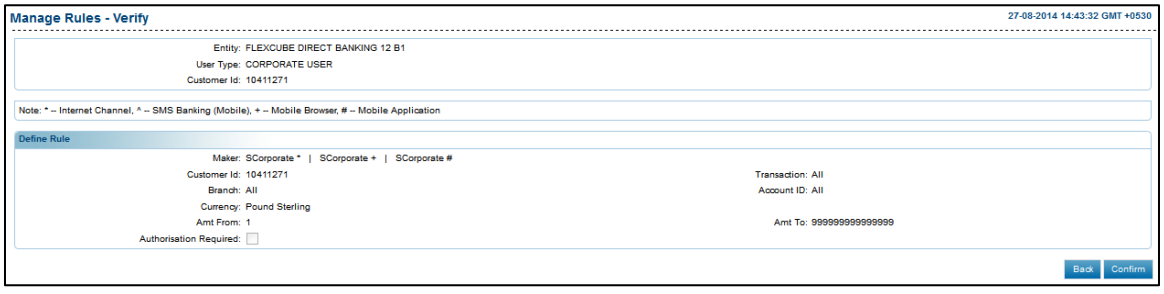
Field Name	Description
Amt To	[Conditional, Numeric, 15] Indicates the maximum amount.
Authorization Required	[Conditional, Check Box] Indicates whether authorization is required.
List ID	[Conditional, Drop-Down] Indicates the list ID. To enable this field, select the **Authorization Required** check box. A total of five authorizers for authorization of the selected transaction can be defined.

9. In the **Rule ID** column, click the appropriate rule.
The **Define Rule** screen appears.
10. In the **Define Rule** section, enter the appropriate information.
11. Click **Modify**.
The **Manage Rules – Verify** screen appears.
12. Click **Confirm**.
The **Manage Rules – Confirm** screen appears with the message.

To create rule

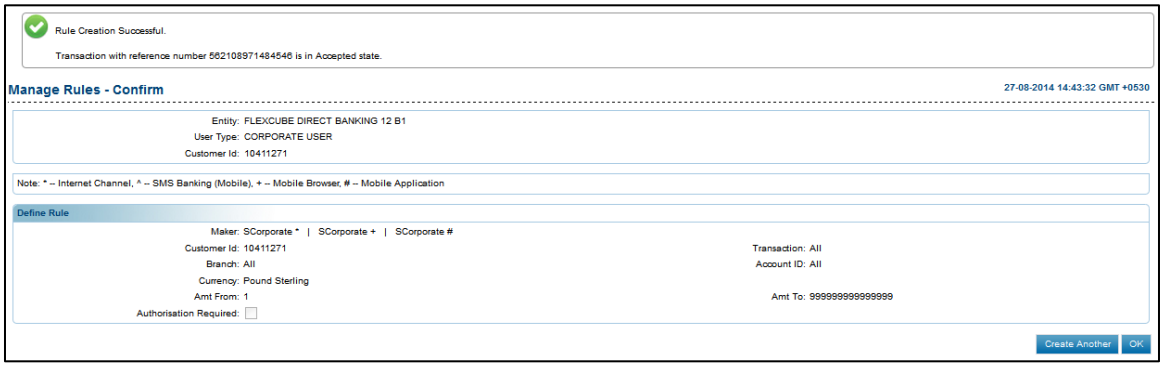
1. Repeat the steps from 1 to 4.
2. Enter the relevant details.
3. Click **Create**.
The **Manage Rules - Verify** screen appears.
OR
Click **Back**.

Manage Rules - Verify


Manage Rules - Verify
27-08-2014 14:43:32 GMT +0530
Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: CORPORATE USER
Customer Id: 10411271
Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Mobile Browser, # -- Mobile Application
Define Rule
Maker: SCorporate * | SCorporate + | SCorporate #
Customer Id: 10411271
Transaction: All
Branch: All
Account ID: All
Currency: Pound Sterling
Amt From: 1
Amt To: 99999999999999
Authorisation Required:
Back
Confirm

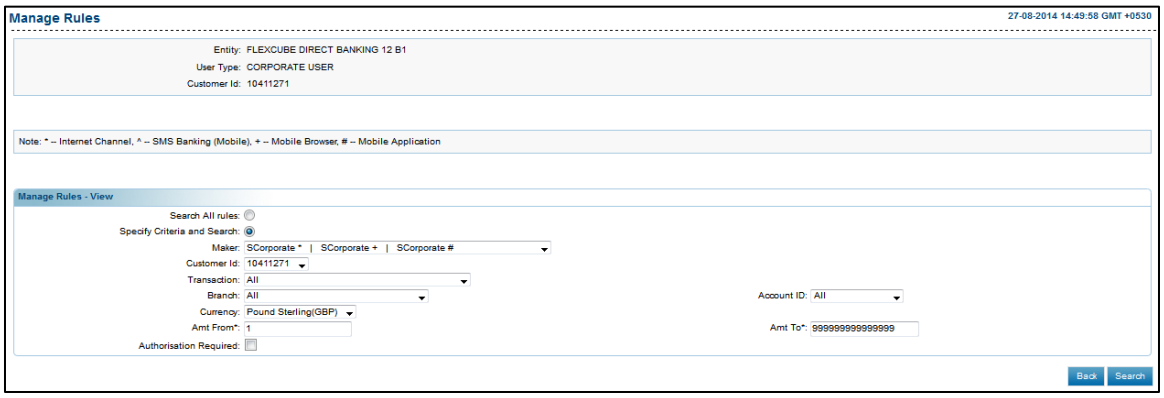
4. Click **Confirm**.
The **Manage Rules - Confirm** screen with the status message appears.
OR
Click **Back.**
The **Manage Rules - Verify** screen appears.

Manage Rules - Confirm


Rule Creation Successful.
Transaction with reference number 562108971484546 is in Accepted state.
Manage Rules - Confirm
27-08-2014 14:43:32 GMT +0530
Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: CORPORATE USER
Customer Id: 10411271
Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Mobile Browser, # -- Mobile Application
Define Rule
Maker: SCorporate * | SCorporate + | SCorporate #
Customer Id: 10411271
Branch: All
Currency: Pound Sterling
Amt From: 1
Authorisation Required:
Transaction: All
Account ID: All
Amt To: 99999999999999
Create Another
OK

5. Click **Create Another Rule** to create another rule.
OR
Click **OK**.
The **Manage Rules** screen appears.

Manage Rules (Modify)


Manage Rules
27-08-2014 14:49:58 GMT +0530
Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: CORPORATE USER
Customer Id: 10411271
Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Mobile Browser, # -- Mobile Application
Manage Rules - View
Search All rules:
Specify Criteria and Search:
Maker: SCorporate * | SCorporate + | SCorporate #
Customer Id: 10411271
Transaction: All
Branch: All
Currency: Pound Sterling(GBP)
Amt From*: 1
Authorisation Required:
Account ID: All
Amt To*: 99999999999999
Back
Search

Field Description

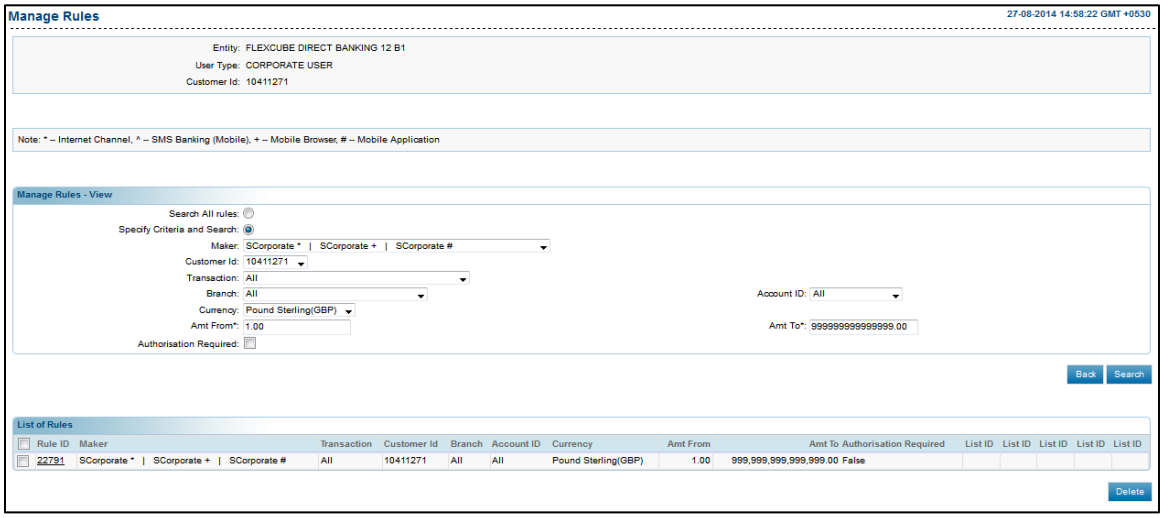
Field Name	Description
Manage Rules- View	
Search All Rules	[Optional, Option] Indicates to search all the rules.
Specify Criteria and Search	[Optional, Option] Indicates the search criteria according to a specific criterion.

Field Name	Description
Maker	[Optional, Drop-Down] Indicates the maker user. If no maker user ID is specified, then this rule is applied to all the users for the selected corporate ID.
Customer Id	[Optional, Drop-Down] Indicates the customer ID.
Transaction	[Mandatory, Drop-Down] Indicates the transaction type.
Branch	[Optional, Drop-Down] Indicates the branch. The drop-down lists all the branches where the linked accounts are opened.
Account ID	[Optional, Drop-Down] Indicates the account ID.
Currency	[Mandatory, Drop-Down] Indicates the currency in which the authorization limit is to be defined.
Amt From	[Optional, Numeric, 11] Indicates the minimum transaction amount. Enter this amount, if amount-based authorization criterion is to be set.
Amt To	[Optional, Numeric,11] Indicates the maximum transaction amount. Enter this amount, if amount-based authorization criterion is to be set.
Authorization Required	[Optional, Check Box] Indicates whether rule is for authorization.
List ID	[Conditional, Drop-Down] Indicates the list ID. This field appears if you select the **Authorization Required** check box. A total of five authorizers for authorization of the selected transaction can be defined

6. Enter the relevant details.

7. Click **Search**.
The **Manage Rules** Search screen appears.
OR
Click **Back**.
The **Manage Rules** screen appears.

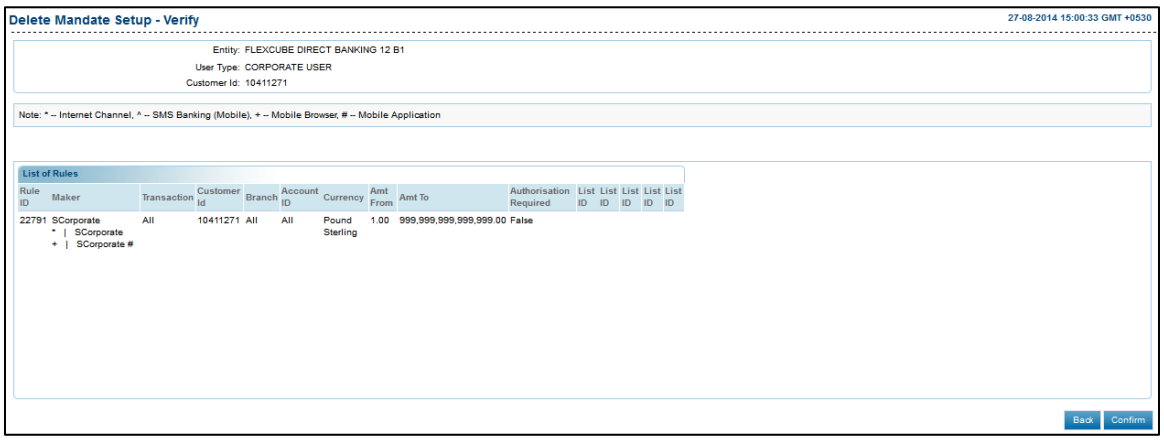
Manage Rules Search



8. Click the **Rule Id** link to view the details and modify the rule
OR
Select the **check box** of Rule ID and click the delete button.
The Verify and Confirm screen for delete appears.

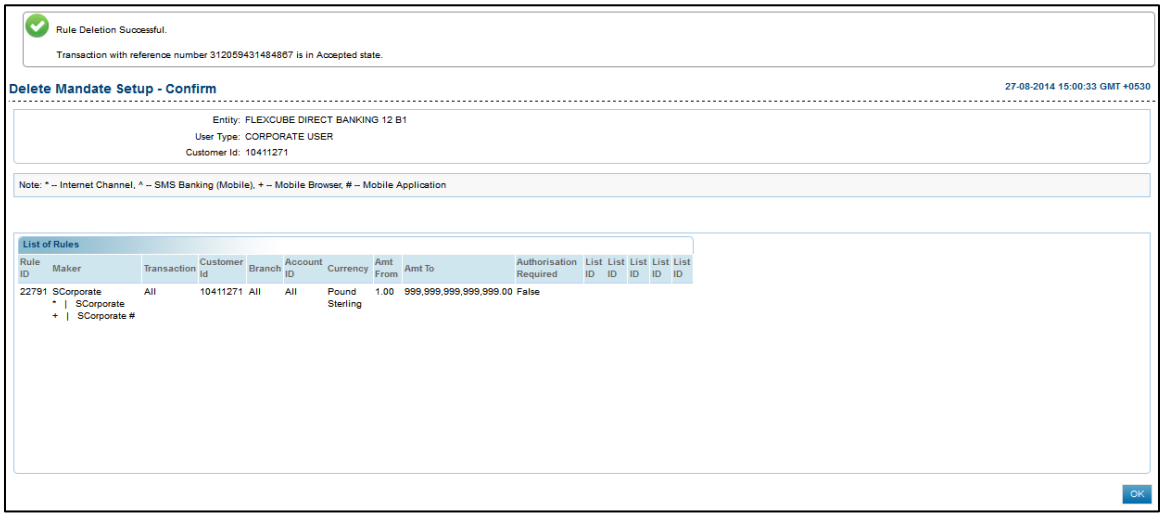
9. Change the details of the Manage rules and click **Modify.**
The **Manage Rules - Verify** screen appears.
OR
Click **Back.**
The **Manage Rules** screen appears.

Manage Rules - Verify



10. Click **Confirm**.
The **Manage Rules - Confirm** screen with the status message appears.
OR
Click **Back.**
The **Manage Rules Verify** screen appears.

Manage Rules - Confirm



11. Click **Modify Another** to modify another rule.
OR
Click **OK**.
The **Manage Rules** screen appears.

11. Bulk Management

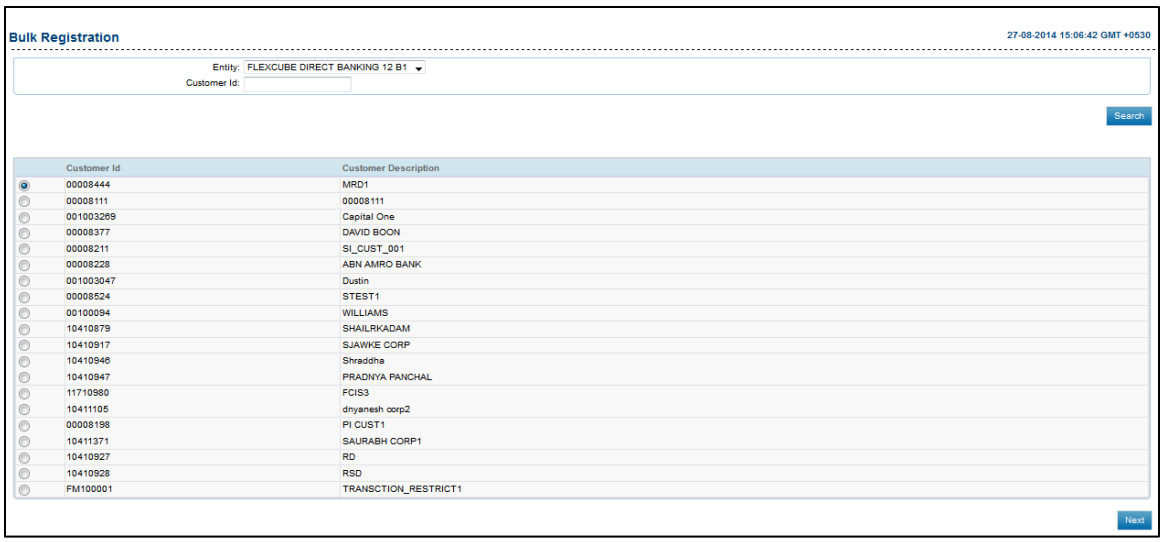
11.1 Bulk Registration

Using this option, the corporate administrator can register for bulk file upload. Using this option you can access the Bulk file templates to view and assign. You can also view the list of bulk registration created on earlier occasions.

To register for bulk file upload

1. From the **Bulk Management menu**, click **Bulk Registration**.
2. Click **Search**.
   The **Bulk Registration** screen with search results appears.

Bulk Registration



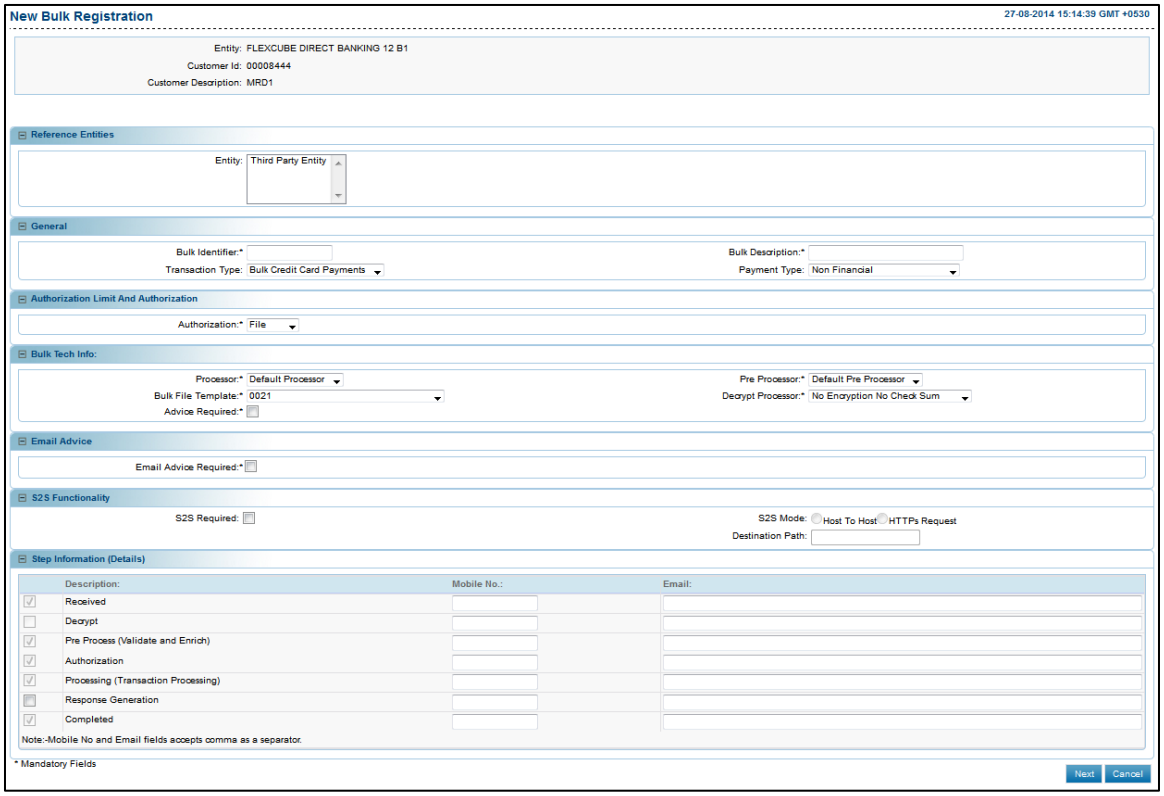
Field Description

Field Name	Description
Entity	[Mandatory, Drop-Down] Select the entity from the drop-down list.
Customer Id	[Mandatory, Alphanumeric, 20] Types the customer ID.
Customer Id	[Display] This column displays the customer ID.
Customer Description	[Display] This column displays the customer name.

Field Name	Description
Customer details	
Bulk identifier	[Display] This column displays the Bulk identifier.
Bulk Description	[Display] This column displays the Bulk description.
Date of Creation	[Display] This column displays the date of creation of bulk Registration.

3. Click **New Bulk Registration**.
The **New Bulk Registration** screen appears.
OR
Click **Edit** link to make changes in the bulk registration.
OR
Click **Bulk Identifier** link to view the details of the bulk registration.

New Bulk Registration



Field Description

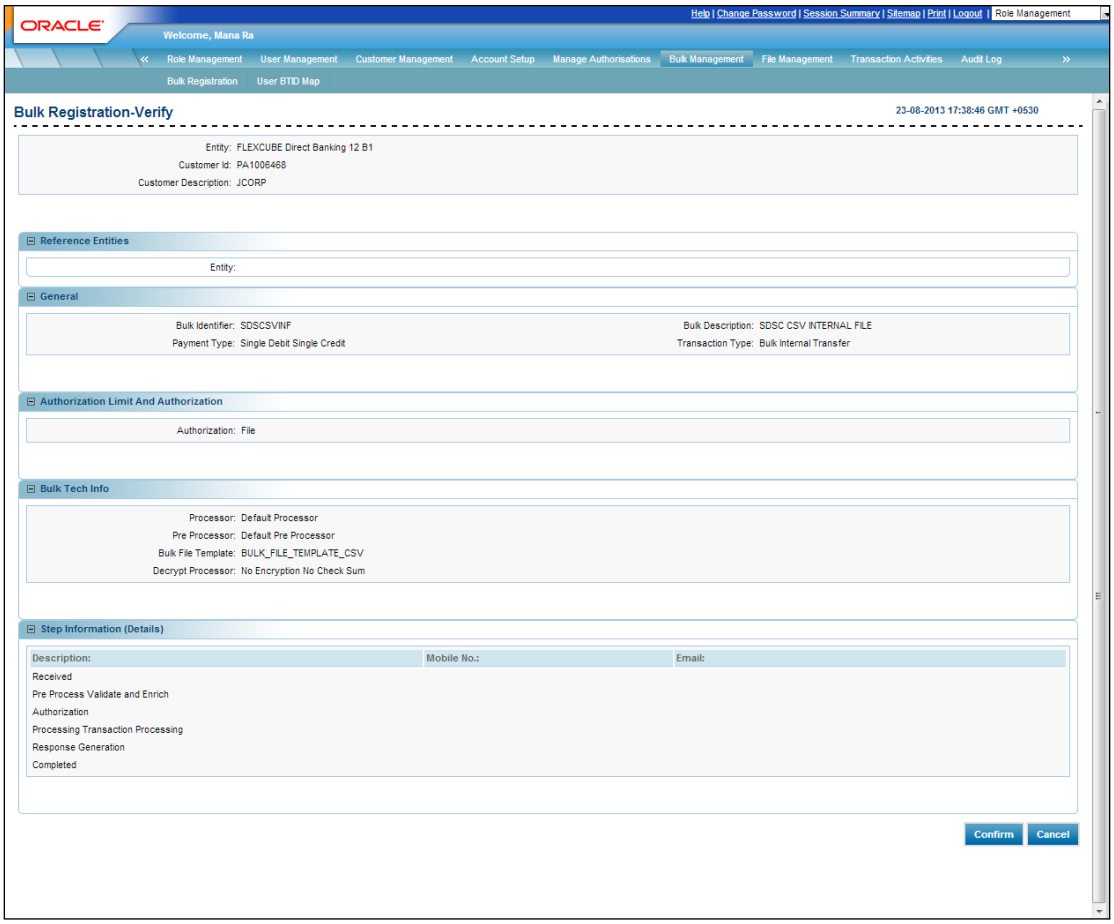
Field Name	Description
Entity	[Display] Displays the name of the entity.
Customer Id	[Display] Displays the customer ID.
Customer Description	[Display] Displays the description of the customer.
General	
Bulk Identifier	[Mandatory, Alphanumeric, 10] Indicates the bulk type code for the selected customer ID.
Bulk Description	[Mandatory, Alphanumeric, 50] Indicates bulk type description for the selected customer ID.
Payment Type	[Optional, Drop-Down] Indicates the payment type from the drop-down list. The options are: • Single Debit Single Credit It is an accounting entry type at the host system.
Transaction Type	[Optional, Drop-Down] Indicates the transaction type.
Authorization Limit and Authorization	
Authorization	[Optional, Drop-Down] Indicates the authorization criteria. The options are: • File • Record
Bulk Tech Info	
Processor	[Optional, Drop-Down] Indicates the processor. The options are: • Default Processor

Field Name	Description
Preprocessor	[Optional, Drop-Down] Indicates the preprocessor.
Bulk File Template	[Optional, Drop-Down] Indicates the bulk file template.
Decrypt Processor	[Optional, Dropdown] Indicates the type of encryption. The Options are: • No checksum and No Encryption • Both checksum and Encryption • Checksum encryption • Encryption only • Both checksum and Encryption • Password Based Encryption **Note:** Default available value is No Checksum and No Encryption. Functionality for other values needs to be customized.
Advice Required	[Optional, Check Box] Indicates whether the advice is required.
Email Advice	
Email Advice	[Optional, Check Box] Indicates whether an email advice is required.
S2S Functionality	
S2S Required	[Optional, Check Box] Indicates whether S2S is required.
S2S Mode	[Conditional, Radio Button] Indicates the S2S mode. The options are: • Host To Host • HTTPs Request To enable this field, select the **S2S Required** check box.

Field Name	Description
Destination Path	[Conditional, Alphanumeric, 350] Indicates the destination path. To enable this field, select the **S2S Required** check box.
Step information Details	
Description	[Optional, Check box] Indicates whether the description is required.
Mobile Number	[Optional, Numeric,12] Indicates the mobile number
Email	[Mandatory, Alphanumeric,100] Indicates the email ID of the customer. **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.

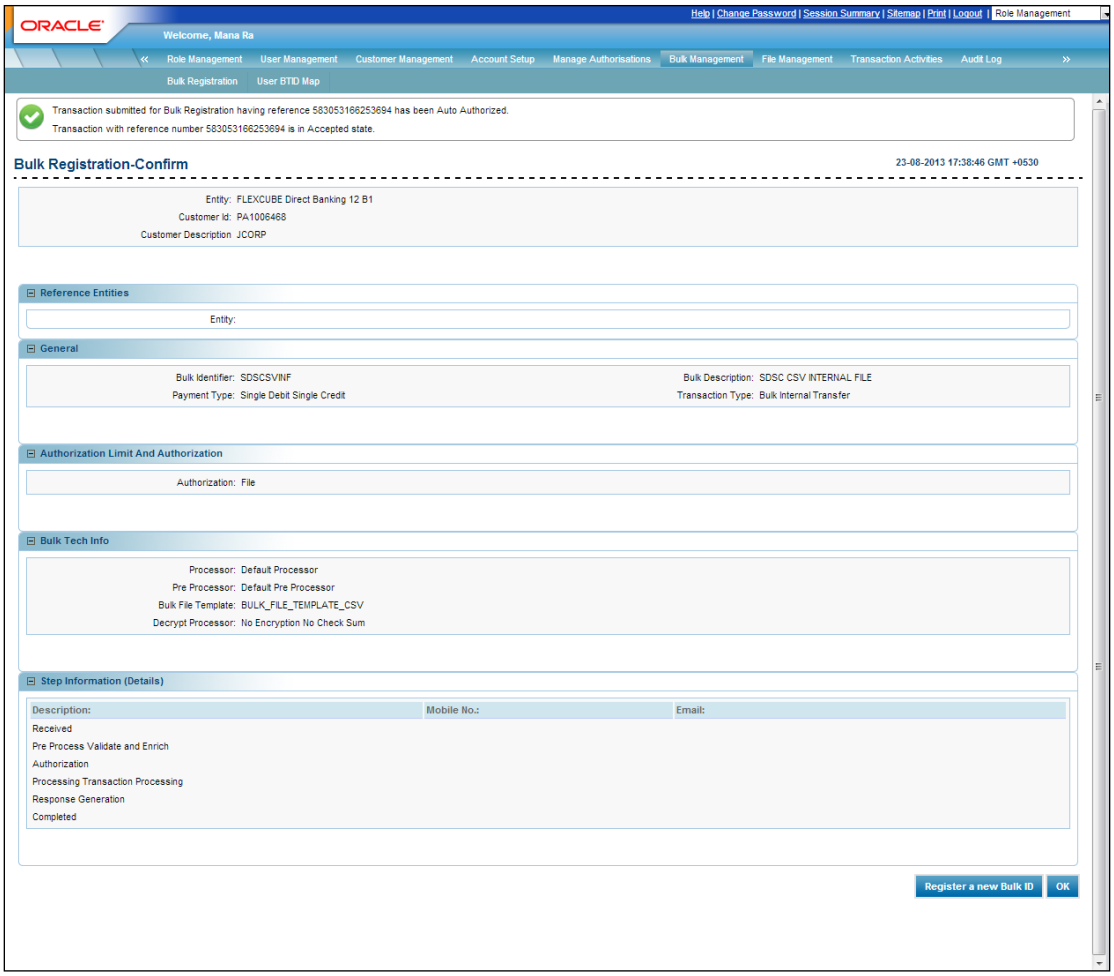
4. Click **Next**.
The **Bulk Registration - Verify** screen appears.
OR
Click **Cancel**.
The **Bulk Registration** screen appears.

Bulk Registration - Verify



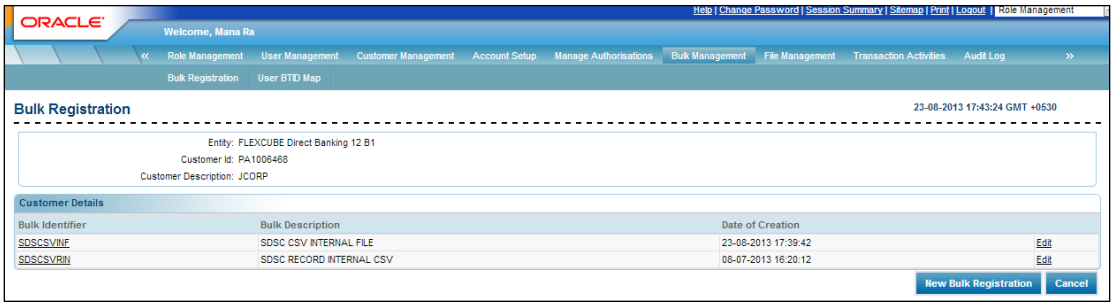
5. Click **Confirm**.
   The **Bulk Registration - Confirm** screen with the status message appears.
   OR
   Click **Cancel**.
   The **Bulk Registration - Verify** screen appears.

Bulk Registration - Confirm


Help | Change Password | Session Summary | Sitemap | Print | Logout | Role Management
Welcome, Mana Ra
Role Management | User Management | Customer Management | Account Setup | Manage Authorisations | Bulk Management | File Management | Transaction Activities | Audit Log
Bulk Registration | User BTD Map
Transaction submitted for Bulk Registration having reference 583053166253694 has been Auto Authorized.
Transaction with reference number 583053166253694 is in Accepted state.
Bulk Registration-Confirm
23-08-2013 17:38:46 GMT +0530
Entity: FLEXCUBE Direct Banking 12 B1
Customer Id: PA1006468
Customer Description JCORP
Reference Entities
Entity:
General
Bulk Identifier: SDSCSVINF
Bulk Description: SDSC CSV INTERNAL FILE
Payment Type: Single Debit Single Credit
Transaction Type: Bulk Internal Transfer
Authorization Limit And Authorization
Authorization: File
Bulk Tech Info
Processor: Default Processor
Pre Processor: Default Pre Processor
Bulk File Template: BULK_FILE_TEMPLATE_CSV
Decrypt Processor: No Encryption No Check Sum
Step Information (Details)
Description:
Mobile No.:
Email:
Received
Pre Process Validate and Enrich
Authorization
Processing Transaction Processing
Response Generation
Completed
Register a new Bulk ID
OK

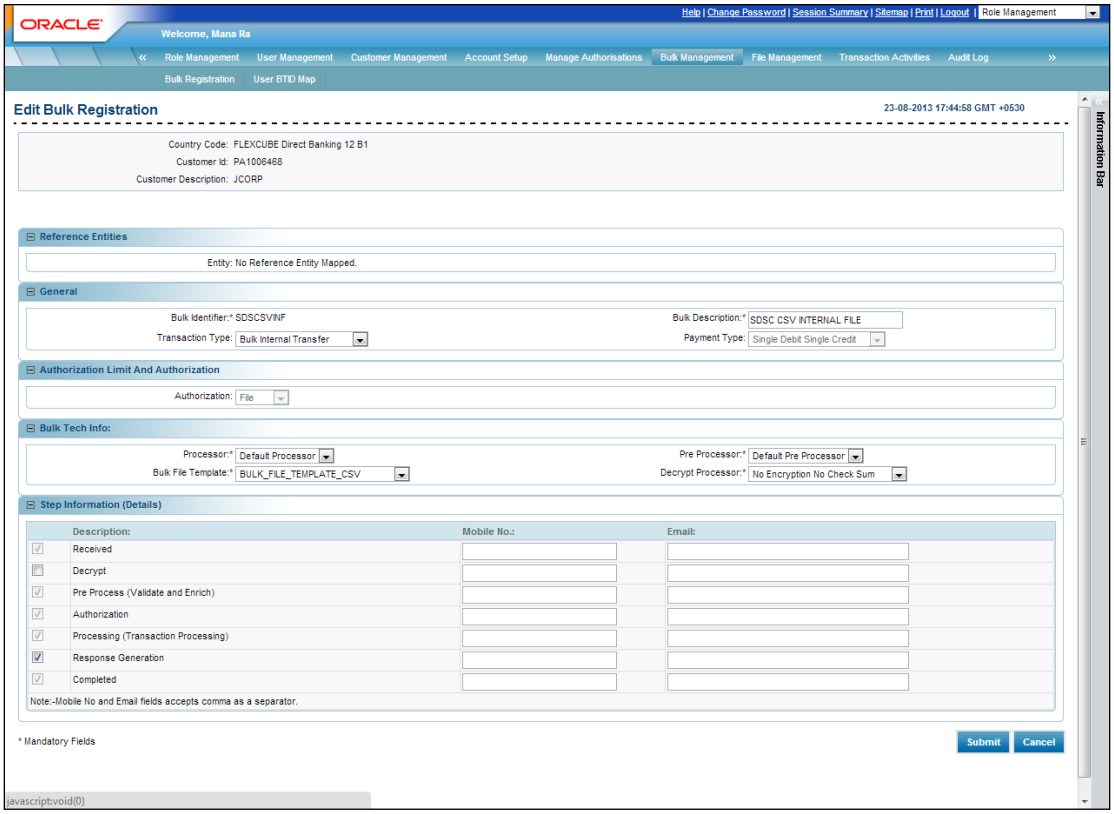
6. Click **Register a New Bulk ID**.
The **Bulk Registration** screen appears.
OR
Click **Ok**.
The **Bulk Registration** screen appears.

Bulk Registration Modify


Help | Change Password | Session Summary | Sitemap | Print | Logout | Role Management
Welcome, Mana Ra
Role Management | User Management | Customer Management | Account Setup | Manage Authorisations | Bulk Management | File Management | Transaction Activities | Audit Log
Bulk Registration | User BTD Map
Bulk Registration
23-08-2013 17:43:24 GMT +0530
Entity: FLEXCUBE Direct Banking 12 B1
Customer Id: PA1006468
Customer Description: JCORP
Customer Details
Bulk Identifier
Bulk Description
Date of Creation
SDSCSVINF
SDSC CSV INTERNAL FILE
23-08-2013 17:39:42
Edit
SDSCSVRIN
SDSC RECORD INTERNAL CSV
08-07-2013 16:20:12
Edit
New Bulk Registration
Cancel

7. Click the **Edit** link to edit the bulk registration.
The **Edit Bulk Registration** screen appears.

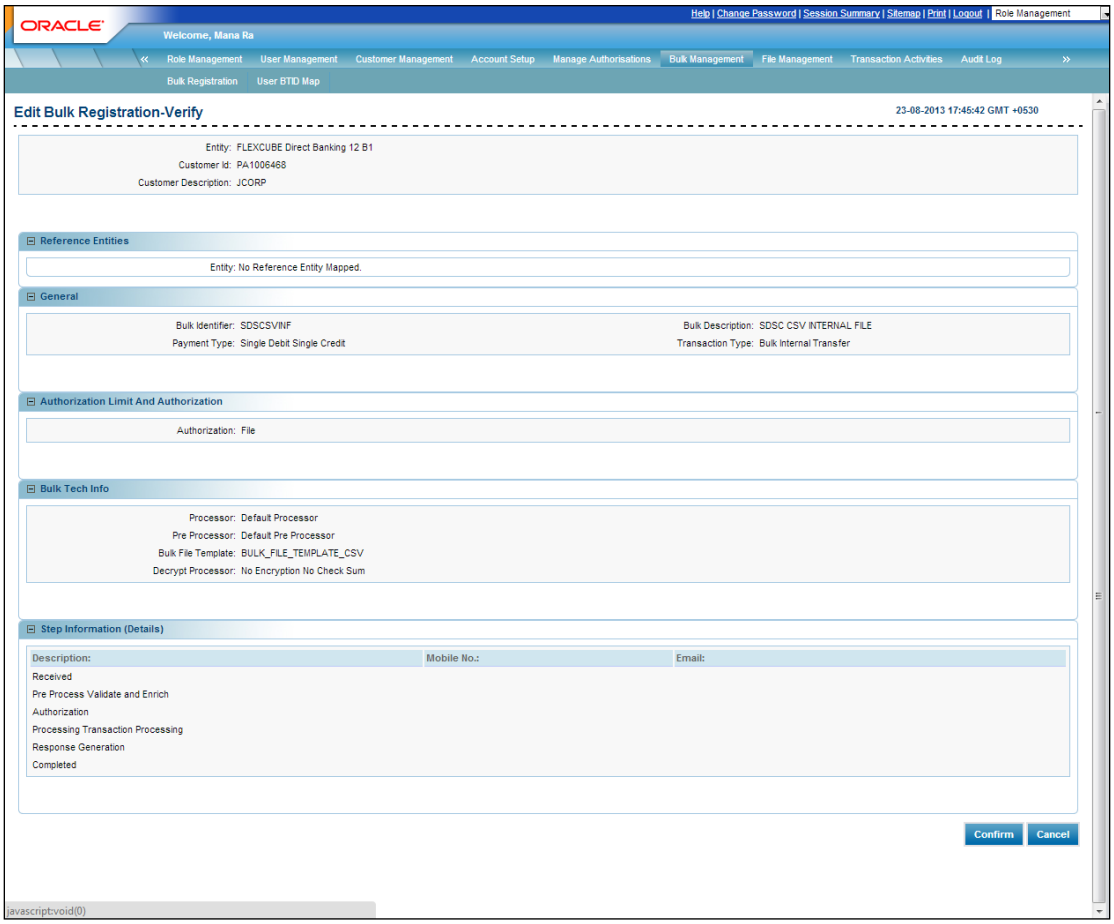
Edit Bulk Registration


ORACLE
Welcome, Mana Ra
Help | Change Password | Session Summary | Sitemap | Print | Logout | Role Management
Role Management | User Management | Customer Management | Account Setup | Manage Authorisations | Bulk Management | File Management | Transaction Activities | Audit Log
Bulk Registration | User BTID Map
Edit Bulk Registration
23-08-2013 17:44:58 GMT +0530
Information Bar
Country Code: FLEXCUBE Direct Banking 12 B1
Customer Id: PA1006468
Customer Description: JCORP
Reference Entities
Entity: No Reference Entity Mapped.
General
Bulk Identifier:* SDSCSVINF
Bulk Description:* SDSC CSV INTERNAL FILE
Transaction Type: Bulk Internal Transfer
Payment Type: Single Debit Single Credit
Authorization Limit And Authorization
Authorization: File
Bulk Tech Info:
Processor:* Default Processor
Pre Processor:* Default Pre Processor
Bulk File Template:* BULK_FILE_TEMPLATE_CSV
Decrypt Processor:* No Encryption No Check Sum
Step Information (Details)
Description:
Mobile No.:
Email:
Received
Decrypt
Pre Process (Validate and Enrich)
Authorization
Processing (Transaction Processing)
Response Generation
Completed
Note:-Mobile No and Email fields accepts comma as a separator.
* Mandatory Fields
Submit
Cancel
javascript:void(0)

8. Enter the required changes

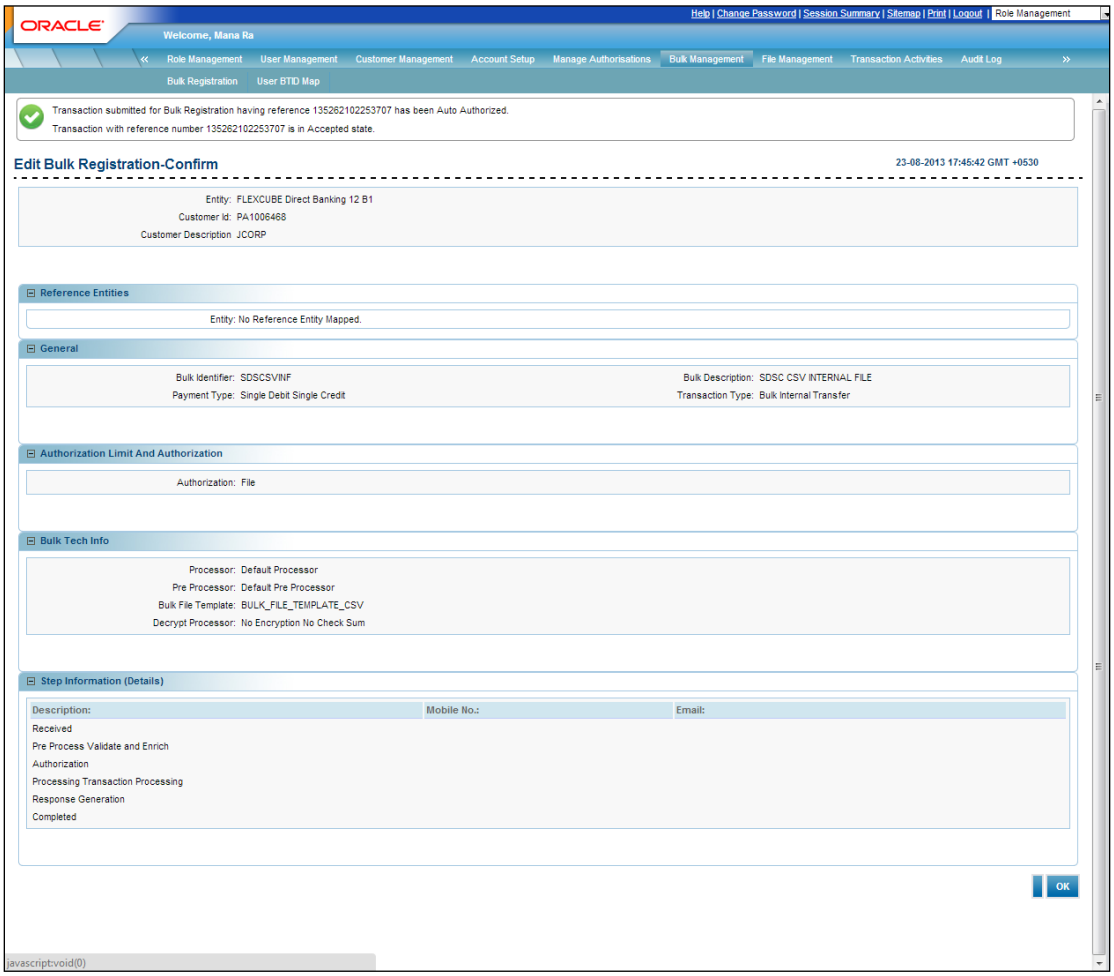
9. Click **Submit**.
The **Edit Bulk Registration-verify** screen appears.
OR
Click **Cancel** to cancel the transaction.

Edit Bulk Registration- Verify



10. Click **Confirm.**
The Edit Bulk Registration screen appears.
OR
Click **Cancel** to cancel the editing.

Edit Bulk Registration- Confirm



11. Click **OK**.
The **Bulk Registration** screen appears.

11.2 User BTID Map

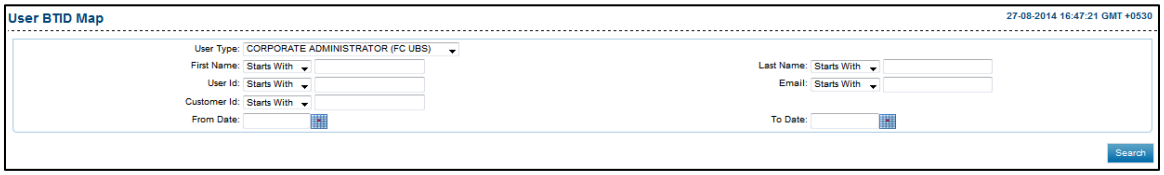
Using this option, the corporate administrator can assign the bulk file template. In addition it allows setting up of the sensitive data check. Mapping of BTID is a mandatory step for you to enable the step of uploading the file. You can map only bulk file templates which are mapped to the primary customer ID.

To map a BTID to a user for bulk registration

1. From the **Bulk Management** menu, select **User BTID Map**.

Note: If the **User BTID Mapping required** check box in **User Profile** is not selected, you would not be available in this transaction. All the Bulk Types mapped to the customer in **Bulk Registration** would be available by default. This option allows you to map/un map the bulk transaction ID's.

User BTID Map



Field Description

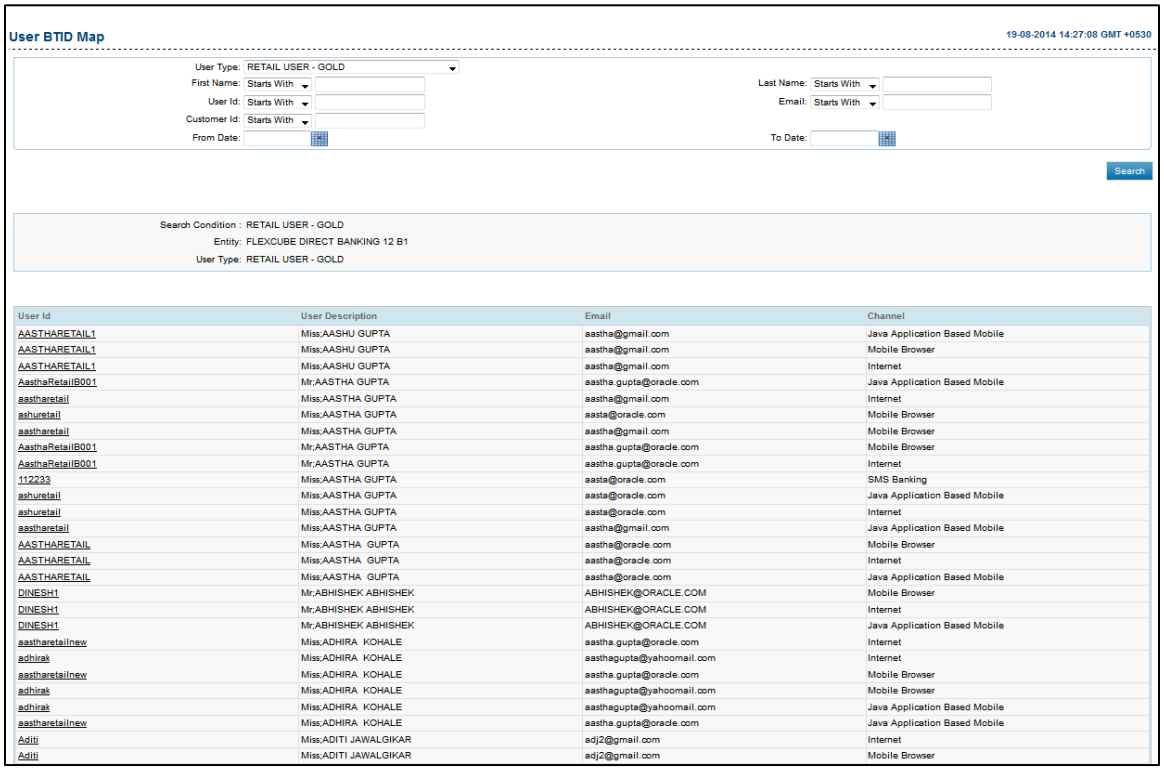
Field Name	Description
User Type	[Mandatory, Drop-Down] Indicates the user type.
First Name	[Optional, Drop-Down] Indicates the search criteria for the first name. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If you select the search criteria as **Starts With** and enter **A** in the adjacent field, then the system displays all the customer first names starting with **A**.
Last Name	[Optional, Drop-Down] Indicates the search criteria for the last name. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If you select the search criteria as **Starts With** and enter **E** in the adjacent field, then the system displays all the customer last names starting with **E**.

Field Name	Description
User Id	[Optional, Drop-Down] Indicates the search criteria for the user ID. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If you select the search criteria as **Starts With** and enter **1** in the adjacent field, then the system displays all the user ID's starting with **1**.
Email	[Mandatory, Drop-Down] Indicates the search criteria for the email ID. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If you select the search criteria as **Starts With** and enter **L** in the adjacent field, then the system displays all the email ID's starting with **L**. **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.

Field Name	Description
Customer Id	[Optional, Drop-Down] Indicates the search criteria for the customer ID. The options are: • Starts With • Ends With • Equals • Contains **For Example**: If you select the search criteria as **Starts With** and enter **L** in the adjacent field, then the system displays all the customer ID's starting with **L**.
From Date	[Optional, Pick List] Indicates the start date for the search criteria.
To Date	[Optional, Pick List] Indicates the end date for the search criteria.

2. Click **Search.**
The **User BTID Map** screen with the search result appears.

User BTID Map- Search Results


User BTID Map
19-08-2014 14:27:08 GMT +0530
User Type: RETAIL USER - GOLD
First Name: Starts With
User Id: Starts With
Customer Id: Starts With
From Date:
Last Name: Starts With
Email: Starts With
To Date:
Search
Search Condition : RETAIL USER - GOLD
Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: RETAIL USER - GOLD
User Id | User Description | Email | Channel
AASTHARETAIL1 | Miss;AASHU GUPTA | aastha@gmail.com | Java Application Based Mobile
AASTHARETAIL1 | Miss;AASHU GUPTA | aastha@gmail.com | Mobile Browser
AASTHARETAIL1 | Miss;AASHU GUPTA | aastha@gmail.com | Internet
AasthaRetailB001 | Mr;AASTHA GUPTA | aastha.gupta@oracle.com | Java Application Based Mobile
aastharetail | Miss;AASTHA GUPTA | aastha@gmail.com | Internet
ashuretail | Miss;AASTHA GUPTA | aasta@oracle.com | Mobile Browser
aastharetail | Miss;AASTHA GUPTA | aastha@gmail.com | Mobile Browser
AasthaRetailB001 | Mr;AASTHA GUPTA | aastha.gupta@oracle.com | Mobile Browser
AasthaRetailB001 | Mr;AASTHA GUPTA | aastha.gupta@oracle.com | Internet
112233 | Miss;AASTHA GUPTA | aasta@oracle.com | SMS Banking
ashuretail | Miss;AASTHA GUPTA | aasta@oracle.com | Java Application Based Mobile
ashuretail | Miss;AASTHA GUPTA | aasta@oracle.com | Internet
aastharetail | Miss;AASTHA GUPTA | aastha@gmail.com | Java Application Based Mobile
AASTHARETAIL | Miss;AASTHA GUPTA | aastha@oracle.com | Mobile Browser
AASTHARETAIL | Miss;AASTHA GUPTA | aastha@oracle.com | Internet
AASTHARETAIL | Miss;AASTHA GUPTA | aastha@oracle.com | Java Application Based Mobile
DINESH1 | Mr;ABHISHEK ABHISHEK | ABHISHEK@ORACLE.COM | Mobile Browser
DINESH1 | Mr;ABHISHEK ABHISHEK | ABHISHEK@ORACLE.COM | Internet
DINESH1 | Mr;ABHISHEK ABHISHEK | ABHISHEK@ORACLE.COM | Java Application Based Mobile
aastharetailnew | Miss;ADHIRA KOHALE | aastha.gupta@oracle.com | Internet
adhirak | Miss;ADHIRA KOHALE | aasthagupta@yahoomail.com | Internet
aastharetailnew | Miss;ADHIRA KOHALE | aastha.gupta@oracle.com | Mobile Browser
adhirak | Miss;ADHIRA KOHALE | aasthagupta@yahoomail.com | Mobile Browser
adhirak | Miss;ADHIRA KOHALE | aasthagupta@yahoomail.com | Java Application Based Mobile
aastharetailnew | Miss;ADHIRA KOHALE | aastha.gupta@oracle.com | Java Application Based Mobile
Aditi | Miss;ADITI JAWALGIKAR | adj2@gmail.com | Internet
Aditi | Miss;ADITI JAWALGIKAR | adj2@gmail.com | Mobile Browser

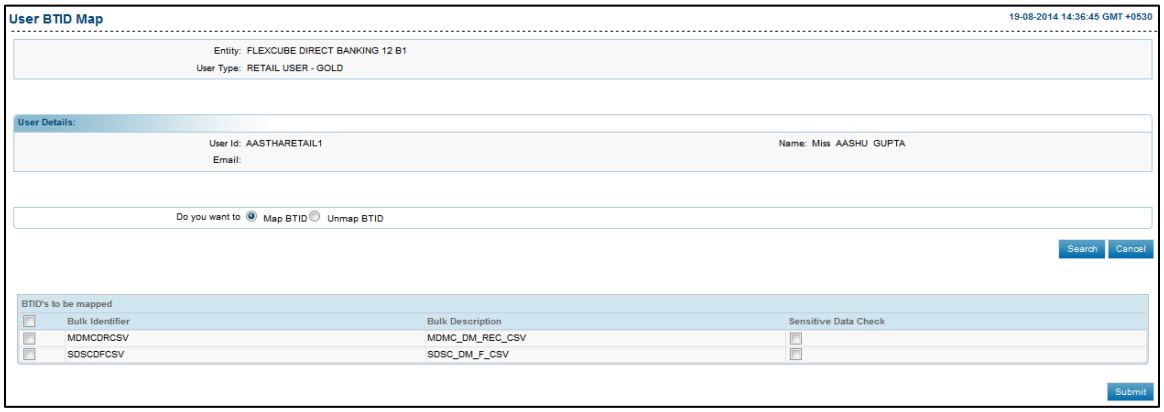
Field Description

Field Name	Description
Search Condition	[Display] Displays the search condition.
Entity	[Display] Displays the entity.
User Type	[Display] Displays the user type.
User Details	
User Id	[Display] Displays the user ID.
User Description	[Display] Displays the user description.

Field Name	Description
Email	[Display] Displays the user's email address. **Note**: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display] Displays the user channel.

3. Click the link below the **User Id** column.
The **User BTID Map** screen appears.

User BTID Map

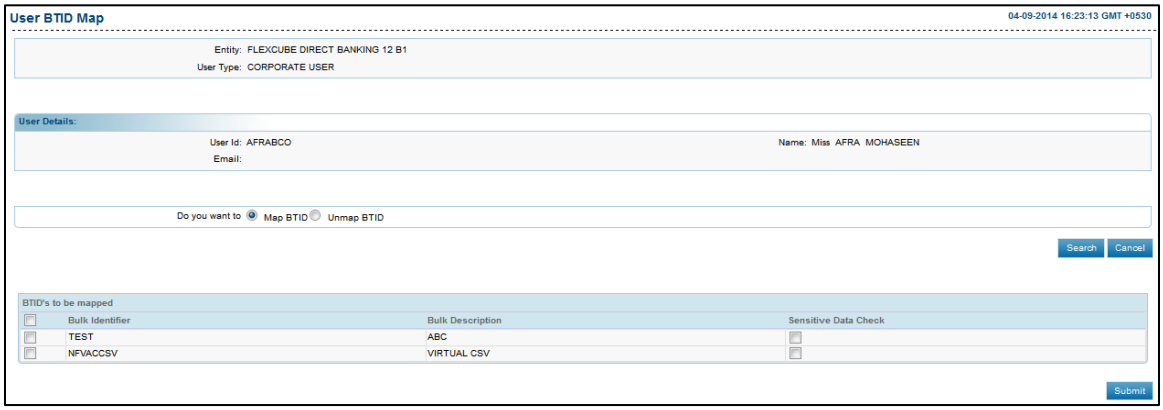


Field Description

Field Name	Description
Do you want to	[Mandatory, Option] Indicates an action to be performed. The options are: • Map BTID • Unmap BTID

4. Click the appropriate option to select the BTID to be mapped/ unmapped.
5. Click **Search**.
The **User BTID Map** screen appears.

User BTID Map

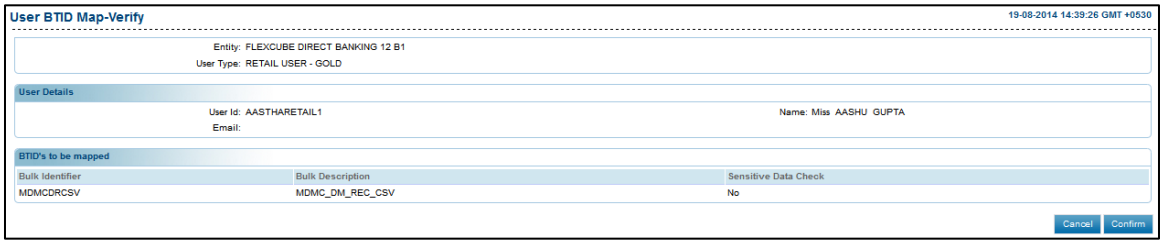


Field Description

Field Name	Description
BTIDs to be mapped	
Bulk Identifier	[Mandatory, Check Box] Indicates whether BTID is available mapping.
Bulk Description	[Display] Displays the description of the bulk identifier.
Sensitive Data Check	[Display] Displays the description of the bulk identifier.

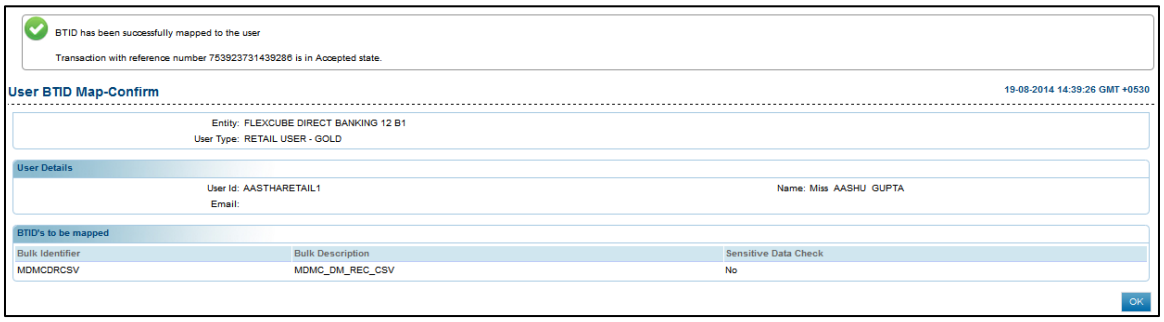
6. To map / unmap a BTID, select the check box.
7. Click **Submit**.
   The **User BTID Map -Verify** screen appears.

User BTID Map – Verify



8. Click **Confirm**.
The **User BTID Map - Confirm** screen with the status message appears.
OR
Click **Cancel** to cancel the BTIP Map transaction.
The **User BTID Map** screen appears.

User BTID Map – Confirm



9. Click **OK**.
The **User BTID Map** screen appears.

12. Audit Log

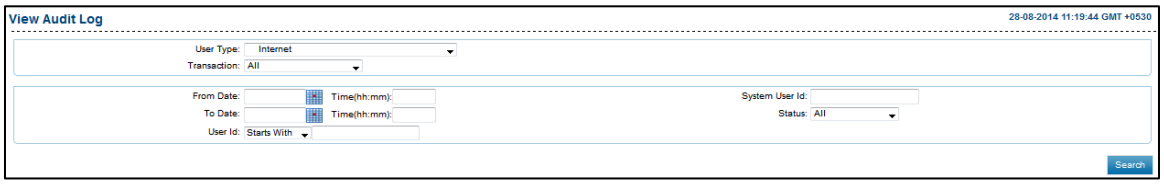
12.1 View Audit Log

Using this option, the corporate administrator can facilitate access control and supervision, an audit trail can be maintained for any task / transaction accessed by the user. A log is then recorded and can be accessed by the bank at any future date.

To view audit log

1. From the **Customer Services** menu, select **View Audit Log**.
The **View Audit Log** screen appears.

View Audit Log



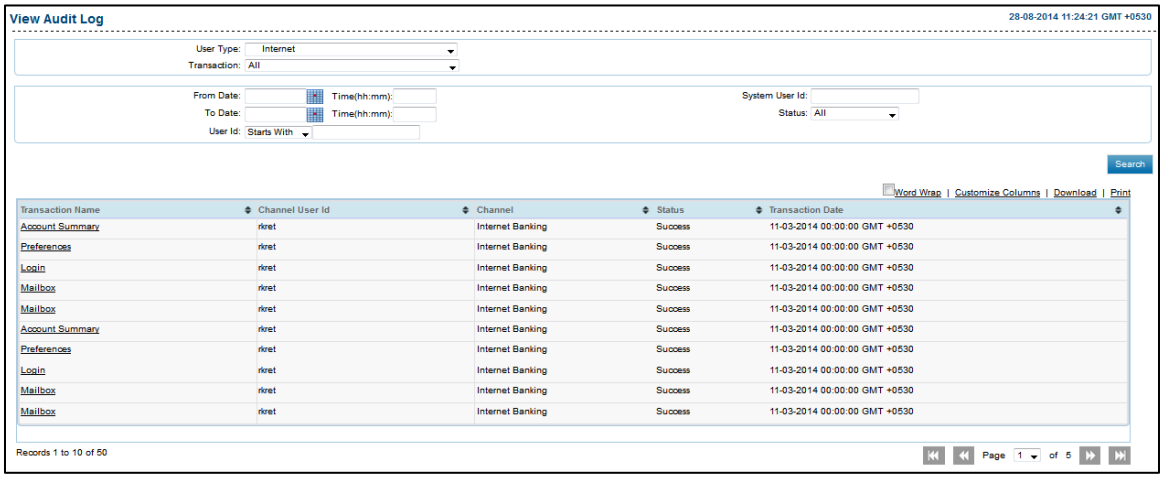
Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Indicates the user type.
Transaction	[Optional, Drop-Down] Indicates the transaction.
From Date	[Optional, Pick List] Indicates the start date search criteria.
Time	[Optional, Alphanumeric, 5] Indicates the time for start date in hh:mm format.
System User Id	[Optional, Input] Indicates the user ID of the user.
To Date	[Optional, Pick List] Indicates the end date of the search criteria.
Time	[Optional, Alphanumeric, 5] Indicates the time for end date in hh:mm format.

Field Name	Description
Status	[Mandatory, Drop-Down] Indicates the status of the transaction. The options are: • All • Failure • Session Failure • Success
User Id	[Optional, Drop- Down, Alphanumeric, 20] Indicates the user ID for the search criteria. Indicates the search string in the adjacent field. For Example If the user selects the search criteria as **Starts With** and enters **A** in the adjacent field, then the system displays all the customer IDs starting with **A**.

2. Select the user type.
3. Click **Search**.
The **View Audit Log** screen with the search result appears.

View Audit Log


View Audit Log
28-08-2014 11:24:21 GMT +0530
User Type: Internet
Transaction: All
From Date: Time(hh:mm):
To Date: Time(hh:mm):
User Id: Starts With
System User Id:
Status: All
Search
Word Wrap | Customize Columns | Download | Print
Transaction Name | Channel User Id | Channel | Status | Transaction Date
Account Summary | rkret | Internet Banking | Success | 11-03-2014 00:00:00 GMT +0530
Preferences | rkret | Internet Banking | Success | 11-03-2014 00:00:00 GMT +0530
Login | rkret | Internet Banking | Success | 11-03-2014 00:00:00 GMT +0530
Mailbox | rkret | Internet Banking | Success | 11-03-2014 00:00:00 GMT +0530
Mailbox | rkret | Internet Banking | Success | 11-03-2014 00:00:00 GMT +0530
Account Summary | rkret | Internet Banking | Success | 11-03-2014 00:00:00 GMT +0530
Preferences | rkret | Internet Banking | Success | 11-03-2014 00:00:00 GMT +0530
Login | rkret | Internet Banking | Success | 11-03-2014 00:00:00 GMT +0530
Mailbox | rkret | Internet Banking | Success | 11-03-2014 00:00:00 GMT +0530
Mailbox | rkret | Internet Banking | Success | 11-03-2014 00:00:00 GMT +0530
Records 1 to 10 of 50
Page 1 of 5

Field Description

Column Name	Description
Transaction Name	[Display] Displays the transaction name.

Column Name	Description
Channel User Id	[Display] Displays the channel user ID.
Channel	[Display] Displays the banking channel through which the user performs the transactions.
Status	[Display] Displays the status of the user session.
Transaction Date	[Display] Displays the date and time of the transaction.

4. Click the link on the items listed in the **Transaction Name** column to view the audit log in detail.
5. Click **Back.**
   The **View Audit Log** screen appears.

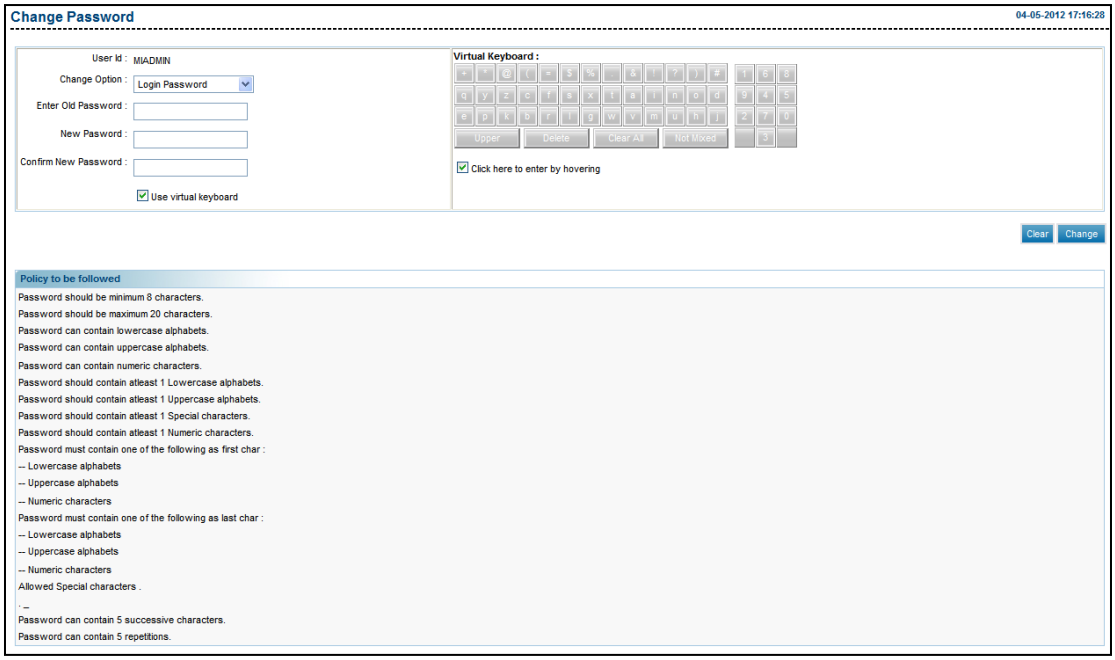
13. Change Password

This option allows you to change the login or transaction password.

To change the password

1. From the **Customer Services** menu, select **Change Password**.
The **Change Password** screen appears.

Change Password


Change Password
04-05-2012 17:16:28
User Id : MIADMIN
Change Option : Login Password
Enter Old Password :
New Password :
Confirm New Password :
Use virtual keyboard
Virtual Keyboard :
Upper
Delete
Clear All
Not Mixed
Click here to enter by hovering
Clear
Change
Policy to be followed
Password should be minimum 8 characters.
Password should be maximum 20 characters.
Password can contain lowercase alphabets.
Password can contain uppercase alphabets.
Password can contain numeric characters.
Password should contain atleast 1 Lowercase alphabets.
Password should contain atleast 1 Uppercase alphabets.
Password should contain atleast 1 Special characters.
Password should contain atleast 1 Numeric characters.
Password must contain one of the following as first char :
-- Lowercase alphabets
-- Uppercase alphabets
-- Numeric characters
Password must contain one of the following as last char :
-- Lowercase alphabets
-- Uppercase alphabets
-- Numeric characters
Allowed Special characters .
, --
Password can contain 5 successive characters.
Password can contain 5 repetitions.

Field Description

Field Name	Description
User Id	[Display] Displays your user id.
Change Option	[Mandatory, Dropdown] Indicates the login or transaction password which is to be changed.

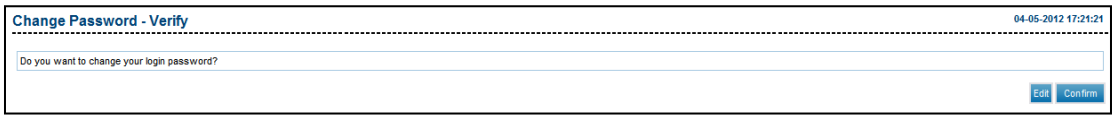
Note: You can enter details in the below fields using virtual keyboard by checking the check-box **Use Virtual Keyboard** or can manually enter details.

Enter Old Password	[Mandatory, Numeric,] Indicates the old password.

Field Name	Description
New Password	[Mandatory, Numeric] Indicates the new password. **Note**: This new password should be as per Password Policy (displayed below the text fields in the above screen) set by the bank.
Confirm New Password	[Mandatory, Numeric] Indicates the new password.
Use virtual keyboard	[Optional, Check Box] Indicates whether you want to use virtual keyboard. **Note**: Option to enter space is not provided on virtual keyboard.
Click here to enter by hovering	[Optional, Check Box] Indicates whether if you want to enter password by hovering. Using this option, password can be entered by hovering i.e. by moving the mouse over the virtual keyboard letters, without clicking on any letter. **Note**: This checkbox is enabled only when Use Virtual Keyboard checkbox is checked.

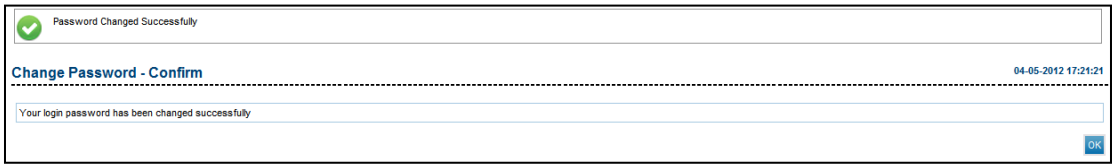
2. Click **Change**.
The **Change Password – Verify** screen appears.
OR
Click **Clear** to clear the fields.

Change Password – Verify



3. Click **Confirm**.
The **Change Password – Confirm** screen with the status message appears.
OR
Click **Edit** to edit the entered details.

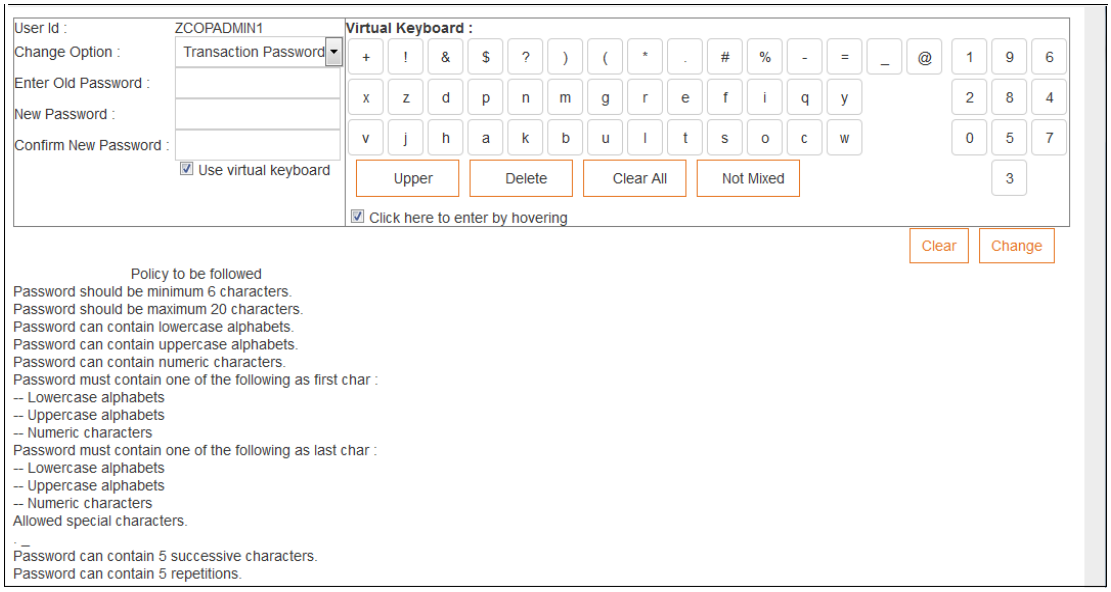
Change Password – Confirm



4. Click **OK**.
The initial **Change Password** screen appears.

Note: If the system is integrated with IAM, you can reset only transaction password. Login Password can only be reset through OBDX corporate admin url. See screenshot below.

Change Password – (IAM)



14. Mail Box

Using this option, the corporate administrator can communicate with the bank administrators through e-mail in the application. You can send and receive e-mail messages in the application. You can also view the notifications, alert messages and general messages sent to you by the bank in the application.

You can view the number of received e-mails and access all your received and sent e-mails from the dashboard of the application.

Like popular e-mail clients that you may have used, the Mailbox offers an Inbox - where you can view messages and notifications sent to you, a Send Message facility using which you can send messages to the customer and a Sent folder, which allows you to view all the sent items.

Mail Box functionality is subdivided into the following sub-sections:

- Viewing received messages (Inbox)
- Viewing sent messages (Sent Messages)
- Sending messages(Compose)

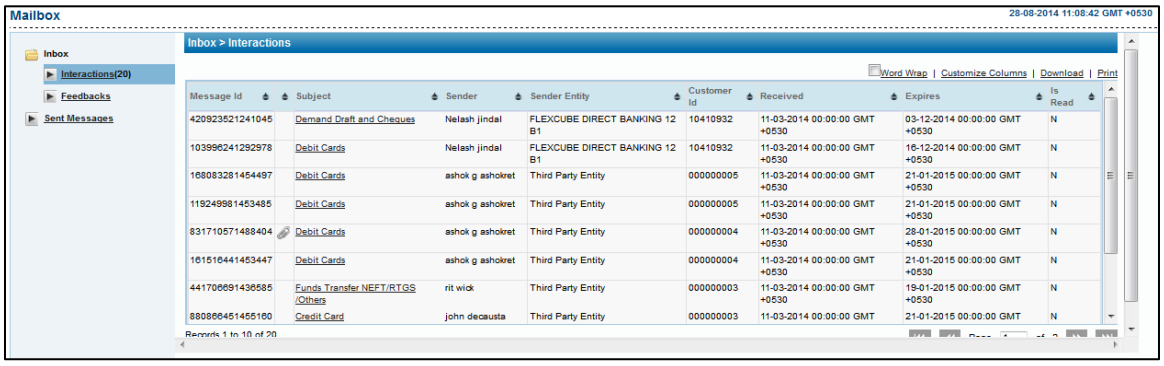
14.1 Viewing Received Message

The Inbox folder stores all the bulletin messages sent to you. You can view the individual messages by clicking on the sender's name. The following procedure explains the steps to access Inbox and view a message stored within it.

To view the received email

1. From the **Customer Services** menu, select **Mailbox**.
   The **Mailbox** screen appears.
2. Click the **Inbox** tab.
   The **Interaction** screen appears.

Messages


Mailbox
28-08-2014 11:08:42 GMT +0530
Inbox
Interactions(20)
Feedbacks
Sent Messages
Inbox > Interactions
Word Wrap | Customize Columns | Download | Print
Message Id | Subject | Sender | Sender Entity | Customer Id | Received | Expires | Is Read
420923521241045 | Demand Draft and Cheques | Nelash jindal | FLEXCUBE DIRECT BANKING 12 B1 | 10410932 | 11-03-2014 00:00:00 GMT +0530 | 03-12-2014 00:00:00 GMT +0530 | N
103996241292978 | Debit Cards | Nelash jindal | FLEXCUBE DIRECT BANKING 12 B1 | 10410932 | 11-03-2014 00:00:00 GMT +0530 | 16-12-2014 00:00:00 GMT +0530 | N
168083281454497 | Debit Cards | ashok g ashokret | Third Party Entity | 000000005 | 11-03-2014 00:00:00 GMT +0530 | 21-01-2015 00:00:00 GMT +0530 | N
119249981453485 | Debit Cards | ashok g ashokret | Third Party Entity | 000000005 | 11-03-2014 00:00:00 GMT +0530 | 21-01-2015 00:00:00 GMT +0530 | N
831710571488404 | Debit Cards | ashok g ashokret | Third Party Entity | 000000004 | 11-03-2014 00:00:00 GMT +0530 | 28-01-2015 00:00:00 GMT +0530 | N
161516441453447 | Debit Cards | ashok g ashokret | Third Party Entity | 000000004 | 11-03-2014 00:00:00 GMT +0530 | 21-01-2015 00:00:00 GMT +0530 | N
441706691436585 | Funds Transfer NEFT/RTGS /Others | rit wick | Third Party Entity | 000000003 | 11-03-2014 00:00:00 GMT +0530 | 19-01-2015 00:00:00 GMT +0530 | N
880866451455160 | Credit Card | john decausta | Third Party Entity | 000000003 | 11-03-2014 00:00:00 GMT +0530 | 21-01-2015 00:00:00 GMT +0530 | N
Records 1 to 10 of 20

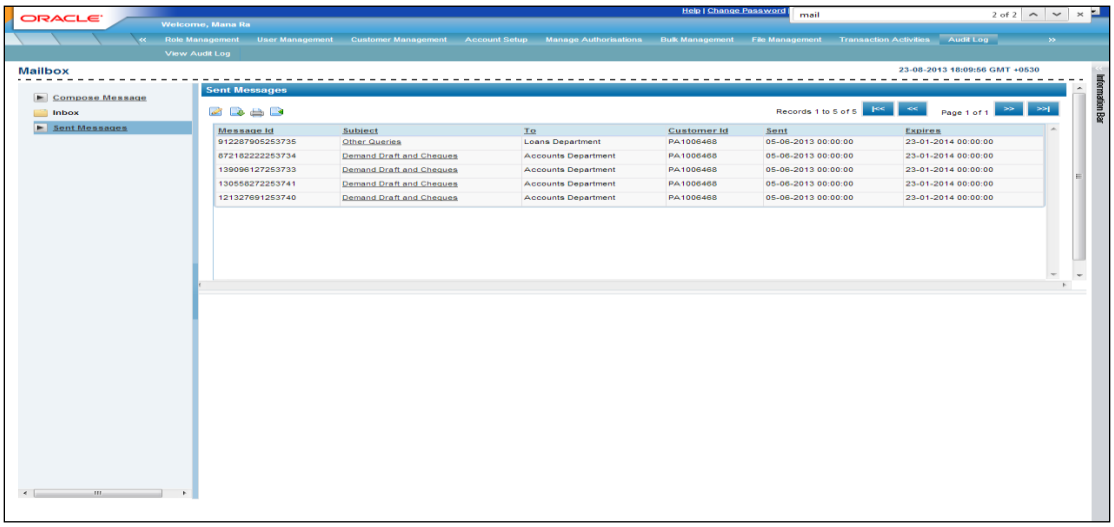
3. Click **Subject** link to view the message.

14.2 Viewing Sent Message

The Inbox folder stores all the bulletin messages sent to you. You can view the individual messages by clicking on the sender's name. The following procedure explains the steps to access Inbox and view a message stored within it.

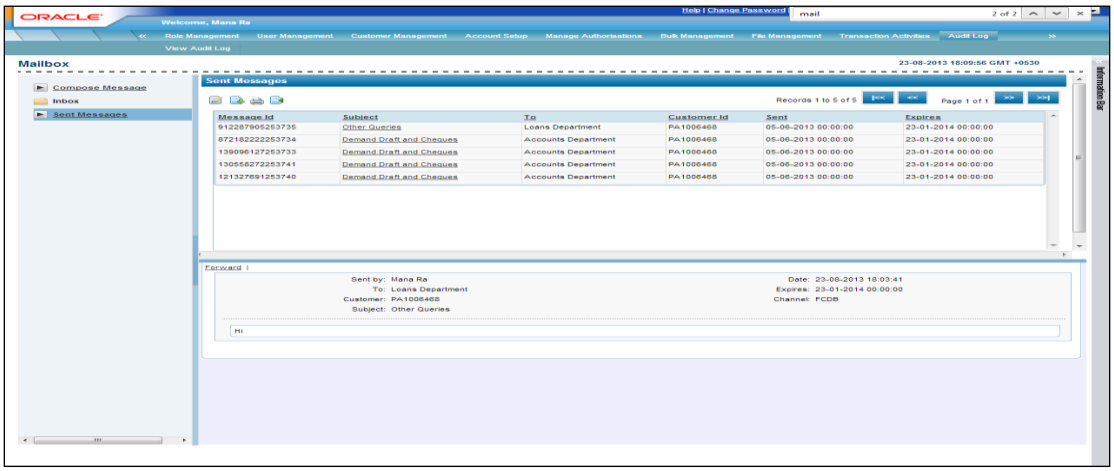
To view the sent email

1. Click **Sent** link.
The **Sent Messages** screen appears.



2. Click the link under **Subject** column to view the message.
The message detail appears.

Messages Sent



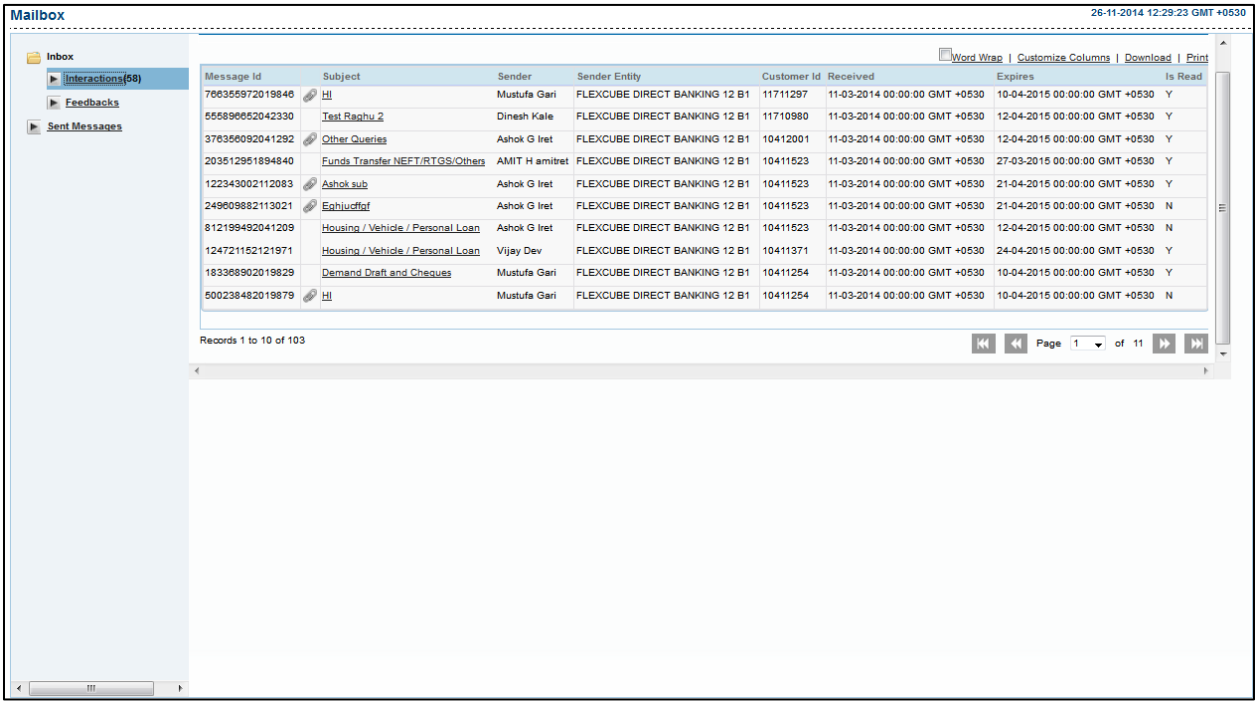
14.3 Sending Messages

To communicate with the bank authorities, the Mailbox offers a message sending option. You can write about any problems that you may have faced, errors in the system, transactions that may have not completed and any other issues and address them to the bank. It is a very effective method of communicating with the bank.

To send a message

1. Click **Interactions** link.
   The message details appear.

Mailbox


Mailbox
26-11-2014 12:29:23 GMT +0530
Inbox
Interactions(58)
Feedbacks
Sent Messages
Word Wrap | Customize Columns | Download | Print
Message Id | Subject | Sender | Sender Entity | Customer Id | Received | Expires | Is Read
766355972019846 | HI | Mustufa Gari | FLEXCUBE DIRECT BANKING 12 B1 | 11711297 | 11-03-2014 00:00:00 GMT +0530 | 10-04-2015 00:00:00 GMT +0530 | Y
555896652042330 | Test Raghu 2 | Dinesh Kale | FLEXCUBE DIRECT BANKING 12 B1 | 11710980 | 11-03-2014 00:00:00 GMT +0530 | 12-04-2015 00:00:00 GMT +0530 | Y
376356092041292 | Other Queries | Ashok G Iret | FLEXCUBE DIRECT BANKING 12 B1 | 10412001 | 11-03-2014 00:00:00 GMT +0530 | 12-04-2015 00:00:00 GMT +0530 | Y
203512951894840 | Funds Transfer NEFT/RTGS/Others | AMIT H amitret | FLEXCUBE DIRECT BANKING 12 B1 | 10411523 | 11-03-2014 00:00:00 GMT +0530 | 27-03-2015 00:00:00 GMT +0530 | Y
122343002112083 | Ashok sub | Ashok G Iret | FLEXCUBE DIRECT BANKING 12 B1 | 10411523 | 11-03-2014 00:00:00 GMT +0530 | 21-04-2015 00:00:00 GMT +0530 | Y
249609882113021 | Eghiucffgf | Ashok G Iret | FLEXCUBE DIRECT BANKING 12 B1 | 10411523 | 11-03-2014 00:00:00 GMT +0530 | 21-04-2015 00:00:00 GMT +0530 | N
812199492041209 | Housing / Vehicle / Personal Loan | Ashok G Iret | FLEXCUBE DIRECT BANKING 12 B1 | 10411523 | 11-03-2014 00:00:00 GMT +0530 | 12-04-2015 00:00:00 GMT +0530 | N
124721152121971 | Housing / Vehicle / Personal Loan | Vijay Dev | FLEXCUBE DIRECT BANKING 12 B1 | 10411371 | 11-03-2014 00:00:00 GMT +0530 | 24-04-2015 00:00:00 GMT +0530 | Y
183368902019829 | Demand Draft and Cheques | Mustufa Gari | FLEXCUBE DIRECT BANKING 12 B1 | 10411254 | 11-03-2014 00:00:00 GMT +0530 | 10-04-2015 00:00:00 GMT +0530 | Y
500238482019879 | HI | Mustufa Gari | FLEXCUBE DIRECT BANKING 12 B1 | 10411254 | 11-03-2014 00:00:00 GMT +0530 | 10-04-2015 00:00:00 GMT +0530 | N
Records 1 to 10 of 103
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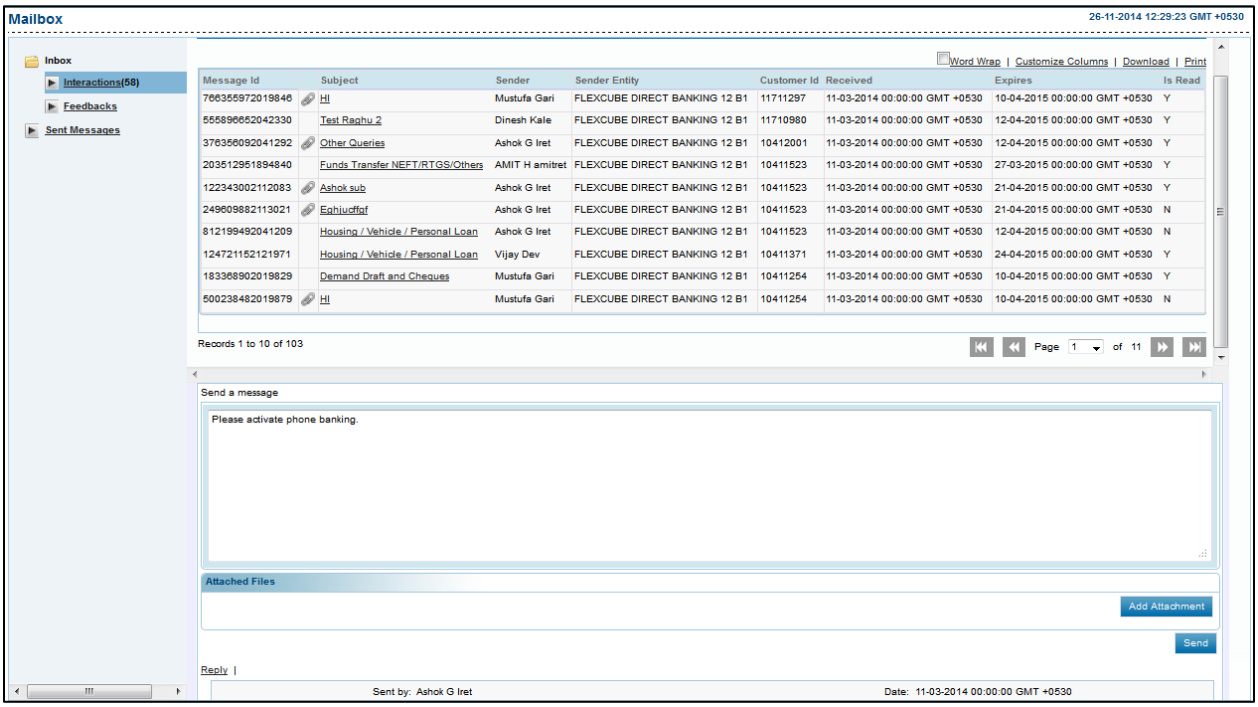
2. Click the link under the **Subject** column.
3. Click **Reply** link.
   The **Send a message** section appears.
4. In the **Send a message** section, enter the message.

Send a message


Mailbox
26-11-2014 12:29:23 GMT +0530
Inbox
Interactions(58)
Feedbacks
Sent Messages
Word Wrap | Customize Columns | Download | Print
Message Id | Subject | Sender | Sender Entity | Customer Id | Received | Expires | Is Read
766355972019846 | HI | Mustufa Gari | FLEXCUBE DIRECT BANKING 12 B1 | 11711297 | 11-03-2014 00:00:00 GMT +0530 | 10-04-2015 00:00:00 GMT +0530 | Y
555896652042330 | Test Raghu 2 | Dinesh Kale | FLEXCUBE DIRECT BANKING 12 B1 | 11710980 | 11-03-2014 00:00:00 GMT +0530 | 12-04-2015 00:00:00 GMT +0530 | Y
376356092041292 | Other Queries | Ashok G Iret | FLEXCUBE DIRECT BANKING 12 B1 | 10412001 | 11-03-2014 00:00:00 GMT +0530 | 12-04-2015 00:00:00 GMT +0530 | Y
203512951894840 | Funds Transfer NEFT/RTGS/Others | AMIT H amitret | FLEXCUBE DIRECT BANKING 12 B1 | 10411523 | 11-03-2014 00:00:00 GMT +0530 | 27-03-2015 00:00:00 GMT +0530 | Y
122343002112083 | Ashok sub | Ashok G Iret | FLEXCUBE DIRECT BANKING 12 B1 | 10411523 | 11-03-2014 00:00:00 GMT +0530 | 21-04-2015 00:00:00 GMT +0530 | Y
249609882113021 | Eghiudfgf | Ashok G Iret | FLEXCUBE DIRECT BANKING 12 B1 | 10411523 | 11-03-2014 00:00:00 GMT +0530 | 21-04-2015 00:00:00 GMT +0530 | N
812199492041209 | Housing / Vehicle / Personal Loan | Ashok G Iret | FLEXCUBE DIRECT BANKING 12 B1 | 10411523 | 11-03-2014 00:00:00 GMT +0530 | 12-04-2015 00:00:00 GMT +0530 | N
124721152121971 | Housing / Vehicle / Personal Loan | Vijay Dev | FLEXCUBE DIRECT BANKING 12 B1 | 10411371 | 11-03-2014 00:00:00 GMT +0530 | 24-04-2015 00:00:00 GMT +0530 | Y
183368902019829 | Demand Draft and Cheques | Mustufa Gari | FLEXCUBE DIRECT BANKING 12 B1 | 10411254 | 11-03-2014 00:00:00 GMT +0530 | 10-04-2015 00:00:00 GMT +0530 | Y
500238482019879 | HI | Mustufa Gari | FLEXCUBE DIRECT BANKING 12 B1 | 10411254 | 11-03-2014 00:00:00 GMT +0530 | 10-04-2015 00:00:00 GMT +0530 | N
Records 1 to 10 of 103
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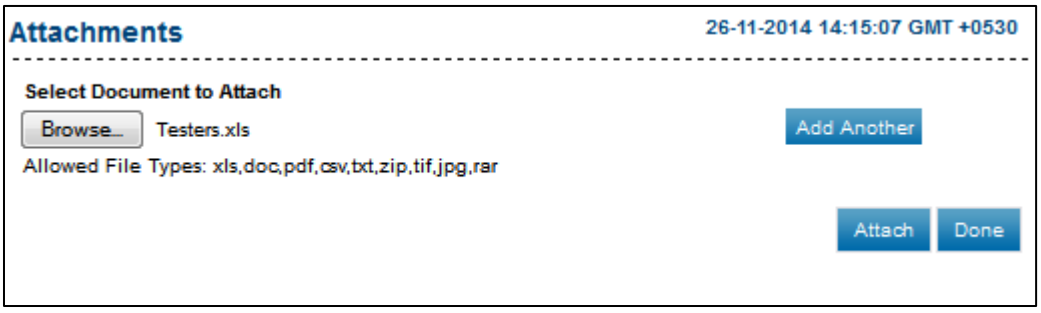
Send a message
Please activate phone banking.
Attached Files
Add Attachment
Send
Reply |
Sent by: Ashok G Iret
Date: 11-03-2014 00:00:00 GMT +0530

5. Click **Send**.
   The message sent along with the message ID appears.
   OR
   Click **Add Attachment**.
   The **Attachments** screen appears.
6. Click **Browse** to select a file to be attached.
   The **File Upload** screen appears.
7. Select the file to be uploaded.
8. Click **Open**.

Attachments



9. Click **Attach** to attach the file.

10. Click **Done**.
The file is attached.

14.4 Automatic Unlock of Transaction Password

If the user enters the incorrect password consecutively for more than particular number of times, the *Transaction Password* is then locked automatically. The system then unlocks the same after the specific time set during the configuration.

For Example:

The Transaction Password is/can be locked in the following situation:

Scenario	Result
If a user enters the incorrect *Transaction Password* **5 times** *(Default OR value set by the user)* consecutively within the same day	The *Transaction Password* remains *unlocked*.
If a user enters the incorrect *Transaction Password* **6 times** *(Default OR value set by the user)* consecutively within the same day	The *Transaction Password* gets locked and is *automatically unlocked after **24** hours*.
If a user enters the incorrect transaction password **10 times** *(Default OR value set by the user)* consecutively within the same day	The *Transaction Password* gets locked and is *automatically unlocked after **24** hours*.
If a user enters the incorrect transaction password **11 times** *(Default OR value set by the user)* consecutively within the same day	The *Transaction Password* gets locked and will have to be *manually unlocked* by the *bank or corporate administrator*.

Note: The user is notified while locking the *Transaction Password*